OVERSEAS WORKERS WELFARE ADMINISTRATION

AGENCY ACTION PLAN and STATUS of IMPLEMENTATION Audit Observations and Recommendations For the Calendar Year 2018

				Agency Action 1				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da	ntation	Status of Implemen -tation	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Pian _	Responsible	From	То		tion, if applicable	1 arch
1	FINANCIAL AUDIT Unreliable balance of Cash and Cash Equivalents amounting to P1.384 billion 1. The consolidated balance of the Cash and Cash Equivalents amounting to P1.384 billion as of December 31, 2018 is unreliable due to (a) discrepancy between the balances per bank and per book, (b) non-preparation of monthly Bank Reconciliation Statement (BRS), (c) unadjusted misstatements and (d) dormant accounts. Audit of Cash and Cash Equivalents account disclosed that the accuracy and reliability of its consolidated balance totaling P1.384 billion as of December 31, 2018 were doubtful due to	It was recommended and Management agreed to: (a) comply with the timely preparation and submission of BRS together with complete supporting documents; (b) prepare the monthly BRS in accordance with the format shown in Appendix 80 of GAM Vol. II; (c) use the BSP closing rate in the conversion of foreign currencies into pesos at yearend for fair presentation in the FS.		FMS/Accounting Division ROCS	January 2019	June 2019	On-going	аррисане	Accounting Division stated that the discrepancy in the amounts per book and per bank was due to the Outstanding Checks and other reconciling items which were identified in the Bank Reconciliatio n Statements. Adjusting entries have
	delayed/non-submission of the monthly BRS preventing the timely analysis of the Cash in Bank balance. Consequently, the								already been made as per JEV#s 2019-

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	reconcilin	g item, if an	ny, could	not be								01-003,
	detected a	and adjusted	promptly t	hereby								2019-01-010
		its fair preser										to 019, 2019-
		there were						}	Í			01-029,
		ent committ										2019-01-031
		Offices (RW										to 070, 2019-
		he summary o										02-081 to
		udit of said ac			•							088 and
												others in
	OWWA Office	Observations	Amount	Assert ion/s								March 2019.
	Central Office	Discrepancy between the balance per book and per bank which was not	95,804,950.26	Accura cy								On the other hand,
		adjusted due to late/non						-				Operations
		BRS										Coordination
	National Capital Region (NCR)	Discrepancy between the balance per book and per bank	2,487,951.41	Accura cy								Service (ROCS) will
		which was not adjusted due to late/non-										to AFMO
		submission of BRS.										and FMS to
	RWO 1	Cash in Bank-										invite all
,		Local Currency, Current Account (CIB-LCCA) was not adjusted for	160,000.00	Accura cy								regional accountants
1	RWOIVB	Stale Checks. Understatement of	35,000.00	Accura								for a
		Petty Cash	55,000.00	cy								harmonizatio
	RWO V	BRS on the agency's cash-in- bank accounts were not prepared and submitted to										n meeting.
		the Auditor as required under COA Circular No.										

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Ì			Plan	Responsible	From	To	-tanon	tion, if applicable	Taken
	Position of the dileged failure of the Bank to furnish the agency with the monthly bank statements, thus the correctness of the reported year end balances could not be immediately verified RWO VI Dormant accounts for programs that were already fully implemented RWO IX Non-preparation/submi ssion of monthly BRSs for the Local Currency Current Accounts and Savings and failure to book up the interest earned on the saving account The discrepancies between the balance per book and per bank of the Centroffice and NCR amounting P95,804,950.26 and P2,487,951.4 respectively, could have been adjusted immediately had the monthly BRSs. Likewise, the same concern on the non-preparation/submission of month BRS was reported by RWOs V and IX.	a a a a a a a a a a a a a a a a a a a							

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					гац	Responsible	From	То	-tation	tion, if applicable	
	Moreover, Cas Currency account were understated to the use of the instead of the clos in accordance w Public Sector (PPSAS) and Sect GAM for NGAs, follows: "Sec. 4. Measure At each reporting a. Foreign currence shall be trans- closing rate."	ts in the Ce by P27,462 average con sing rate wh with par. 27, Accounting tion 4, Chap Vol. 1 whi ement at Rep date: cy monetary i	,305.76 due eversion rate sich was not philippine Standards ter 16 of the ch states as orting Date.								
	Hereunder is the computation for variance, to wit:										
	Account Name	Amo	unt				ļ				
		Per Book Per Audi Closing 1	,					Andreas de la constante de la			
	BP(Dollar)(US\$1,013,199.97) 2 DBP(Dollar) (US\$283,389.12) 1	2,531,332.14 2,556,5 27,029,512.95 53,419,5	908.37 25,576.24 955.22 26,390,442.27 107.96 1,046,287.26					* C. T.			

			**	Agency Action	Plan	- <u>-</u>		Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Implement Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
		yable It was recommended and	Pian	Responsible	From	То	-tation	tion, if applicable	Taken
2	Unreliable Balance of Accounts Payable amounting to P551.788 million 2. The accuracy, validity and reliability of the Accounts Payable (AP) with a balance of P551.788 million as of December 31, 2018 could not be ascertained due to non-submission of (a) Aging Schedules and pertinent supporting documents and (b) non-maintenance of Subsidiary Ledgers (SLs). Review of the AP account disclosed that the accuracy, validity and existence of its consolidated balance of P551,787,758.92 were doubtful due to non-submission of (a) Aging Schedules and pertinent supporting documents and (b) non-maintenance of SLs. The summary of the deficiencies noted in the audit of the said account is provided below: OWWA Observations Amount Assetion's Office NCR Absence of Aging Schedules and 74,897,79631 Accuracy and validity the non-maintenance of SLs 128,895,394.76 Accuracy and validity maintenance of SLs 128,895,394.76 Accuracy and validity 128,895,394.76	Management agreed to require the: (a) Accounting Unit (AU) of RWO-NCR and RWO-VIII to prepare the respective Aging					On-going	аррисамс	Noteworthy to mention are the following updates as to Management actions taken on the foregoing recommendat ions: RWO NCR has submitted the aging schedule of accounts payable as of December 31, 2018 on March 20, 2019, a day after the exit conference and informed that payees with negative balances in the subject

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	Non-submission of the Aging Schedules and other necessary supporting documents of the AP and the non-maintenance of SLs prevented the team to verify and validate the accounts of the payees. In addition, confirmation procedure to verify the existence of the payees was not done due to lack of information showing their complete addresses. Because of these noted deficiencies, the accuracy, validity and reliability of the AP balance of P551,787,758.92 could not be ascertained.							ф	schedule will be subjected for adjustment on the first quarter of 2019 financial statements. This, however, is still subject to validation in
									the accuracy and validity of the recorded AP.
									• RWO II, on the other hand, claimed that they have already prepared SLs as well as schedules for each

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									fund/progra m and will also update the same on a monthly/quar terly basis. The Accountant will work out for the aging of all Accounts Payable due to Suppliers. Lastly, letters will be sent to OWWA Scholars about their uncollected scholarship grants.
3	Dormant and Long Outstanding Loans Receivable amounting to \$\frac{1}{2}260.543\$ million and non-provision of Allowance for Impairment-Loans Receivable amounting to \$P13.055\$ million 3. The accuracy and validity of long outstanding Loans Receivable	It was recommended and Management agreed to: (a) require the Accountant to maintain/update the loan receivable subsidiary ledgers to monitor collections of loan amortizations and the respective		FMS/Accounting Division ROCS	January 2019	June 2019	On-going		ROCS stated that a harmonizatio n/reconciliati on meetings between Central Office and

				Agency Action	Plan			Reason for	Action Toleran
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	amounting to \$\frac{2}260.543\$ million as of December 31, 2018 could not be ascertained and its collectability seems doubtful due to (a) non-availability of updated subsidiary ledgers, debtors' addresses and significant information, (b) low collection efficiency and (c) non-provision of Allowance for Impairment-Loans Receivable amounting to \$\frac{2}{13.055}\$ million. Audit of the Loans Receivable account disclosed that the accuracy and validity of the dormant and long outstanding loans receivable amounting to \$\frac{2}{2}60,543,996.26\$ could not be ascertained and its collectability could not be determined due to (a) non-maintenance of aging schedules, updated Subsidiary Ledgers (SLs), addresses and/or contact information of the debtors, (b) low collection efficiency and (c) non-provision of Allowance for Impairment Losses on Loans Receivable amounting to \$\frac{2}{13.055}\$ million. Below is the summary of the reported deficiencies in the RWOs relative to the audit of Loans Receivable account:	outstanding balances of the concerned members. (b) strengthen its collection effort for outstanding loan receivable by sending collection/demand letters and/or resorting to legal remedies to enforce collection of accounts, if warranted; (c) require the Accountant to analyze the long outstanding/dormant accounts for possible write-off in accordance with COA Circular 2016-005 dated December 19, 2016. (d) set up/recognize an Allowance for Impairment on Loans Receivables-FELSF amounting to P13,055,955.04 to ensure the fairness of presentation of the agency's financial statements.							Regional Accountants will be done.

