

OVERSEAS WORKERS WELFARE ADMINISTRATION

Program Assessment Report

Fourth Quarter 2020

The Overseas Workers Welfare Administration is the lead government agency tasked to protect the interest and promote the welfare of the Overseas Filipino Workers (OFWs) and their families.

For the period in review, the agency was able to serve 863,670 OFW-members through its various programs and services.

Membership Enrollment and Registration

The OWWA Membership Program registered 119,829 members, representing 86% of 138,884 quarterly target.

Education and Training

OWWA has institutionalized scholarship programs for OFWs and their dependents. Some are subject to qualification requirements like, the OFW Development Scholarship Program (ODSP) and Education and Livelihood Assistance Program (ELAP); selection process, like the Education for Development Scholarship Program (EDSP); and accreditation of participating institutions, like TESDA for the Skills-for-Employment Scholarship Program (SESP) for vocational/technical skills training courses and Maritime Institutions for the Seafarers' Upgrading Program (SUP).

The program has provided training and grants to 16,028 OFWs/dependents broken down as follows: 12,207 for short-term courses 3,821 for baccalaureate degree courses.

Comprehensive Pre-Departure Education Program

The Program is a mandatory orientation/seminar for all departing workers designed to prepare them for their life overseas. It is a government strategy to provide a learning process for all overseas bound workers to enable them to successfully adjust to their new environment.

It consists of the following:

Country-specific Pre-Departure Orientation Seminar (PDOS) – a whole-day orientation for ready-to-leave OFWs consisting of a comprehensive module on employment, contract familiarization, profile of the country of destination, stages of the OFWs' life abroad, health and safety, airport procedures, government programs and services, and financial literacy.

Language Training and Culture Familiarization – a 3-6 day live-out capacity-building for Household Service Workers (HSWs) consisting of *language training*, *culture familiarization*, and stress management to prepare them for life overseas. Language courses offered are Arabic, Cantonese, Mandarin, Italian, English and Hebrew.

For the period, a total of 207,506 ready-to-leave workers have undergone the orientation seminar, 142,890 of which were provided PDOS by our RWOs and accredited PDOS providers, and 64,616 HSWs for CPDEP.

Workers Assistance

This program refers to assistance provided to OFWs, in-country and on-site. In-country assistance includes requests from families and next-of-kin (NOKs) for assistance from OWWA overseas posts for whereabouts of missing OFWs. On-site assistance refers to assistance provided by OWWA Welfare Officers assigned in 32 overseas posts. It includes psycho-social counselling, mediation/conciliation with employer, jail/hospital/work-campsite visits and paralegal assistance to OFWs who wish to pursue labor/welfare case against their employer in the host country. For in-country, the agency served 46,464 OFW families/NOKs, whereas, 44,077 OFWs for on-site assistance for a total of 90,541 OFWs or 202% of the target of 44,771.

Reintegration Program

The Reintegration Program is an approach to mainstream returning OFWs into the Philippine society. It consists of the following:

On-site Reintegration Preparedness Program (RPP) – the preparations for return to the country starts at the jobsites with free trainings/orientations on values formation, financial literacy, entrepreneurial development training (EDT), and techno-skills.

In-Country Reintegration – covers two (2) major components - economic and psycho-social components.

The psycho-social component consist of capacity building through community organizing and maintaining OFW family circles (OFCs) and services like social counseling, family counseling, stress debriefing; and training on values formation, financial literacy, entrepreneurial development training (EDT), and organizational development training for OFC members.

The economic component on the other hand, includes social preparation for individual or group livelihood projects, business and skills training, credit facilitation, and networking with support institutions.

The Economic Reintegration consists of the following :

- a. *The Balik Pinas, Balik Hanapbuhay!* a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs, to wit:
 - i. **cash assistance** amounting to **Php20,000.00** as start-up or additional capital for the livelihood project;
 - ii. entrepreneurship development training; and
 - iii. other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self-employment, such as provision of marketing linkages and job referral.
- b. *Education and Livelihood Assistance Program (ELAP)* a program designed for survivors of deceased OFWs who were active OWWA members at the time of death and families of OFWs who are incarcerated/convicted and meted out the death penalty in foreign countries. It is intended to provide, aside from financial assistance for the continuing education of a qualified dependent, a livelihood activity in the amount of **Php15,000.00** to surviving members of the family to augment family income.

