



Overseas
Workers
Welfare
Administration

MISSION

The Overseas Workers Welfare Administration (OWWA) is a national government agency vested with the special function of developing and implementing welfare programs and services that respond to the needs of its member-OFWs and their families. It is endowed with powers to administer a trust fund to be called the OWWA Fund.





O W W A Overseas Workers Welfare Administration

VISION

By 2030, OWWA is the global leader in migrant workers welfare.





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OWWA QUALITY POLICY

The Overseas Workers Welfare Administration commits to the promotion and protection of the welfare and interest of the OF Ws and their Families in general, and its Members particular, the continual improvement of its programs and services, systems and procedures, and to ensure viability of its fund.





O W W A Overseas Workers Welfare Administration

OWWA QUALITY POLICY

OWWA is committed to:

- Uphold and practice the principles of good governance;
- Manage the OWWA Funds transparently and judiciously;
- **D**eliver **C**aring, **A**ttentive, **R**esponsive, and **E**fficient **S**ervices (**CARES**) to its client-customers;
- Review regularly its Organizational Context to better serve its clients;
- Utilize properly all its resources, and developing its human resource;
- Maintain its good image to its publics; and
- Ensure the total satisfaction of its external and internal clients.



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CORE VALUES

Professionalism - Maintaining its good image to its publics, including the development of its human resource.

Accountability - Managing its Fund transparently and judiciously. Guarantee to utilize properly all its resources;

Integrity - Upholding and practicing principle of good governance; and

Responsiveness with Commitment - Ensuring Client-Centric Services which is oriented towards the total satisfaction of its external and internal clients.