							Agency Action				Reason for	
ef.		Audit Obser	vations		Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken Action to be
						Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	OWWA Office		Ameunt	Assertion/s								
		(a) Outstanding and dormant										
•		loans receivable ranging from		!								
		15 to 32 years, (b) low collection efficiency of 0.01%		Accuracy/								
		and (c) absence of debiors'		Validity/								
	Central Office	records information	97,354,745,67									
		(a) Outstanding and dormant										
		loans receivables for 7 to 10										
		years, (b) low collection efficiency and (c) absence of								,		
	National Canital	updated SL and information of		Acouracy/								
	Region (NCR)	the debters	85,963,814.64									
	<u> </u>	(a) Outstanding and dormant						ļ				
		leans receivables for more than		Ассигасу/				·				
	DUIQ I	10 years and (b) low collection		Validity/						•		
-	RWOI	efficiency. (a) Outstanding and dermant	17,859,778.50	Collectability							!	
		loans receivables for more than										
ĺ		10 years, (b) low collection										
		efficiency and (c) absence of		Accuracy/								
		updated addresses of the		Validity/		Pro della procede						
	RWO III	debtors	38,509,698.41	Collectability								
		(a) Outstanding and dormant loans receivables for 5 to 9		Accuracy/								
-		years and (b) no Allowance for		Validity/								
Î	RWO V	Impairment		Collectability								
		(a) Outstanding and dormant										
		loans receivables for more than										
		10 years, (b) absence of updated addresses of the		Accuracy!								
	RWO 10	debtors.	7,800,000.00									
	TOTAL		260,543,9%.26								ĺ	

	Audit Observations			Agency Action	Plan			Reason for	
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	The results of the audit disclosed that the reasons for the low collection efficiency of the said dormant and outstanding loans receivables from the debtor beneficiaries were the following: (a) bankruptcy of the business funded by the livelihood loan programs and the debtors' current unemployed status due to sickness or old age, (b) change in the debtors' home addresses that the Agency cannot locate their current whereabouts, (c) debtors' death and (d) debtors' assumption that the loans were dole outs from the government. Moreover, absence of the updated SLs and debtors' addresses contributed to the very minimal collection due to lack of pertinent information/data necessary in the sending of collection/demand letters to the debtor beneficiaries. The consistent inability of the Agency to enforce collection resulted in dormant and outstanding loan receivables for more than 10 years. Likewise, audit of this account disclosed that in RWO V, no provision on Allowance for Impairment on loans receivable was set up to recognize the loss								

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	that the agency would sustain due to non-collectability of the loans amounting to P13,055,959.04 under its FELSF Program which had been dormant and outstanding for five to nine years despite continuous monitoring and sending of demand letters by the agency to the concerned beneficiaries.								
4	Unreliable balance of Property, Plant and Equipment (PPE) amounting to P218.553 million 4. The consolidated balance of PPE as of December 31, 2018 in the amount of P218.553 million is unreliable due to (a) nonmaintenance of Property, Plant and Equipment Ledger Cards (PPELC) and Property Cards (PCs); (b) failure to conduct physical count/reconciliation of physical inventory report with accounting records; (c) misclassification of semi-expendable property to PPE; and (d) erroneous computation of Accumulated Depreciation.	We recommended and Management agreed to require: (a) Accounting and Property Divisions to prepare/maintain/update the PPELCs and the PCs, respectively, in accordance with the pertinent provisions of the GAM;		Accounting Division/PPMD ROCS	January 2019	June 2019	Partially Implemented		PPMD and Accounting Division has already updated the PPELCs and PCs and will continue to maintain them in accordance with the pertinent provisions of the GAM. In addition, AFMO/GAS will conduct training for all regional

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			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Section 38, Chapter 10 of the GAM, Vol. I provides that: "The entity shall have a periodic physical count of PPE, which shall be done	(b) Inventory Committee to conduct actual physical count of			August 2019	Jan. 2020	On-going		supply officers. Inventory Committee
	annually and presented on the Report on the Physical Count of Property, Plant and Equipment (RPCPPE) (Appendix 73) as at December 31 of each year. This shall be submitted to the Auditor concerned not later than January 31 of the following year. Equipment found at	all existing PPE once a year to be witnessed by a representative of COA to ascertain its physical existence and condition and prepare the RPCPPE prescribed under Sections 38 and 42(g), Chapter 10, GAM, Vol. 1;							will conduct actual physical count of all existing PPE starting August 2019 to ascertain its physical existence and
	station and losses discovered during the physical count shall be reported to the Accounting Division/Unit for proper accounting/recording."								condition and will prepare the RPCPPE as prescribed in the GAM.
	Section 42, Chapter 10 of the GAM, Vol I states that: "The Chief Accountant shall maintain the PPELC for each category of PPE including work and other animals, livestock, etc. The PPELC shall be kept to record promptly the acquisition,	(c) Accounting and Property Divisions to reconcile their records with the RPCPPE and make the necessary adjusting entries/appropriate actions for the discrepancy, if any; (d) Accounting Division to reclassify all property and			June 2019	Jan. 2020	On-going		An on-going RPCPPE preparation is being done by PPMD.

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	description, custody, estimated useful life, xxx. For check and balance, the Property and Supply Office/ Unit shall likewise maintain PC for PPE in their custody to account for the receipt and disposition of the same. The balance per PC shall be reconciled with the PPELC by the Accounting Division/Unit xxx." Section 42 (g) thereof further provides that: "Report on the Physical Count of Property, Plant and Equipment (Appendix 73) form shall be used to report the physical count and condition of PPE by type as at given date, including those which are unrecorded and those which could not be accounted for. It shows the balance of PPE per property cards and per count and the shortage/overage, if any. It shall be rendered by the Inventory Committee, on its	equipment with capitalization threshold of below P15,000 to semi-expendable property in accordance with the pertinent provision of the GAM. (e) Accountant to prepare the necessary adjusting entries to correct the amount of accumulated depreciation recorded in the books of accounts for the subject motor vehicles. (f) Property Division to coordinate with the Accounting Division in the use of the account names prescribed in the Revised Chart of Accounts (GAM Vol. III) for uniformity and proper classification of the accounts in the financial statements.					Fully Implemented		Accounting Division provided the PPMD with the list of account names prescribed in the revised GAM Chart of Accounts in the GAM for uniformity purposes and proper

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						Plan	Responsible	From	То	-tation	tion, if applicable	Taken
		yearly physical properties by the e		of								classification of the PPE.
	defici	of PPE disclose encies noted in the some Regional s):	ne Cent	ral Office								
	OWWA Office	Deficiencies Noted	Amount Involved	Assertion/s								
	Central	(a)Non-maintenance of PPELC; (b)incomplete	P181 183 838 94	Existence]			
	Office	Property Cards; and (c) non-reconciliation of Physical Inventory Report with accounting records difficult		Completeness, Accuracy								The second secon
	RWO1	Overstatement of Accumulated Depreciation- Motor Vehicle due to erroneous computation of depreciation		Accuracy								
	RWO II	(a)No physical count conducted and	P8,518,725.66	Existence,								
		reconciliation with accounting records; and		Completeness,								
		(b) non-maintenance of PPELC		Accuracy								
	RWO IV-B	(a) No physical count/RPCPPE submitted and	P1,305,380.30	Existence,								
		(b) non-maintenance of PPELC		Completeness,							***************************************	
				Accuracy								
	RWO IX	(a)No physical count conducted; (b) non-	1	1 ' 1 1								
		maintenance of property ledger cards and	1	Completeness,								
		property cards; and (c) overstatement of PPE	1	Accuracy								
		due to misdassification of semi-expendable										
		property to PPE										

			T	Agency Action	Plan			Reason for	
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			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
-	Non-Maintenance of PPELC and PC								
	As illustrated above, the Central Office, RWOs II, IVB and IX did not maintain PPELC. Instead of PPELC, the Central Office had only a schedule/list of PPE which did not provide all the information contained in the former which is not in accordance with the above provisions of the GAM. It was informed, however, that to date, the Accounting Division has started the preparation of the PPELC for some items procured by foreign posts.								
	Likewise, RWOs II and IX did not maintain PC in violation of the above-cited provision of the GAM. On the other hand, validation of the maintenance of PC at the Central Office disclosed that not all PPE items have corresponding PC. Thus, reconciliation between the PC, PPELC and the Physical Inventory Report could not be performed by the Property and Accounting Divisions.								
	No Physical Count Conducted Results of our audit disclosed that no physical count of PPE as of December 31, 2018, was conducted in RWOs II, IV-B								

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	and IX, thus no RPCPPE was submitted to the Auditor for verification.								
	Overstatement of PPE amounting to 659,294.69								
	Section 3, Chapter 10 of the GAM states that the cost of an item of PPE shall be recognized as asset if and only if it meets the capitalization threshold of P15,000. Further, Section 4 of the same Chapter states that the capitalization threshold of P15,000 represents the minimum cost of an individual asset recognized as a PPE on the Statement of Financial Position. On the contrary, audit report of the RWO								
	IX disclosed that the Regional Accountant failed to reclassify asset with unit cost of below P15,000.00 to semi-expendable property thus, overstating the PPE account by P 659,294.69.								
	Overstatement of Accumulated Depreciation amounting to P260,076.09						On-going		RWO I agreed to
	Review of the depreciation schedule in RWO I revealed that no depreciation was recognized for Motor Vehicle in CY 2018. However, the balance of Accumulated								comply with our recommendat ions.

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	Depreciation- Motor vehicle as of December 31, 2018 was overstated by P260,076.09 due to erroneous computation of depreciation of previous years, as follows:					and the second s			
	Vehicle					1			
	The overstatement in the recognition of depreciation in previous years resulted in overstatement of Accumulated Depreciation which understated the carrying amount of Motor Vehicles as of December 31, 2018 by P260,076.09.								
	Further, while the Accounting Division has already adopted the Revised Chart of Accounts (RCA), the Procurement and Property Management Division (PPMD) still uses the old account names in the RIPPE, thus making the reconciliation difficult for Accounting Division and the PPMD.								

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5	Subsidy to RWOs and Subsidy from CO disclosed that there were discrepancies between their records as of December 31, 2018 amounting to millions of pesos. Under the Government Accounting Manual (GAM), Volume III or the Revised Chart of Accounts, the account, Subsidy is used to record the amount of fund/assets transferred by the Central Office to the Regional Offices/Staff Bureaus of an agency or department The accounting entries to record these fund are illustrated below Central Office Regional Welfare Office Release of Subsidy to RWO xxx Cash in Bank xxx Program Funds and MOCE Cash in Bank xxx Subsidy from CO xxx and MOCE Cash in Bank xxx Subsidy from CO xxx here credits account Subsidy to RWO while the latter credits account Subsidy from CO; hence, these accounts are reciprocal accounts	In view of the above observations, it was recommended that the Central Office and the RWOs regularly reconcile their records and make the necessary adjusting entries, if any.		FMS/Accounting Division ROCS	January 2019	June 2019	On-going		Accounting Division stated that the discrepancies in the balances are due to unreconciled balances between the RWOs and Central Office due to time constraints as to the submission of the Financial Statements. Correspondin g adjusting entry have been prepared for the discrepancy in the Subsidy to NCR as per

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	which should tally at any given time and be eliminated at the end of the year. We have sent confirmation letters to various RWOs to confirm if the balances of subsidy which they received from Central Office tally with the balance in the books of the latter as of December 31, 2018. Out of the 17 RWOs, only CAR, RWOs II, III, IV-B, ARMM and CARAGA responded, all of which disclosed discrepancies as shown in the table below: RWO 0FFICE Pre Central Office Pre Mulconfination of RWO RWO III, III IV-B, ARMM and CARAGA responded, all of which disclosed discrepancies as shown in the table below: RWO 0FFICE Pre Central Office Pre Mulconfination of RWO III IV-B, III				January 2019	June 2019	On-going	applicable	JEV#19-03- 0145P while reconciliatio n with the various RWOs are still ongoing. We will make the necessary adjusting entries once completed. ROCS will be recommending a quarterly meeting between central office and regional accountants.