The agency helped 15,698 OFWs/families in upgrading skills through capacity building, trainings/seminars; provided cash assistance to 12,789 OFWs/dependents under Balik Pinas! Balik Hanapbuhay and extended livelihood assistance/grants to 395 OFWs' beneficiaries under ELAP.

Repatriation Program

The program consists of services such as bringing distressed/sick OFWs including the transport of human remains and personal effects back to the country. Emergency repatriation is also carried out in the event of any political unrest or natural calamities in destination countries. Repatriated OFWs are accorded post repatriation assistance such as airport assistance, temporary shelter at the Halfway Home, stress debriefing/psycho-social counselling and provision of transportation services or fares for their on-ward travel to their provinces. For the period, OWWA provided airport assistance to 328,833 OFWs, as well as provision of post-repatriation related services to 162 OFWs.

Social Protection Benefits

a. Disability and Death Benefits

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency paid claims amounting to PhP47,645,700.00 to 1,821 OFWs' dependents/beneficiaries broken down as follows: 550 claims for disability/dismemberment amounting to PhP12,595,000.00 and 1,271 claims for death and burial amounting to PhP163,959,000.00.

b. Supplemental Medical Assistance Program For OFWs (MEDplus)

MEDplus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to provide eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member.

There were 57 beneficiaries of the program amounting to PhP2,850,000.00 for the period.

c. Workers Assistance Program (WAP)

WAP is an assistance extended to OWWA members, active or non active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs implemented by the Secretariat, namely: calamity, bereavement, disability, medical and relief assistance.

OWWA released PhP22,468,000.00 to 4,678 beneficiaries of the program for this quarter.

Accomplishments on Training and Education and Membership Registration were greatly affected by the COVID-19 worldwide pandemic which restricts face-to-face interaction while Welfare Services Programs zoomed up specifically workers assistance.

QUARTERLY PHYSICAL REPORT OF OPERATION
For the Quarter Ending December 31, 2020

Department : DEPARTMENT OF LABOR AND EMPLOYMENT
Agency/OU : Overseas Workers Welfare Administration
Fund :

| Program / Activity/ Project MFO (1) | Performance Measures (2) | Physical Target (3) | Accomplishment (4) | Variance (5) | Remarks (6) |
|---|-----------------------------|------------------------|-----------------------|-----------------|---|
| Organization Output: Social Protection for OFWs Enhanced Social Protection and Welfare for OFWs Program Training and Scholarship Grant | | | | | |
| A. Technical and Vocational Courses | | | | | } Targets reflected are number of scholars maintained for the year. |
| 1. Skills-for-Employment Scholarship Program (SESP) | No. of avalees | 591 | 1,768 | | |
| 2. Seafarers' Upgrading Program (SUP) | No. of grantees | 939 | 3,540 | | |
| B. Baccalaureate Courses | | | | | |
| 1. Education for Development Scholarship Program (EDSP) | No. of scholars | 518 | 1,074 | | |
| 2. OFW Dependent Scholarship Program (ODSP) | No. of scholars | 1,431 | 1,734 | | |
| 3. Education and Livelihood Assistance Program (ELAP)-Educ. Component | No. of scholars | 1,390 | 1,013 | | } |
| C. Information Technology Training Program | No. of trainees | 2,196 | 6,899 | | |
| Welfare Services | | | | | |
| In-Country | | | | | |
| A. Social Welfare Services | | | | | |
| 1. Workers Assistance Program | | | | | |
| a. Workers Welfare Assistance | No. of workers reached | 1,740 | 13,696 | | demand-driven |
| b. OWWA 24/7 Operations Center | No. of clients assisted | 6,250 | 32,768 | | demand-driven |
| c. Education & Information Program | | | | | |
| 1. Pre-Departure Orientation Seminar (PDOS) | No. of avalees | 162,500 | 142,890 | | demand-driven |
| 2. Language Training and Culture Familiarization | No. of avalees | 44,000 | 64,616 | | demand-driven |
| 2. Repatriation Program | | | | | |
| a. Airport Assistance | No. of workers assisted | 3,045 | 328,833 | | } demand-driven |
| b. Provision of airfare/tickets | No. of workers ticketed | 91 | | | |
| c. Post Repatriation Related Services | No. of workers assisted | 1,302 | 162 | | |

