

**OVERSEAS WORKERS WELFARE ADMINISTRATION**  
Program Assessment Report  
First Quarter 2019

The Overseas Workers Welfare Administration is the lead government agency tasked to protect the interest and promote the welfare of the Overseas Filipino Workers (OFWs) and their families.

For the period in review, the agency was able to serve 263,247 OFW-members through its various programs and services.

**Membership Enrollment and Registration**

The OWWA Membership Program registered 243,421 members, representing 52% of 468,492 quarterly target.

**Education and Training**

OWWA has institutionalized scholarship programs for OFWs and their dependents. Some are subject to qualification requirements like, the OFW Development Scholarship Program (ODSP) and Education and Livelihood Assistance Program (ELAP); selection process, like the Education for Development Scholarship Program (EDSP); and accreditation of participating institutions, like TESDA for the Skills-for-Employment Scholarship Program (SESP) for vocational/technical skills training courses and Maritime Institutions for the Seafarers' Upgrading Program (SUP).

The program has provided training and grants to 19,186 OFWs/dependents broken down as follows: 8,795 for short-term courses 10,679 for baccalaureate degree courses.

**Comprehensive Pre-Departure Education Program**

The Program is a mandatory orientation/seminar for all departing workers designed to prepare them for their life overseas. It is a government strategy to provide a learning process for all overseas bound workers to enable them to successfully adjust to their new environment.

It consists of the following :

*Country-specific Pre-Departure Orientation Seminar (PDOS)* – a whole-day orientation for ready-to-leave OFWs consisting of a comprehensive module on employment, contract familiarization, profile of the country of destination, stages of the OFWs' life abroad, health and safety, airport procedures, government programs and services, and financial literacy.

*Language Training and Culture Familiarization* – a 3-6 day live-out capacity-building for Household Service Workers (HSWs) consisting of *language training*, *culture familiarization*, and stress management to prepare them for life overseas. Language courses offered are Arabic, Cantonese, Mandarin, Italian, English and Hebrew.

For the period, a total of 158,818 ready-to-leave workers have undergone the orientation seminar, of which 126,269 were provided PDOS by our RWOs and accredited PDOS providers, and 32,549 HSWs for CPED.

### **Workers Assistance**

This program refers to assistance provided to OFWs, in-country and on-site. In-country assistance includes requests from families and next-of-kin (NOKs) for assistance from OWWA overseas posts for whereabouts of missing OFWs. On-site assistance refers to assistance provided by OWWA Welfare Officers assigned in 32 overseas posts. It includes psycho-social counselling, mediation/conciliation with employer, jail/hospital/work-campsite visits and paralegal assistance to OFWs who wish to pursue labor/welfare case against their employer in the host country. For in-country, the agency served 3,013 OFW families/NOKs, whereas, 6,846 OFWs for on-site assistance for a total of 9,859 OFWs or 30% of the target of 33,332.

### **Reintegration Program**

The Reintegration Program is an approach to mainstream returning OFWs into the Philippine society. It consists of the following:

*On-site Reintegration Preparedness Program (RPP)* – the preparations for return to the country starts at the jobsites with free trainings/orientations on values formation, financial literacy, entrepreneurial development training (EDT), and techno-skills.

*In-Country Reintegration* – covers two (2) major components - economic and psycho-social components.

The psycho-social component consist of capacity building through community organizing and maintaining OFW family circles (OFCs) and services like social counseling, family counseling, stress debriefing; and training on values formation, financial literacy, entrepreneurial development training (EDT), and organizational development training for OFC members.

The economic component on the other hand, includes social preparation for individual or group livelihood projects, business and skills training, credit facilitation, and networking with support institutions.

*The Economic Reintegration consists of the following :*

- a. *The Balik Pinas, Balik Hanapbuhay!* a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs. to wit:
  - i. **cash assistance** amounting to **Php20,000.00** as start-up or additional capital for the livelihood project;
  - ii. entrepreneurship development training; and
  - iii. other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self-employment, such as provision of marketing linkages and job referral.
  