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	RWOs lesser by \$\mathbb{P}\$ 7,137,088.77 and the other four had no replies to our confirmation, hence, could not determine if there was any discrepancy.								
6	Unreliable balance of Inventory account amounting to 17.653 million 6. The consolidated balance of Inventory account as of December 31, 2018 amounting to P17.653 million is unreliable due to (a) non-maintenance of Supplies Ledger Card (SLC), (b) non-preparation of required forms and reports (c) unrecorded inventories and (d) overstated inventories. Audit of the Inventory account disclosed the following deficiencies noted in Central Office and some RWOs:	It was recommended and Management agreed to require the: 1. Accounting Division to maintain the SLCs for each kind of inventory pursuant to pertinent provisions of the GAM, Vol. I. 2. Property Division and all the other divisions-in-charge to prepare the required forms and reports necessary in the monitoring, controlling and recording/reporting of inventory as prescribed in GAM.		Accounting Division PPMD ROCS	January 2019	June 2019	Fully implemented		The PPMD already made coordination with the concerned units regarding preparation of required forms/reports for submission to Accounting Division. Also, ROCS said that training will be conducted for regional supply officers for the purpose.

Ref. Audit Observations Audit Recommendations Audit Recommendations Action Plan Person/Dept. Person/Dept. Responsible Delay Implementation Date To					Agency Action	Plan		Reason for	
Section 9 and 17 of Chapter 8 of the GAM, Vol I. Instead, the purchases and issuances of inventories were recorded in a schedule using a periodic inventories system rather than the perpetual inventories system rather than the perpetual inventories system rather than the perpetual intended in the property of the property of the property of the periodic inventories are recorded in a schedule using a periodic inventoricy system rather than the perpetual inventory is possible. Accounting Division, Property Division and other divisions in charge to reconcile their records regularly for proper management of inventory and its fair presentation in the financial statements. Accounting Division in the financial statements.	Ref.	Audit Observations	Audit Recommendations			Implementation	Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
Cartal Office Monocation where Assertion Cartal Office Monocation of maintainess of SLC Monocation Monocatio				Plan 	Kesponsible	From To	-tation	tion, if applicable	Taken
contrary to the above provision of the GAM. Property, Plant and Equipment in consonance with Sec. 10, Chapter 8 of the GAM, Vol. I.		Central Office Non-maintenance of SLC and non-preparation of required forms and reports RWO-CAR Unrecorded inventories RWO-V Overstated inventories RWO-II Non-preparation/submission of Report on the Physical Count of Inventories Count of Inventories Non-maintenance of SLCs The Accounting Division-Central Office did not maintain SLCs for each kind of supplies and materials to substantiate the balance in the general ledger contrary to Sections 9 and 17 of Chapter 8 of the GAM, Vol I. Instead, the purchases and issuances of inventories were recorded in a schedule using a periodic inventory system rather than the perpetual inventory contrary to the above provision of the	Property Division and other divisions incharge to reconcile their records regularly for proper management of inventory and its fair presentation in the financial statements. 4. Accounting Unit in RWO CAR to record the cost of inventory items immediately upon receipt from the Supply Unit of the Inspection and Acceptance Report and photocopies of the Purchase Order and Delivery Receipt. 5. Direct the Accountant in RWO V to adjust the pertinent accounts relative to the Semi-Expendable Property totaling P910,842.98 misclassified as Property, Plant and Equipment in consonance with Sec. 10, Chapter						

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan Responsible	From	То	-tation	tion, if applicable	Taken	
	Non-preparation of the required forms and reports								
	Due to insufficient manpower in the Procurement and Property Management Division (PPMD)-Central Office, some of the functions relative to inventory management were transferred to various divisions/offices. Except for Office Supplies, the custody and issuance of inventory items as well as the preparation of various forms and reports were transferred to other divisions/offices. The different required forms and reports								
	in Inventory monitoring provided under the GAM are as follows:								
	a. The Stock Cards (SC) is a form used in the Supply and/or Property Division/Unit for each type of supplies to record all receipts and issues made. xxx. The balance per stock card shall be reconciled regularly with the SLC maintained by the Accounting Division/Unit. (Pars. A and E, Appendix 58								

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.			Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	Instructions, GAM Vo. II)		T () () () ()						
	b. The Inventory Custodian Slip (ICS) is a form used by the Supply and/or Property Custodian to issue tangible items amounting to less than P15,000 to end-user to establish accountability over them.(Par. A, Appendix 59 Instructions, GAM Vol. II)								
	c. The Requisition and Issue (RIS) shall be used by the Requisitioning Division/Office to request supplies/goods/equipmen t/property carried in stock and by the Supply and Property Division/Unit to issue items requested. (Par. A, Appendix 63 Instructions, of the GAM Vol. II)								
	d. The Report on Supplies and Materials Issued (RSMI) is a form prepared by the Supply and/or Property								

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Division/Unit to								
	report/summarize all								
	issues of inventories (by stock number) during the								
	day." (Par. A, Appendix								
	64 Instructions, GAM								
	Vol. II)								
	, on m,								
	e. The Report on the								
	Physical Count of								
	Inventories (RPCI) is a		-						
	form used to report the								
	physical count of				}				
	inventory items by type								
	such as Office Supplies								
	Inventory; Accountable Forms Inventory;		ŀ						
	Forms Inventory; Medical, Dental and		ļ						
	Laboratory Supplies								
	Inventory; Food Supplies								
	Inventory, etc. which are								
	owned by the				}				
	agency/entity. It shall be								
	prepared semi-annually								
	by the Inventory								
	Committee xxx". (Par. A,								
	Appendix 66 Instructions,								
	GAM Vol. II)								
	The above required forms and reports								
	were prepared only for the Office								
	Supplies but not for all the other								
	kinds/types of inventory. The same								
	kinds/types of inventory. The same		I						L.,

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept. Responsible	Tar Impleme Da	entation	Status of Implemen -tation	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Tital Responsible	From	То	-tation	tion, if applicable	Taren
	observation was noted in RWO CAR								
	wherein no RSMI was prepared and no SCs were maintained. Hence, proper								
	accounting and monitoring of purchases								
	and issuances could not be efficiently and								
	effectively done thereby, affecting the								
	reliability of the Inventory account balance.								
	balance.		:						
	Unrecorded inventories								
	Section 2(a), Chapter 2, GAM, Vol. 1 defined accrual basis as a basis of								
	accounting under which transactions and							<u>.</u>	
	other events are recognized when they								
	occur (and not only when cash or its								
	equivalent is received or paid.) Therefore,								
	the transactions and events are recorded in accounting records and recognized in the								
	financial statements of the periods to					<u> </u>			
	which they relate.								
	In RWO CAR, the costs of inventory								
	items were recognized only upon								
	payment of deliveries. Thus, office								
	supplies received from suppliers in								
	December 2018 amounting to ₱39,242.75								
	but were not paid as of year-end were not recorded in the books. As such, the								
	recorded in the books. As such, the				1	L			

	T			Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
		e	Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	balance of Inventories as presented in the financial statements was understated by \$\mathbb{P}\$39,242.75.								
	Overstated inventories		and the second s						
	Section 10, Chapter 8 of the Government Accounting Manual (GAM), Vol. I provides as follows:								
	"Tangible items below the capitalization threshold of P15,000.00 shall be accounted as semi-expendable property. The following policies apply as follows: a. Semi-expendable property						.		
	which were recognized as PPE shall be reclassified to the affected accounts.		THE PARTY OF THE P						
	b. These tangible items shall be recognized as expenses upon issue to the end-user.								
	The post-closing trial balance as of December 31, 2018 of RWO V showed that semi-expendable items totaling P								
	910,842.98 were still carried in the books and were not taken up as expense as required in the aforementioned regulation. The breakdown is as follows:								

			-	Agency Action 1	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Semi-Expendable Items-Office Equipment P 77,967.75 Semi-Expendable Items-Furniture & Fixtures 490,292.23 Semi-Expendable Items-IT Equipment and Software 342,583.00 Total P 910,842.98 The subject semi-expendable items were already issued to the end-users but the Accountant inadvertently failed to adjust the items to their respective Expense accounts, thus, overstating the Inventories account and understating the Expense account thereby affecting the fair presentation of the agency's financial statements as at year-end.								
7	COMPLIANCE AUDIT Unliquidated cash advances amounting	It was recommended and Management agreed that:		FMS/Accounting Division			On-going		Accounting Division submitted its
	to P28.643 million 7. Cash Advances of Central Office totalling P28.643 million remained unliquidated as of December 31, 2018 representing 15 percent of the total outstanding cash advances of P189.804 million, contrary to Section 89 of PD No. 1445, COA Circular No. 97-002 and Section 6 of COA Circular 2012-004, thus, affecting the fair presentation of the financial statements.	 a. Evaluate the degree of probability of collecting these unliquidated cash advances to determine which are for (a) write-off or for (b) issuance of demand collection letters; b. All past due cash advances should be immediately liquidated; 							comments on the following: a. Follow-up letter was sent on June 4, 2019 regarding the request for an authority to write-off the outstanding balances of deceased

