

CERTIFICATION
INTERNATIONAL

Certificate of Registration

This is to certify that

Overseas Workers Welfare Administration

OWWA Center, 7th Street corner F.B. Harrison Street, Pasay City,
Metro Manila, Philippines

operates a management system which has been assessed as conforming to

ISO 9001:2015

for the scope of activities

Repatriation assistance and post-repatriation services, membership verification process, Arabic language training and culture familiarization for household services workers (HSWs) process, education for development scholarship program process, and death benefit process.

Certificate No: **CIP/4749/14/03/877**

Issue Date: **14 August 2018**

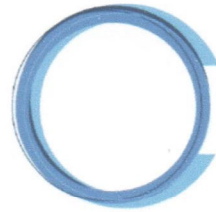
Valid Until: **27 April 2020**

subject to adherence to the agreed ongoing audit programme,
successful endorsement of certification following each audit and
compliance with CI Regulations.

Date of Original Issue : **28 April 2014**

Renato V. Navarrete
Chairman and President





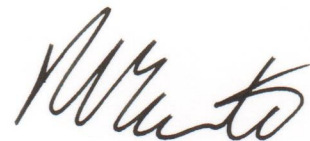
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Appendix to Certificate

Overseas Workers Welfare Administration

Certificate No : **CIP/4749/14/03/877**

Blas F. Ople Development Center, Intramuros, Manila, Philippines



Renato V. Navarrete
Chairman and President

CIP/4749

14 August 2018

HON. HANS LEO J. CACDAC

Administrator

Overseas Workers Welfare Administration

OWWA Center, 7th Street corner F.B. Harrison Street

Pasay City, Metro Manila

Through: Mr. Josefino I. Torres

Quality Management Representative

Dear Administrator Cacdac,

Certification to ISO 9001:2015

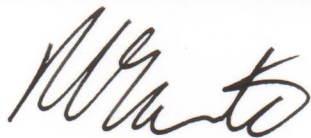
The certification of your quality management system (QMS) to ISO 9001:2015 is hereby approved by Certification International Philippines, Inc. This confirmation was based on the results of the second surveillance with transition audit of your QMS on 26 June 2018 and the improvement actions on the five non-conformities that were raised at that audit. The effective implementation of the improvement actions on reports EOD-01-S2+TA, HMB-01-S2+TA, HMB-02-S2+TA, HMB-03-S2+TA, and HMB-04-S2+TA from June 2018 and HMB-02-S1 from December 2017 will be verified on the third surveillance audit.

The audit found your QMS maintained in accordance with the requirements of ISO 9001:2015. It reported the strengths of your QMS and the activities that have been initiated by your different departments to meet their quality objectives and ensure external and internal customer satisfaction.

Finally, we encourage your management team to consider the opportunities for continual improvement that were discussed during the audit. We anticipate that your appropriate actions on these would escalate the effectiveness of your QMS as a tool for continual improvements and as a guide for meeting organizational performance objectives. Subsequent audits will track the progress and results of these improvement actions.

Very truly yours,

CERTIFICATION INTERNATIONAL



RENATO V. NAVARRETE

Chairman and President