- b. *Education and Livelihood Assistance Program (ELAP)* a program designed for survivors of deceased OFWs who were active OWWA members at the time of death and families of OFWs who are incarcerated/convicted and meted out the death penalty in foreign countries. It is intended to provide, aside from financial assistance for the continuing education of a qualified dependent, a livelihood activity in the amount of **Php15,000.00** to surviving members of the family to augment family income.

The agency helped 21,983 OFWs/families in upgrading skills through capacity building, trainings/seminars; provided cash assistance to 7,014 OFWs/dependents under Balik Pinas! Balik Hanapbuhay and extended livelihood assistance/grants to 329 OFWs' beneficiaries under ELAP.

### **Repatriation Program**

The program consists of services such as bringing distressed/sick OFWs including the transport of human remains and personal effects back to the country. Emergency repatriation is also carried out in the event of any political unrest or natural calamities in destination countries. Repatriated OFWs are accorded post repatriation assistance such as airport assistance, temporary shelter at the Halfway Home, stress debriefing/psycho-social counselling and provision of transportation services or fares for their on-ward travel to their provinces. For the period, OWWA has already reached 179% of its target of 3,493 workers assisted. The agency facilitated the repatriation through the provision of tickets to 25 distressed OFWs

and 15 human remains. as well as provision of post-repatriation related services to 6,262 OFWs.

### **Social Protection Benefits**

#### **a. Disability and Death Benefits**

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency paid claims amounting to PhP55,154,555.56 to 665 OFWs' dependents/beneficiaries broken down as follows: 287 claims for disability/dismemberment amounting to PhP6,549,000.00 and 378 claims for death and burial amounting to PhP48,605,555.56.

#### **b. Supplemental Medical Assistance Program For OFWs (MEDplus)**

MED plus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to provide eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member.

There were 102 beneficiaries of the program amounting to PhP2,638,940.00 for the period.

#### **c. Workers Assistance Program (WAP)**

WAP is an assistance extended to OWWA members. active or non active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs implemented by the Secretariat, namely: calamity, bereavement, disability, medical and relief assistance.

OWWA released PhP114,175,000.00 for 42,495 beneficiaries of the program for this quarter.

OFWs. The agency facilitated the repatriation through the provision of tickets to 52 distressed OFWs, as well as provision of post-repatriation related services to 2,230 . OFWs.

### **Social Protection Benefits**

#### **a. Disability and Death Benefits**

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency paid claims amounting to PhP65303,900.00 to 688 OFWs' dependents/beneficiaries broken down as follows: 221 claims for disability/dismemberment amounting to PhP5,060,900.00 and 467 claims for death and burial amounting to PhP60,243,000.00.

#### **b. Supplemental Medical Assistance Program For OFWs (MEDplus)**

MED plus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to provide eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member.

There were 101 beneficiaries of the program amounting to PhP3,150,820.00 for the period.

#### **c. Workers Assistance Program (WAP)**

WAP is an assistance extended to OWWA members, active or non active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs implemented by the Secretariat, namely: calamity, bereavement, disability, medical and relief assistance.

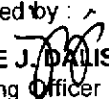
OWWA released PhP93,949,020.00 for 4,688 beneficiaries of the program for this quarter.


**QUARTERLY PHYSICAL REPORT OF OPERATION**  
For the Quarter Ending March 31, 2019

**Department** : DEPARTMENT OF LABOR AND EMPLOYMENT  
**Agency/OU** : Overseas Workers Welfare Administration  
**Fund** :