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept.	Targe Implement Date	tation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
				Plan Responsible F		To	-tation	tion, if applicable	
	The account Advances consists of cash advances to Overseas and Central Office personnel for special programs and projects which are subject to liquidation. Of the total advances in 2018 of P189.804 million, P28,643,686.24 represents Central Office releases, P141,102,365.88 from Overseas releases, P8,738,624.10 from RWOs and P11,319,341 from Regular Funds. Our review of the account showed that cash advances in the amount of P28.643 million remain unliquidated as of December 31, 2018, the aging summary of which is shown below. Year Granted Balance as of December 31, Number of Years Outstanding Current Year-2018 P4,077,241.55 CY2017 (666,560.53) 1 CY2016 1,608,225.30 2 CY2015 12,059.75 3 CY2014 19,230.28 4 CY2013 25,913.19 5 CY2014 19,230.28 4 CY2013 25,913.19 5 CY2010 32,913.19 5 CY20	c. Demand letters should be issued for those unliquidated cash advances which have exceeded the periods outlined in COA Circular 97-002; and d. Strict adherence to the provisions of Section 89 of PD 1445, and COA Circular 97-002 in the granting of future cash advances and the submission of the related liquidation reports and supporting documents be ensured. e. Analyse accounts with negative balances and adjust accordingly.							accountable officers. Said request was submitted last December 26, 2011. b. A letter request was submitted on May 31, 2019 to write-off the outstanding balances of various personnel who went on AWOL and who were deceased. c. With regards to the unused balances of the Cash advances of the overseas personnel, though COA Circular 97-002 states in 4.1.8 that "The

_		-	17	Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarı Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	years and the amount of P22,252,942.35 or 77.7 per cent were dormant for more than ten years.								cash advance shall be used solely for the specific legal
8	Insufficient controls on the cash advances and accounts of Accountable Officers (AOs)			FMS/Accounting Division ROCS	7 de de la companya d				purpose for which it was granted. Under no circumstances
	8. Several deficiencies were noted in the cash and accounts of the AOs, which were contrary to the pertinent provisions of Presidential Decree (PD) No. 1445, GAM, Vol. I, Revised Cash Examination				77 77 77 77 77 77 77 77 77 77 77 77 77				shall it be used for encashment of checks or for liquidation of a previous
	Manual (RCEM) and COA Circular No. 97-002 dated February 10, 1997, thus placing the Agency's resources at risk.								cash advance" and 5.8 that "All cash advances shall be fully
	The pertinent law, rules and regulations on the proper handling and utilization of cash advances are provided as follows:								liquidated at the end of each year. Except for petty cash fund, the AO
	Sec. 89 of PD 1445 states that:		:						shall refund
	"Limitations on cash advance.								unexpected
	No cash advance shall be given unless for a legally authorized specific purpose.								balance to the Cashier/Colle cting Officer who will issue
	A cash advance shall be reported on and liquidated as								the necessary

			T	Agency Action Plan				Reason for	-
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
				Responsible	From	То	-tation	tion, if applicable	Taken
	soon as the purpose for which it was given has been served. No additional cash advance shall be allowed to any official or employee unless the previous cash advance given to him is first settled or a proper accounting thereof is made." The relevant provisions of the GAM, Vol. I are as follows: Sec. 3(b), Chapter 2: "Every officer of any government agency whose duties permit or require the possession or custody of government funds or property shall be accountable therefor and for the safekeeping thereof in conformity with law. Every AO shall be properly bonded in accordance with law."								official receipt", it has been requested that unused balance on cash advance be allowed to be deducted from the Officer's succeeding cash advance as offsetting to the remaining cash balance, rather than requiring them to return the cash for the following reasons: 1) Disbursing Officer can minimize
	Sec. 39, Chapter 5: "Receipts and deposits shall be reported as follows:	In view of the foregoing, it was recommended and Management agreed to require the:							paying for the bank remittance
	a. At the close of the business day, the Collecting Officers shall	(a) AOs of the CO be bonded pursuant to Chapter 2, Section 3 (b) of GAM, Vol.							charges levied in various amounts depending on
	prepare the RCD	1;							country of

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Person/Dept.		Tarı Impleme Da	ntation	Status of Implemen	Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	(Appendix 26) for submission to Accounting Office/Unit. The report lists all the ORs issued in numerical sequence including cancelled ones. b. The RCD shall be supported by documentary evidence such as duplicate copies of ORs and validated deposit slips." Chapter 2 (7) of the Revised Cash Examination Manual states that: "An AO shall maintain his cashbook/CRR/CDR/CkDR and such other records or their equivalents as may be prescribed by the agency's operating procedures, and reconcile with the accounting records at least quarterly,	 (b) AOs to record transactions properly and immediately in the cashbook/CRR/CDR/CkDR to keep records up-to date, complete and accurate. Further, reconcile records regularly with the Accounting Division to ensure the accuracy of the balance of accountability at any given time; (c) AU to regularly update the SLs of all accountable officers so that accountability may be determined at any given time; (d) SDO of RWO V to report the liquidation of their cash advances in the RCDisb as prescribed in Sec. 17 of the GAM, Vol. I; (e) Directors of RWOs III, VI and X not to grant additional cash advance to AOs unless 							origin of the remittance of which Central Office will also be charged the same, as well as other related costs such transportation expenses, etc. 2) Minimize time and effort in going to the bank/remittan ce center which can be dedicated in delivering services to client-OFWs. 3) If offsetting will not be allowed, Central Office and the accountable officer will be paying higher bank charges

				Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	unless the agency requires a more frequent reconciliation." Moreover, Sec.17 of the GAM, Vol. I prescribes the accounting books, records, forms and reports to be prepared and maintained for disbursements out of cash advances. It provides, among others, that the Disbursing Officer shall prepare the RCDisb as shown in Appendix 41 of the Manual to report the utilization by the concerned accountable officer of the cash advance/s granted for special purpose undertakings. Finally, the specific rules and regulations on the granting, utilization and liquidation of cash advances are provided for under COA Circular No. 97-002 dated February 10, 1997, as amended by COA Circular No. 2006-005 dated July 13, 2006. Audit of the cash and accounts of accountable officers disclosed noncompliance with the aforementioned law, rules and regulations, thus, exposing government funds to possible risk of loss, misuse or misappropriation.	the previous cash advance is fully liquidated pursuant to Section 89 of PD 1445 and COA Circular No. 97-002 dated February 10, 1997; (f) Director of RWO IV-B to (1) strictly enforce the provisions on the liquidation of cash advances for timely recording of expenses incurred, (2) strengthen its internal control system to prevent the possible loss or misuse of government funds, (3) cause the refund of excess travelling allowances totalling \$\mathbb{P}2,255.00\$ by various employees of RWO IV-B and henceforth, exercise due diligence in the computation of the amount of claim of employees pursuant to the provisions of Executive Order No. 298.			January 2019	June 2019	On-going		as compared to the offsetting is allowed. 4) Offsetting will not affect the recorded gross amount of the succeeding cash advance where deduction is applied, and 5) To speed up the process of the fund release at beginning of a new accounting period. The Accounting Division will not effect offsetting if the accountable will not submit Authority to

				Agency Action 1	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
9	The table below provides for the summary of the deficiencies noted in the audit of the cash and accounts of accountable officers: Office Office Central Office Central Office Central Office Command Office Office Command Office Office Command Office O	We recommended and		FMS/Accounting			Partially		Deduct otherwise, they will be required to remit the amount of unutilized amount from the cash advance. In addition, ROCS said that the Central Office/AFMO /FMS will remind AOs to strictly implement accounting and auditing rules. Accounting
	reports 9. The delayed and incomplete submission of financial reports in the Central Office and various RWOs beyond the prescribed periods hindered the timely verification and correction of	Management agreed to require the Accountant to submit the financial reports within due date as required by existing rules and regulations.		Division ROCS			Implemented		Division, have submitted the Bank Reconciliation Statements (BRS) as of December 31, 2018 to your good office on

					Agency Action	Plan			Reason for	
tef.	Audit Observa	ations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
				Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	errors/deficiencies									March 1, 2019
	reporting of the									for the Current Accounts and
	Management cont	-								on May 31,
	122 of PD 144									2019 for the
	Chapter 19 of GA	, and the second								Savings
	Sections 7.1.1 and					İ				Account.
	Circular No. 2									
	September 15, 2						Ì			
	existing regulation	is.								
Belo	w are some reports to	o he submitted to				January	June			ROCS has
	A for verification/exa					2019	2019			taken note of
										this and agreed
	Report Due Date of Submission Reconciliation Within 28 days from receipt of						<u> </u>			with it.
Journa	nent (BRS) the Bank Statement al Entry Vouchers 10th day after end of each						İ			
Checks), Report of month s Issued (RCI), rsement Vouchers	prescribed under COA Circular No. 2009-006 dated Sept 15, 2009								
(DVs),	, Report of tion and Deposit	taled doja 19, 2009								
(RCD)) and Official ots (ORs)									f
1	lation Reports 10 days from date of receipt of the Accountant									
Trial B	thy and Quarterly Within 10 days after the end of Balances (TBs) each month	Section 60, Chapter 19,								
	tly and Quarterly Within 10 days after the end of rial Statements each month	of GAM, Vol I								
Year-e	end TBs, FS and February 14 of the following rting Schedules year	g								
	CY 2018, the following	ing offices have								
I	complied with the pre	_								
	nission of the requir									
	dules within the regle									
I	affected the timely									
	ncy's financial transa									
that	affected the timely	y audit of the								

				Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	OFFICE DEFICIENCIES NOTED								
	Central Office Dekayed/non-submission of financial statements (FS), schedules and other required reports								
	RWO-NCR Delayed submission of FS and supporting schedules (SS), TB and SS, BRSs								
	RWO-CAR Non-submission of the Statement of Changes in Net Assets' Equity and Statement of Comparison of Budget and Actual Amount								
	RWO IV-A Delayed submission of monthly and quarterly TBs, quarterly FS, and Liquidation Vouchers								
	RWO IV-B Delayed submission of TBs, FS and SS								
	RWO X Delayed submission of BRSs, JEVs, Disbursement Vouchers (DVs), Liquidation Reports								
	RWO XI Delayed submission of BRSs, DVs, Year-end PS, TBs and SS								
	Consequently, Management was depr of the relevance and usefulness of tir reports and prevented them of the	nely							
	detection and correction of posterrors.	ible							
10	Gender and Development (GAD) 10. The Gender and Development (GAD) Plan and Budget (GPB)			PPDD	June 2019	July 2019	On-going		As discussed during the Exit Conference with COA
	GAD Accomplishment Re (AR) for CY 2018 prepared	port PCW-NEDA-DBM Joint							Auditors, it was viewed