| Program / Activity/ Project MFO (1) | Performance Measures (2) | Physical Target (3) | Accomplishment (4) | Variance (5) | Remarks (6) |
|---|-------------------------------------|------------------------|-----------------------|-----------------|---|
| Organization Output: Social Protection for OFWs Enhanced | | | | | |
| 3. Family Support Services | | | | | |
| a. Family Development Support | | | | | |
| 1. OFC assisted | No. organizations assisted | 2,527 | 2,917 | | Target reflected is the number of organizations maintained in 2019. |
| 2. Capacity Building for OFCs | No. of participants | 4,898 | 15,698 | | |
| b. Capability Building for LGUs, Partners & other entities | No. of participants | 688 | 1,660 | | |
| B. Reintegration Services | | | | | |
| 1. In-country Reintegration Services | | | | | |
| a. EDLP | No. of livelihood projects approved | variable | | | Loans are processed and released by LBP |
| b. Livelihood Program | | | | | |
| b.1 Balik-Pinas, Balik Hanapbuhay | No. of starter kits distributed | 4,539 | 12,789 | | |
| b.2 Economic and Livelihood Assistance Prog- Eco. Comp | No. of livelihood grants | 206 | 395 | | demand-driven |
| C. Social Protection Benefits | | | | | |
| 1. Disability Benefits | No. of claims paid | variable | 1,821 | | |
| 2. Death Benefits | No. of claims paid | variable | | | |
| D. Socio-Cultural Activities for OFWs | No. of participants | 937 | 125 | | |
| On-Site | | | | | |
| A. Welfare Services for OFWs | | | | | |
| 1. Workers Assistance Program | No. of workers assisted | 36,781 | 27,442 | | demand-driven |
| 2. Repatriation Program | No. of workers assisted | 1,050 | 16,635 | 15,585 | demand-driven |
| B. Reintegration Preparedness Program | No. of participants | 6,323 | 136,383 | | |
| Membership Registration | | | | | |
| A. Membership Promotion/Processing | | | | | |
| 1. Membership Enrollment | No. of members registered | 104,113 | 119,829 | 15,716 | Partial report as of December 2020 . Some overseas posts have yet to submit their collection reports and/or reports of collections of some overseas posts have yet to be validated with the amount remitted |
| 2. Community Outreach Program | No. of members registered | 8,967 | 48,812 | 39,845 | |

Prepared by :

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Date:

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Date:

INSTRUCTIONS

- The Quarterly Physical Report of Operation shall reflect the agency's/OU's actual physical accomplishments for a given quarter, in terms of the performance measures indicated in its Physical and Financial Plan (PFP). This report shall be prepared by fund (i.e., General Fund or Special Account in the General Fund, etc.) and submitted to DBM on or before the 10th day following the quarter covered by the report.
- Column 1 shall reflect the agency's P/A/Ps.
- Column 2 shall reflect the performance measure(s) of the agency/OU, consistent with those reflected in the PFP for the year.
- Column 3 shall reflect the physical targets for the quarter covered by the report, consistent with the targets for the same period as reflected in the PFP for the year.
- Column 4 shall reflect the actual accomplishments (in terms of quantity or % of completion) for the quarter covered by the report.
- Column 5 shall reflect the variance between agency's actual accomplishments vis-à-vis physical targets for the quarter covered by the report.
- Column 6 shall indicate the reasons/justifications for any major variance under Column 5 i.e., new activities the deviation from targets; problems encountered in the implementation of the project/activity, etc.