Program / Activity/ Project MFO (1)	Performance Measures (2)	Physical Target (3)	Accomplishment (4)	Variance (5)	Remarks (6)	
<b>Organization Output: Social Protection for OFWs Enhanced</b>						
<b>Social Protection and Welfare for OFWs Program</b>						
<b>Training and Scholarship Grant</b>						
A. Technical and Vocational Courses						
1. Skills-for-Employment Scholarship Program (SESP)	No. of availeds	1,623	2,205		Targets reflected are number of scholars maintained for the year.	
2. Seafarers' Upgrading Program (SUP)	No. of grantees	3,395	3,355			
B. Baccalaureate Courses						
1. Education for Development Scholarship Program (EDSP)	No. of scholars	2,175	1,253			
2. OFW Dependent Scholarship Program (ODSP)	No. of scholars	5,753	3,633	-		
3. Education and Livelihood Assistance Program (ELAP)-Educ. Component	No. of scholars	5,876	4,983	-		
C. Information Technology Training Program	No. of trainees	6,750	3,184			
<b>Welfare Services</b>						
In-Country						
A. Social Welfare Services						
1. Workers Assistance Program						
a. OWWA 24/7 Operations Center	No. of clients assisted	8,106	3,013			
b. Education & Information Program						
1. Pre-Departure Orientation Seminar (PDOS)	No. of availeds	162,500	107,337	(55,163)	demand-driven	
2. Language Training and Culture Familiarization	No. of availeds	44,000	29,450	(14,550)	demand-driven	
2. Repatriation Program						
a. Airport Assistance	No. of workers assisted	3,750	3,227		demand-driven	
b. Provision of airfare/tickets	No. of workers ticketed	250	75			
c. Post Repatriation Related Services	No. of workers assisted	9,283	2,013			

Program / Activity/ Project MFO (1)	Performance Measures (2)	Physical Target (3)	Accomplishment (4)	Variance (5)	Remarks (6)
<b>Organization Output: Social Protection for OFWs Enhanced</b>					
3. Family Support Services					
a. Family Development Support					
1. OFC assisted	No. organizations assisted	3,000	3,187		Target reflected is the number of organizations maintained in 2018.
2. Capacity Building for OFCs	No. of participants	11,571	11,486		
b. Capability Building for LGUs, Partners & other entities	No. of participants	1,312	99		
B. Reintegration Services					
1. In-country Reintegration Services					
a. 2B OFW Reintegration Program	No. of livelihood projects approved	variable	56		Loans are processed and released by LBP
b. Livelihood Program					
b.1 Balik-Pinas, Balik Hanapbuhay	No. of starter kits distributed	5,797	7,571		
b.2 Economic and Livelihood Assistance Prog- Eco. Comp	No. of livelihood grants	562	211	(351)	demand-driven
C. Social Protection Benefits					
1. Disability Benefits	No. of claims paid	variable	228		
2. Death Benefits	No. of claims paid	variable	444		
D. Socio-Cultural Activities for OFWs	No. of participants	13,142	10,688		
On-Site					
A. Welfare Services for OFWs					
1. Workers Assistance Program	No. of workers assisted	24,937	6,347		demand-driven
2. Repatriation Program	No. of workers assisted	1,050	499	(551)	demand-driven
B. Reintegration Preparedness Program	No. of participants	12,500	4,422		
<b>Membership Registration</b>					
A. Membership Promotion/Processing					
1. Membership Enrollment	No. of members registered	422,124	343,483	(78,641)	Partial report as of April 12, 2019 . Some overseas posts have yet to submit their collection reports and/or reports of collections of some overseas posts have yet to be validated with the amount remitted
2. Community Outreach Program	No. of members registered	129,000	9,977	(119,023)	Most of migrant-related socio-cultural activities are conducted from 2nd quarter towards the last quarter

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 Head of Agency or his Authorized Representative  
 Date:

**INSTRUCTIONS**

- The Quarterly Physical Report of Operation shall reflect the agency's/OU's actual physical accomplishments for a given quarter, in terms of the performance measures indicated in its Physical and Financial Plan (PFP). This report shall be prepared by fund (i.e., General Fund or Special Account in the General Fund, etc.) and submitted to DBM on or before the 10th day following the quarter covered by the report.
- Column 1 shall reflect the agency's PIA/Ps.
- Column 2 shall reflect the performance measure(s) of the agency/OU, consistent with those reflected in the PFP for the year.
- Column 3 shall reflect the physical targets for the quarter covered by the report, consistent with the targets for the same period as reflected in the PFP for the year.
- Column 4 shall reflect the actual accomplishments (in terms of quantity or % of completion) for the quarter covered by the report.
- Column 5 shall reflect the variance between agency's actual accomplishments vis-à-vis physical targets for the quarter covered by the report.
- Column 6 shall indicate the reasons/justifications for any major variance under Column 5 i.e., new activities the deviation from targets; problems encountered in the implementation of the project/activity, etc.