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targe Implemen Date	tation	Status of Implemen -tation	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	To	-tanon	tion, if applicable	
	Management were not accepted by the Philippine Commission on Women (PCW) for review and endorsement to the Department of Budget and Management (DBM) due to non-conformity with format prescribed PCW-NEDA-DBM Joint Circular No. 2012-01. Section 8.2 of the PCW-NEDA-DBM Joint Circular No. 2012-01 provides that: The GAD Plan Focal-Point System (GPFS) of the agency shall review all submitted GPBs and as needed, provide comments and recommendations for revision. xxx. The GFPS shall then submit the final GPBs and the corresponding GAD ARs to PCW for review and endorsement to DBM."	Circular 2012-01 for the preparation, completion and submission of the GPB and GAD AR.							that the programs and projects of OWWA are 100% "GADable", of which two among these programs were cited: 1.Provision of temporary shelter through the Halfway Home catering female distressed OFWs, and 2. Conduct of Financial Literacy catering both male and female OFWs
	OWWA prepared its GAD Plan and Budget (GPB) for the Calendar Year (CY) 2018 with a total allotment of P444, 660,600.00 representing 8.638 per cent of the total OWWA budget of								including their respective dependents. Despite absence of GAD fund,

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen -tation	Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	То	-tation	tion, if applicable	
	P5,147,692,936.84 for the CY 2018								substantive GAD related
	which composed of the following:								activities are
	W								continuously
	Allotment from the General Appropriations Act of 2018 – P 875,682,000.00 OWWA Fund 4,272,010,936.84								being
	Total <u>P5,147.692,936.84</u>		1						implemented
									as it is deemed
	However, the said GPB was not accepted								a priority
	by the PCW for endorsement to the DBM.								consideration
	Nevertheless, OWWA was able to								of the Agency.
	accomplished GAD related activities								Hence, it
	during the CY 2018 integrating GAD in								adheres to
	their projects, activities and programs								comply with
	(PAPs) incurring a total amount of								the technical
	P2,431,510,391.10 as presented in the								requirements
	CY 2018 GAD AR. However, said GAD								on the
	AR was returned by the PCW because it								utilization of
	was not in accordance with the prescribed								the prescribed PCW-NEDA-
	format in Annex B of the aforementioned								DBM format
	Joint Circular.								per Joint
									Circular NO.
									2012-01 to
									gain the
									favorable
									endorsement
									of OWWA's
									GPB by the
									PCW to DBM.
									Moreover, it
									has already
									conducted

			<u> </u>	Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
									series of trainings and workshops under PCW in compliance with the preparation and implementatio n of GPB and submission of AR. The revised GAD 2018 AR and the 2019 GPB is being finalized and will be submitted to PCW this June 2019.

	Audit Observations			Agency Action 1	Plan			Reason for	
Ref.		Audit Recommendations	Action	Person/Dept.	Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	11. OWWA withheld taxes from compensation and from goods and services purchased during the year in compliance with Republic Act (RA) No. 8424 otherwise known as the National Internal Revenue Code of 1997. Audit of tax withheld from compensation revealed that OWWA adopted the centralized payroll system effective July 2017. Withhelding of taxes from compensation of the OWWA CO and RWOs employees is centralized while remittances are decentralized. On the other hand, taxes from services and goods purchased from the suppliers and contractors were withheld and remitted in compliance with pertinent BIR rules and regulations, except for RWOs V, VII, IX and XII as mentioned in the table below which contains the audit observations on tax compliance by the CO and various RWOs:			FMS/Accounting Division HRMDD ROCS			Fully Implemented		Accounting Division would like to clarify that OWWA Central Office's unremitted taxes withheld from compensation amounting to \$\frac{P}{2},570,560.45\$ and from services and goods purchased as of December \$31, 2018 amounting to \$\frac{P}{1,083,423.41}\$ were subsequently remitted on January \$15\$ and \$31, 2019 respectively.

					Agency Action	Plan			Reason for	
Ref.		Audit Observations	Audit Recommendations	Action Person/Dept. Plan Responsible		Target Implementation Date		Status of Implemen	Partial	Action Taken Action to be
				Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	RWO	Observations						-		In addition
		Unremitted taxes withheld from compensation and from services and goods								1
	CO	purchased as of December 31, 2018 amounting to P4,888,935.07 were subsequently remated on January 31, 2019.							ļ	
		Unremitted taxes withheld from services and goods purchased as of						İ	ĺ	
	RWO-NCR	December 31, 2018 amounting to P112,824.03 and 136,451.32 were								note of this
		subsequently rematted on January 10 and 23, 2019, respectively.								and agreed
		Unremitted taxes withheld from services and goods purchased as of				İ				with it.
	RWO-CAR	December 31, 2018 amounting to P40,295.92 were subsequently remitted on January 10, 2019.								With it.
		Unremitted taxes withheld from services and goods purchased as of				-				
	RWO-I	December 31, 2018 amounting to P92,449.84 were subsequently remitted				ĺ				
		on January 9, 2019.		- -						
		Unremitted taxes withheld from services and goods purchased as of								
	RWO – II	December 31, 2018 amounting to P26,132.09 were subsequently remitted								
		on January 10, 2019.								
	RWO – III	All taxes withheld from services and goods purchased were rematted to BIR								
	RWO - IV-A	Unremitted taxes withheld from services and goods purchased as of December 31, 2018 amounting to P56,481.77 were subsequently remitted								
	AWO-IV-A	on January 10, 2019.								
	RWO-IV-B	All taxes withheld from services and goods purchased were remitted to BIR				1		-		
		As of December 31, 2018, total taxes withheld from payments made to								
	RWO-V	suppliers amounted to P1,487,432.13 while remittances made totaled		1						f
	WWO- A	P1,236,247.62, leaving an unremitted balance of P251,184.51 as at the end		İ						
		of the year.				ĺ				
	RWO - VI	All taxes withheld from services and goods purchased were remitted to BIR								
	RWOVII	No data available								
	RWO - VIII	All taxes withheld from services and goods purchased totaling to P682,840.53 for the CY 2018 were remitted to BIR.					i			
		Taxes withheld from services and goods purchased are still subject to				1 1				
	RWO - IX	reconcilization, hence, the incomplete remittance.								
	1	Of the unremitted taxes withheld from services and goods purchased as of					ļ			
	RWO - X	December 31, 2018 amounting to P81,053.41, P72,293.66 were]				
	KWU-X	subsequently remitted on January 9, 2019 and the remaining P8,759.75 will				i i				
		be refunded due to over withheld taxes.								
		Unremitted taxes withheld from services and goods purchased as of								
	RWO – XI	December 31, 2018 amounting to P83,262.00 were subsequently remitted]	İ			
	RWO - XEI	on January 9, 2019. No data available]				
		All toyen withhold from arriver and goods surphered totaling to								
	RWO-CARAGA	P292,089.24 for the CY 2018 were remitted to BIR.					1			
	RWO - ARMM	No data available							ļ	
	1									

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Person/Dept.		Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	COMPLIANCE WITH REGULATORY BODIES						Fully implemented		According to Human
	Compliance with GSIS Laws	It was recommend that Management strictly comply							Resource Management and
	OWWA is not fully compliant with the provisions of Republic Act 8291, otherwise known as the Government Service	with the GSIS rules and regulations on the timely							Development Division
	Insurance System (GSIS) Act of 1997, on the remittances of premium contributions	remittances to GSIS of employees/employer premium contributions and employees'							(HRMDD), OWWA is updated in
	to GSIS. OWWA is compliant with the current	loan repayments within the prescribed period.							the remittance of
	required remittance to GSIS. For the month of December 2018, the total amount of P5,043,054.40 for GSIS					: :			premium contribution of employees
	premium contributions and loan payments were remitted on January 7,					:			(being done every 10th
	of P89,344.46 todate in the books pertaining to prior years which are for]		7		day of the month). The balance that
	reconciliation/adjustment.					,	a de la constanta de la consta		appears in the books
	Compliance with Pag-IBIG and PhilHealth Laws								pertaining to prior years are premium
	OWWA is compliant with the required							į	contributions deducted not
	remittances of Pag-IBIG and PhilHealth premium contributions. The balance of								from the general
	unremitted Pag-IBIG and PhilHealth								payroll but

			Agency Action	Plan			Reason for		
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Targ Implement Dat	ntation	Status of Implemen -tation	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			r lau	Responsible	From	To	-tation	tion, if applicable	Taken
	premium contributions as of December 31, 2018 amounting to P154,532.64 and P348,908.73 were remitted on January 11 and January 9, 2019, respectively.							applicable	from individual vouchers on salaries of personnel refirst salary, step increments or salary differential. We experienced difficulty in transmitting remittance due to the internal server error of the GSIS-Electronic Billing and Collection on line System (GSIS-EBCS).
									We are continuously coordinating with the

	Audit Observations		<u></u>	Agency Action	Plan		<u> </u>	Reason for			
Ref.		Audit Recommendations	Action Plan		Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken		
			1 1411	Responsible	From	To	~tanon	tion, if applicable	Taken		
											GSIS regarding said matter.
	Compliance with Property Insurance Law	We recommend that Management strictly comply with R.A. 656 or Property Insurance Law.			January 2019	June 2019	On-going		ROCS stated that AFMO/GAS		
	While RWO I, X and XI have insured				4.				will remind regional		
	all their insurable assets with the General Insurance Fund by the GSIS in		ĺ						directors to		
	compliance with Republic Act 656 or						•		strictly implement		
	Property Insurance Law, RWO NCR	<u> </u>			 				property		
	only insured P1.070 million out of their P3.681 million PPE.								insurance law.		
	RA No. 656 or the Property Insurance Law, as amended by PD No. 245 dated July 13, 1973, requires all government agencies to have their insurable properties, assets, and interests insured with the General Insurance Fund (GIF) administered by the GSIS to ensure compensation of the equivalent value thereof in case of loss thru fire, theft or any unforeseen events.										
	Provided below is the summary of the audit observations in the RWOs:					**************************************					

		Agency Action Plan					Reason for		
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation 	tion, if applicable	Taken
	RWO NCR Out of the P3,681,803.82, net book value of the Property, Plant and Equipment (PPE) acquired during the years 2011 to 2018, only the motor vehicle costing P1,070,000 acquired in May 2017 was insured. The remaining amount of P2,611,803.82, which are mostly information Technology and Office Equipment acquired during the years 2011 to 2018 were not covered by Insurance. RWO I Insured all of their insurable assets and paid premiums for the CY 2018 amounting to P18,579.41 RWO XI Insured all of their insurable assets								
12	Balik-Pinas Balik-Hanapbuhay Program								
	Other Maintenance and Operating Expense - Programs and Services (Economic Benefits) 12. The Balik-Pinas Balik- Hanapbuhay (BPBH) Program for CY 2018 totaling to P632.897 million was not properly monitored contrary to paragraph	We recommended that Management require: a) The RWOs to conduct monitoring/validation of the livelihood projects undertaken by the beneficiaries/availees of the Program to ensure that the		ROCS PPDD	1st Quarter of 2019	Prese nt	On-going		ROCS will remind regional directors to submit complete reportorial reports.
	VI of Memorandum of Instructions (MOI) No. 005, Series of 2017. Further, releases in RWO I totaling P5,860,000.00 were not supported with the required documentations prescribed under	projects are implemented according as provided for by MOI No. 005, Series of 2017;							Furthermore, the Planning and Program Development Division stated that the OWWA acknowledges

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Section 4 of the said MOI,	monitoring of the Program;							the observation of
	contrary to Section 4 (6) of	and							COA on the
	Presidential Decree (PD) No. 1445, rendering the validity of the	c) RWO I to submit the lacking							deficiency in
	releases doubtful.	documents for the various							the monitoring
	Teleases doubtful,	releases of grants under the							of BPBH
		BPBH Program.							program beneficiaries/a
	Paragraph VI of MOI No. 005, Series of					į			vailees. The
	2017, states as follows:								increase in
	"Initial monitoring shall be								BPBH program-
	done a month after the release								availment, as
	of the assistance/grant to								result of the
	ensure that the projects are				ł				crises in the
	implemented. Thereafter, the								Middle East
	RWOs shall monitor all approved livelihood projects								difficulty fo
	every six (6) months to ensure								the Regiona
	that the projects are								Welfare Offices
	implemented according to the								(RWOs) to
	business_plan/proposal, and								conduct
	identify other interventions to								monitoring/va
	help sustain the operation of								idation i
	the project." (Underscoring ours)								projects awarded t
	ours)								qualified
	BPBH Program was implemented by the								beneficiaries
	OWWA through Memorandum of								were indeed
	Instruction (MOI) No. 7, Series of 2013.								implemented. The time tha
	It is a non-cash livelihood								may be
	support/assistance intended to provide								

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	immediate relief to returning member-					•			allotted by the
	OFWs, active or non-active, who were								RWOs' staff for the conduct
	displaced from their jobs due to								of the conduct
	wars/political conflicts in host countries,								monitoring/val
	or policy reforms controls and changes by								idation is
	the host government, or were victims of								consumed by
	illegal recruitment and/or human								processing of
	trafficking or other distressful situations.								new
	The Program is a package of livelihood								applications for the BPBH
	assistance amounting to Ten Thousand								program.
	Pesos (P10,000.00) maximum consisting								program.
	of a) techno-skills and/or								In view of the
	entrepreneurship trainings; b)Starter								harmonization
	Kits/Goods; and/or c) such other services								of OWWA
	that will enable the target beneficiaries to								and National
	quickly start a livelihood undertaking								Reintegration Center for
	through self/wage employment.								OFWs'
									(NRCO)
	On May 10, 2017, the OWWA								programs and
	Administrator issued MOI No. 005,								services, a
	Series of 2017 amending MOI No. 7,								meeting between the
	Series of 2013, with the following								between the OWWA-
	modifications:		ľ						Policy and
	The Program is a package of livelihood								Program
	support/assistance intended to provide								Development
	immediate relief to returning member-								Office (PPDO)
	OFW, to wit:								and the NRCO
	a) cash assistance amounting to								was held in the
	Twenty Thousand Pesos								1 st quarter of

				Agency Action		•••		Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Implemer Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	(P20,000.00) maximum as start- up or additional capital for the livelihood project; b) entrepreneurship development training; and c) other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self- employment, such as provision of marketing linkages and job referral. For CY 2018 BPBH has a total approved budget of P784,200,000.00. As of December 31, 2018, the total amount of P758,890,000.00 was released to the RWOs while actual utilization to OFW							аррисавіе	2019 which tackled, among others, the need to monitor/valida te the implementatio n of livelihood projects of both the OWWA and NRCO programbeneficiaries. In a Writeshop on the Transition of NRCO to OWWA held
	beneficiaries totaling P632,897,315.00. The reported deficiencies noted relative to the audit of RWO-NCR and RWO-I are as follows: 1. The BPBH Monitoring Report (MR) of the RWO-NCR as of December 31, 2018 disclosed that the Report was not duly accomplished. Likewise, we noted the following deficiencies in said Report: (a) Neither the initial monitoring nor the subsequent monitoring								in May 2019, the NRCO had been assigned to take the lead in the conduct of monitoring/val idation of all OWWA and NRCO livelihood program beneficiaries. Forging of

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	required under the MOI after the								partnership
	release of the assistance/grant to								with non-
	the beneficiary/availee was done;								government
			-						organizations,
	(b) 56 beneficiaries have no complete				-	-			private sector, and OFW
	addresses, only the names of the								organizations
	City/Municipality, which would								is likewise
	make it impossible or difficult to								seen as an
	conduct ocular inspection of the								option to help
	projects to determine whether or								OWWA/NRC
	not the projects are implemented								O in
	according to the business								monitoring/val
	plan/proposal;					ļ			idating the
									implementatio
	(c) 46 beneficiaries were without								n of its livelihood
	Country of Previous Employment;								program
									beneficiaries.
	(d) 12 beneficiaries did not have								A special
	Repatriation Date;								committee on
									monitoring
	(e) 26 beneficiaries have no Date of								and evaluation
	Release for the amount granted; and								of livelihood
	(f) The Report was not duly signed by								program
	the proper authority.								beneficiaries
									shall be
	2. RWO I releases for the BPBH								created to fast track and
	program totaling P5,860,000.00 were								track and ensure
	not supported with the required								OWWA's
	documentations prescribed under								compliance
	Section 4 of OWWA Memorandum of								with the
				<u></u>			<u></u>		

		-		Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	Instructions (MOI) No. 5, series of 2017, contrary to Section 4 (6) of Presidential Decree (PD) No. 1445, rendering the validity of the releases doubtful.								monitoring requirements of its program guidelines.
	3. Moreover, review of the BPBH MR submitted by the RWOs to the Regional Operations Coordination Service (ROCS) is summarized in the table below:								
	Total Total Total Residing Resident Residing Resident Res								
	Released Released								
	IV-8							1	
	XI 31,590,000 1,165 967 967 95 - 11 229								
	As can be gleaned from the above table, only 11.11% out of the 34,419								

		 		Agency Action	Plan			Reason for		
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Da	ntation	Status of Implemen		Action Taken/ Action to be	
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken	
	beneficiaries were monitored. Of the									
	3,825 monitored, 3,146 or 82.25% and									
	1,502 or 39.27% with existing project one									
	month and six months, respectively, after									
	released of the grant. Moreover, 64									
	beneficiaries were monitored that did not									
	implement the project, 228 stopped									
	operation and 12 cannot be located in									
	their addresses indicated in the									
	application form for the BPBH.									
	Likewise, we have also noted the									
	following deficiencies:			<u></u>	<u> </u>		· ·		<u></u> .	
	1. RWO-X did not submit BPBH-MR nor									
	narrative report;									
	2. RWO-II submitted a narrative report									
	instead of the BPBH-MR;									
	3. In view of the BPBH-MR, RWO IV-A submitted only a list of beneficiaries									
	with the corresponding amount granted;									
	4. RWO V did not submit BPBH-MR,									
	only narrative report stating that the									
	Office granted livelihood assistance to									
	2,327 beneficiaries, however, this did									
	not tally with the report submitted by the									
	Regional Operations Coordination									
	Service (ROCS) that there were 1,951									
	BPBH beneficiaries for CY 2018 in the									
	said Region;									
	5. BPBH-MR of RWO VII provided that									
L	there were 1,410 beneficiaries with									

			Agency Action Plan				Reason for		
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Impleme	Target Implementation Date Status of Implemen		Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	existing livelihood project, on the contrary, the column for DATE MONITORED indicated that there was no monitoring conducted; 6. RWO VIII submitted 26 pictures of beneficiaries with existing projects instead of the required BPBH-MR; 7. Neither the initial monitoring nor the subsequent monitoring required under the MOI after the release of the assistance/grant to the beneficiary/availee was done by the RWO-National Capital Region								
	(NCR); 8. There was no initial monitoring (one month after released) for the Program by RWO-XII while subsequent monitoring (six months after released) was not executed by RWO-I; 9. We have also observed that in almost all BPBH MRs, there were beneficiaries with project different from the business plan/proposal; and 10. BPBH-MR for eleven (11) RWOs were not properly accomplished, such that there were beneficiaries with incomplete addresses, unfilled fields for Country of Previous Employment, Repatriation Date, Date of Release of Checks.								
	The information in the BPBH-MR are necessary in determining compliance with the requirements of the MOI and monitoring of								

				Agency Action	Plan			Reason for	
Res	f. Audit Observations	Audit Recommendations	Action	Person/Dept.			Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	the projects if the goal and objectives of the Program are satisfactorily achieved.								
	On the other hand, it was observed in RWO I that various releases of grants under the BPBH Program totaling P5,860,000.00 were not supported with the required documentations prescribed under Section 4 of the aforementioned OWWA MOI, contrary to Section 4 (6) of Presidential Decree (PD) No. 1445, rendering the validity of the releases								
	doubtful. In view of the foregoing observations, apparently the Program was not properly/closely monitored.								
	Section 2 of Presidential Decree No. 1445 states that:								
	"It is the declared policy of the State that all resources of the government shall be managed, expended or utilized in accordance with law and regulations, and safeguarded against loss or wastage through illegal or improper disposition, with a view to ensuring efficiency, economy and								

				Agency Action	Plan			Reason for	
Ref.	Audit Observations		Action	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	effectiveness in the operations of government. The responsibility to take care that such policy is faithfully adhered to rests directly with the chief or head of the government agency concerned."								
13	Tulong PUSO Program								
	Pangkabuhayan sa Pag-Unlad ng Samahang OFW's (Tulong Puso) Program 13. The Tulong PUSO Program, with a total fund release of P88.450 million to all RWOs were not fully implemented in CY 2018 due to time constraints, lack of manpower and non-compliance with the requirements embodied under Memorandum of Instructions No. 006, Series of 2018, to the detriment of its intended OFW beneficiaries. The Tulong Pangkabuhayan sa Pag-Unlad ng Samahang OFW's (Tulong Puso) is a program funded by the Department of Labor and Employment	We recommended that Management hire contractual personnel to augment their workforce to ensure immediate implementation of the Tulong PUSO Program in accordance with Memorandum of Instructions No. 006, Series of 2018. This will enable the OFWs to start/continue livelihood undertakings and/or re-establish their lost or damaged livelihoods due to calamities.		FMS/Accounting Division ROCS			On-going		Accounting Division stated that the funding for the Tulong PUSO is sourced from the DOLE Integrated Livelihood and Emergency Employment Program (DILEEP) by the Department of Labor and Employment (DOLE) which

			Agency Action Plan				Reason for		
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	1 Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	from its 2017 approved DILEEP budget. The guidelines and procedures of its implementation is prescribed under Memorandum of Instructions (MOI) No. 006 series of 2018 dated March 20, 2018 which provides the following: a. The Tulong PUSO Program is a one-time grant assistance in the form of raw materials, equipment, tools and jigs, and other support services that aims to support the formation, enhancement, or restoration of livelihood projects/undertakings of OFW Groups/Organizations. b. It also aims to capacitate OFW groups to venture into livelihood undertaking through the conduct of enterprise development training and other social preparation interventions. Audit of the Tulong PUSO Program disclosed that OWWA Central Office released an initial fund of a P80,100,000.00 and additional fund of P8,350,000.00 covered by Check Nos. 222901 and 222902 dated April 23, 2018 and September 13, 2018, respectively, to all RWOs for the implementation of the							аррисавке	was transferred to OWWA through a Memorandum of Agreement. This program aims to provide assistance for the formation, enhancement or restoration of livelihood undertaking of OFWs. The total fund received was ₱300M transferred to OWWA in three tranches dated December 13, 2017, January 24, 2018 and April 11, 2018. Of this amount, the total disbursements

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	То	-tation	tion, if applicable	
	not fully utilized throughout CY 2018 contrary to the provisions of the aforementioned MOI due to limited time and manpower to implement the program. Likewise, the qualifications and requirements of the said program were difficult for the intended beneficiaries to comply with.								OWWA RWOs was ₱88.45M (₱80.1M in April 2018 and ₱8.35M in September 2018).
	Below is the summary of the amount released to each RWOs and the reported deficiencies relative to the audit of the Tulong PUSO program:								On April 05, 2018, the COA at DOLE Intramuros issued a Notice of
									Suspension citing that there were no liquidation reports
									submitted. This was forwarded by DOLE to OWWA for our immediate action.
									On October 05, 2018, we initiated a meeting with DOLE-FMS

OWWA Office	Observations Re	Amount Heased to RWOs						
 	The P5,000,000 received for the said Program has not been							
	utilized throughout CY 2018 and consequently returned to	1						
RWO-NCE		00,000,000						l
	Verification disclosed that on December 31, 2018 the total							Ì
	fund were recognized as expenses but the program would be					\		
	undertaken in 2019 contrary to the accrual basis of accounting.							-
	However, on April 23, 2019, the RWO-CAR returned the total	İ						
	amount of P3,940,000.00 to OWWA CO.				1	1		
DE/O (14D	There were no available details regarding the balance of	300 000 000						
KWO-CAR		00,000,000						
	On April 2, 2019, the RWO-I returned the total amount of P3,749,396.15 to OWWA CO.	l						1
	The total amount of P1,250,603.85 were distributed to three							
RWO-I		00.000,000						
	On April 3, 2019, the RWO-II returned the total amount of		•					1
	P1,050,000.00 to OWWA CO.							
	The total amount of P3,950,000.00 were distributed to swelve							
RWO-II		90.900,000						1
	Acknowledged the receipt of the P500,000 on April 30, 2018 P50	00.000		 	:			1
	and additional P8,350,000 on September 13, 2018.	1]
	On March 15, April 1, and April 8, 2019, the RWO III P8,3	150,009.00						9
+	returned the P1,250,000.00, P250,000.00 and P200,750.00,	İ]]
	respectively to OWWA CO.							2
BWA III	The total amount of P7,149,250.00 were distributed to three (3) OFW Organizations beneficiaries.						***************************************	
RWO -III	The P5,000,000 received for the said Program has not been P5,0	00.000.00						(
	utilized throughout CY 2018 and consequently returned to	100,000.00						2
RWO_IV-A	OWWA CO on March 15, 2019.							a
1 113	The P5,000,000 received for the said Program has not been P5,0	00.090.00]
	utilized throughout CY 2018 and consequently returned to	,						{
RWO-IV-B	OWWA CO en April 17, 2019.							i
	The P5,000,000 received for the said Program has not been P5,0	196,000.00						i
	utilized throughout CY 2018 and consequently returned to							i
RWO-V	OWWA CO ов March 27, 2019.							1
	The P5,000,000 received for the said Program has not been P5,0	100,000.00]
	utilized throughout CY 2018 and consequently returned to							1
RWO - VI	OWWA CO on February 28, 2019.	20 000 00						1:
	The P5,000,000 received for the said Program has not been P5,0	100,000.00						
nwo tm	utilized throughout CY 2018 and consequently returned to							
KWO-VII	OWWA CO on March 15, 2019.			 	ļ		L	4

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Plan	Person/Dept. Responsible	Tar Impleme Da	ntation	Status of Implemen -tation	impiementa-	Action Taken/ Action to be Taken
			Pian _	Responsible	From	То	-tation	tion, if applicable	
									funds of ₱88.45M, only
	The P5,000,000 received for the said Program has not been P5,000,000.00								₱33,485,342.8
	utilized throughout CY 2018 and consequently returned to								5 were utilized
	RWO - VIII OWWA CO on April 1, 2019.								and distributed
	Verification disclosed that procurement of various raw \$\mathbb{P}\$5,000,000.00								to the
	materials, equipment, tools and jigs for the recipients of								recipients of
	Tulong Puso Program amounting to P 2,362,738.93 were				İ				the Program.
	made through alternative mode of procurement instead of competitive bidding.							1	The reported
	Moreover, disbursement vouchers of the said procurement								fund balance
	submitted for the said program amounting to P4,491,781.06		-						of
	lack the necessary supporting documents in violation of								₱55,002,782.7
	Section 4 paragraph 6 of PD 1445, thus, casting doubt on the								9 (bank
	legality and propriety of the transactions.								interest
	The total amount of P5,000,000.00 were fully utilized for the program and were distributed to fifteen (15) OFW				 				income
	RWO-IX Organizations beneficiaries.								included) will
	On February 20 and April 5, 2019, the RWO-X returned the \$25,000,000.00								be returned to
	total amount of P96, 125.49 to OWWA CO.								DOLE once
	The total amount of P4,903,874.51 were distributed to								fully
	RWO-X fourteen (14) OFW Organizations beneficiaries.								liquidated.
	On March 15, 2019, the RWO-XI returned the total amount of P5,000,000.00								The above
	P4,269,310.00 to OWWA CO. The total amount of P730,690,00 were distributed to two (2)								cited fund
	RWO – XI OFW Organizations beneficiaries								balance could
	On May 3, 2019, the RWO-XII returned the total amount of P5,000,000.00								had been listed
	P97,201.15 to OWWA CO.		-						as item for
	The total amount of were P4,902,798.85 distributed to								obligation as
	RWO - XII fourteen (14) OFW Organizations beneficiaries								of 31
	On February 26, 2019, the RWO-ARMM returned the total P5,000,000.00								December
1	amount of P750,000.00 to OWWA CO. RWO — There were no available details regarding the balance of								2018,
	ARMM P4,250,000.00.								however, the
	The P4,600,000 received for the said Program has not been P4,600,000.00								bidding
	RWO - utilized throughout CY 2018 and consequently returned to								process of
	CARAGA OWWA CO on March 14, 2019.								majority of the
	TOTAL P88,450,000.00				<u> </u>				J = 100 J

			Agency Action Plan					Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen -tation	impiementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	Fund release for Yolanda and Bohol Earthquake and Marawi Siege Crisis The fund release to Yolanda and Bohol Earthquake as well as the Marawi Siege Crisis were not fully utilized thus, defeating the objective of the program. Likewise, Fund Utilization Reports were not validated thus, the reliability of the report could not be ascertained.								projects in the pipeline were not completed as of said dates. Most of the RWOs return the unutilized balance amounting to \$\mathbb{P}\$ 55, 259, 453.02 which shall be return
	The Overseas Workers Welfare Administration (OWWA), thru Board Resolution No. 10, series of 2013 has appropriated the amount of Fifty Million Pesos (Php 50,000,000.00) for the grant of P5,000.00 cash relief assistance to active OFW members or their families affected by the earthquake in the Province of Bohol. Likewise, Board Resolution No. 11, Series of 2013 established the "Cash for Work Assistance Program for the Victims of Super Typhoon "Yolanda" and the Bohol Earthquake." The report below provided by OWWA-Central Office Accounting Division						On-going		to DOLE. Furthermore, ROCS said that if the program will be continued, ROCS will recommend additional personnel to implement the program and needed amendments to the MOI.

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tary Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	shows the fund release, utilization and balance returned to Central Office.								
	OVERSEAS WORKERS WELFARE ADMINISTRATION CONSOLIDATED UTILIZATION REPORT ASSISTANCE TO VICTIMS OF TYPHOON YOLANDA								
	RWO RELEASE UTILIZATION BALANCE REMARKS								
	RWC 7 28,967,450.00 24,689,450.10 4,277,999.9 returned to CO in February 2016								
	RWO 8 27,786,460.00 27,785,680.00 780.00 retuned to CO TOTAL 58,306,740.19 54,004,575.29 4,302,164.9			·					
	Cash for Work Assistance Program (Typhoon Yolanda) Fund Utilization Reports from Region VI, Region 7 and Region VIII were submitted to OWWA Central Office, however, the details thereof were not verified since the liquidation reports are retained in the Regional Welfare Offices (RWOs). Marawi Siege Crisis								
	The OWWA- Central Office has established a fund for the member-OFW victims of the Marawi siege/crisis sourced from Welfare Assistance Fund with an initial appropriation amounting One Hundred Million Pesos (Php100Mn)		1000						

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	under OWWA Board Resolution No. 007, series of 2017 and OWWA Board Resolution No. 035, series 2017.								
	The program was implemented under Welfare Assistance Program. The victims are entitled to a cash relief assistance of Php3,000 for active members and Php1,500 for non-active member.								
	The report below provided by the OWWA- Central Office Accounting Division shows the fund release, utilization and balance of the fund	·		· ·		<u></u> -			
	returned to Central Office. OVERSEAS WORKERS WELFARE ADMINISTRATION CONSOLIDATED UTILIZATION REPORT ASSISTANCE TO VICTIMS OF MARAWI SEIGE RWO RELEASE UTILIZATION BALANCE KS RWO 10 14,213,000.00 11,444,500.00 2,768,500.00 returned to CO RWO ARMM 20,460,000.00 14,070,000.00 6,390,000.00 returned to CO in Petruary 2019 TOTAL 34,673,000.00 25,514,500.00 9,158,500.00 The fund was released to RWOs X and ARMM being the implementing regions. Likewise, utilization reports were submitted to OWWA Central Office but								

			Agency Action Plan					Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Implemer Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	the same were not validated since the liquidation reports are retained in RWOs.								
	AUDIT OF FOREIGN POSTS								
	In 2018, foreign-based government audits which includes the audit of OWWA Posts were conducted by special teams created by the COA Central Office. As of March 30, 2019, we received the results of the audits conducted on 11 OWWA Posts in (1) Kaoshiung, Taiwan, (2) Macau (3) Singapore, (4) Taipei, Taiwan, (5) Alkhobar, (6) Dubai, (7) Jordan, (8) Tel Aviv, Israel, (9) Madrid, Spain (10) Rome, Italy and Washington, D.C. The MLs contain, among others, the results of the review of the adequacy of controls of the cash and property accountabilities of the accountable officers assigned thereat, evaluation of budgetary controls and monitoring of performance and accomplishment. Below shows the results of the audit of the different OWWA Posts.	It was recommended and WelOfs agreed to: 3. Require the Collecting Officer to deposit all collections intact the following day, if practicable, with the Land Bank correspondent bank and observe strictly the frequency of remittance to the OWWA Central Office. 4. Authorize the opening of separate bank account for OWWA funds from personal funds of the AOs, if feasible.		OOCS	July 2019	Dec. 2019	On-going		As OOCS said, there are POSTs which can not deposit on time due to varied reasons. Toestablish these circumstances which each POSTs affecting the compliance to address the situations/con ditions. To institute reforms to secure the collections including the review of MOI.

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
									The delayed remittance of collections to Home Office was due to the very high charges imposed by the bank per deposit and for crediting said deposit to the OWWA LBP account.
									For recommendati on number four (4), OOCS will remind POSTs for compliance. To conduct inventory of bank accounts with Cash Division and to remind POSTs the separation of

			T	Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen	Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
									personal and official
						and the same continues of the same continues			accounts, and establish
								- Control of the Cont	reason of non- compliance
									since in many of POSTs,
									there are restrictions in
									opening bank
	FINANCIAL AND COMPLIANCE AUDIT								accounts.
			-	· - · - · · · · · · · · · · · · · · · · ·					· · · · · · - · · · ·
	A. Cash Management and Accountability								
	Collections not deposited daily								
	Cash collections were not deposited intact								
	on the next banking day and deposits were delayed contrary to Section 69 of PD								
	1445 and OWWA Memorandum of Instruction (MOI) No. 003, series of								
	2008.								
	Section 69, par. 1 of PD No. 1445 provides that:								
	provided titut.								

			Agency Action Plan Target					Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	"Public officers authorized to receive and collect moneys arising from taxes, revenues, or receipts of any kind shall remit or deposit intact the full amounts so received and collected by them to the treasury of the agency concerned and credited to the particular accounts to which the said moneys belong. xxx" Likewise, OWWA MOI No. 003, series of 2008 states that On-site membership collections should be deposited daily and remitted monthly to the dollar accounts. Results of audit showed the following: 1. Collections of five OWWA Posts in Alkhobar, KSA; Dubai,UAE; Amman, Jordan; Singapore and Washington, D.C. were not deposited daily contrary to the above-cited regulations. Thus, funds are exposed to the risk of being misused as they are accessible and within the immediate control, disposal and custody of the accountable								
	being misused as they are accessible and within the immediate control, disposal and								

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen		Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	2. The Welfare Officers (WelOfs) in Singapore and Washington D.C Post admitted that the delayed remittance of collections to OWWA-HO was due to the very high charges imposed by the bank per deposit and for crediting said deposit to the OWWA LBP account.								
	Non-maintenance of official bank account for OWWA funds			FMS OOCS			On-going		According to OOCS,
	Item No. 7, Chapter 4 of the Revised Cash Examination Manual as well as the internal control principles on the handling and custody of cash requires the segregation of public from personal funds to ensure that government funds are rightfully accounted for as public funds and are not mixed up with private funds and that such public funds are spent and utilized only for public purposes.								inventory of bank accounts and recommend changes in the MOI to consider financial regulations at POSTs.
	Review of cash management of OWWA Posts in Al-khobar; Amman, Jordan; Madrid, Spain; Kaohsiung, Taiwan and other countries which follow a One Country Policy, showed that personal								

				Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Targe Implement Date	tation	Status of Implemen	Implementa-	Action Taken/ Action to be	
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	account is being maintained for OWWA funds instead of official bank account in the name of OWWA contrary to the above regulation.								
	1. In OWWA-Al-Khobar Post, the account opened in the Tahweel Al-Rajhi bank at Al-Khobar was a personal account of the Collecting Officer. It was disclosed that the OWWA as an entity could not open a separate account in the bank because the agency has no juridical personality to stay and transact business in Al-Khobar.								
	2. In OWWA-Amman, Jordan Post, funds for MOOE and for Program Funds were deposited under the personal Dollar Savings Account of the Welfare Officer instead of in the name of the OWWA.								
	3. Likewise, the same situation is true in other posts such as OWWA-Madrid, Spain, Kaohsiung, Taiwan and other countries which follow the One Country Policy wherein only the Philippine Embassy or the								

			T	Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Philippine Consulate can open a bank account.			·					
	The abovementioned practices resulted to the intermingling of OWWA funds with personal funds that renders difficulty in the determination of the amount of accountabilities.								
	We recommended and WelOfs agreed to:								
	1. Require the Collecting Officer to deposit all collections intact the following day, if practicable, with the Land Bank correspondent bank and observe strictly the frequency of remittance to the OWWA Central Office.								
	2. Authorize the opening of separate bank account for OWWA funds from personal funds of the AOs, if feasible.								
	Inadequate Fidelity Bond The Fidelity Bonds relative to the accountability of the AOs in OWWA	We recommended that the Welfare Officer:		FMS OOCS			Fully implemented		The WelOf has immediately sent an email

			1	Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen	Defay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	То	-tation	tion, if applicable	
	Posts in Singapore, Washington, D.C and Kaoshiung, Taiwan were not sufficient to cover the cash and property accountabilities or had already expired in violation of Sections 5.1 and 7.2 of Treasury Circular No. 02-2009 dated August 6, 2009 issued by the Bureau of Treasury. Section 101.2 of Presidential Decree No. 1445, otherwise known as the Auditing Code of the Philippines provides that:	1. Request the OWWA-Central Office to increase the amount of Fidelity of CO for OWWA-Singapore Post corresponding to the maximum accountability in her custody at any given time;							requesting the OWWA-Central Office to increase the Fidelity Bond of the CO on its renewal in CY 2018. According to Overseas Operations Coordination Services
	"Every Accountable officer shall be properly bonded in accordance with law."								(OOCS), the amount of Fidelity Bond was already adjusted.
	Moreover, Section 5.1, par. 5 of Treasury Circular No. 02-2009 dated August 6, 2009, provides that "the amount of bond shall be based on the total cash accountability of the AO as determined by the Head of Agency. Annex C of the said Circular provides for the schedule of the amount of bond relative to the amount of maximum accountability of an AO." Likewise, Section 7.2 of same Circular states that: "The fidelity bond of an Accountable Officer shall be renewed	 Immediately apply for the renewal of the bond of concerned AOs and coordinate with OWWA-Central Office for the issuance of the bond by the Bureau of Treasury; and Review the amount of collections annually to determine if there's a need to adjust the amount of Fidelity Bond vis-avis the collections that remain in the hand 					On-going		Create a Committee/W orking Group to review and effect adjustments.

				Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action Person/De				Status of Implemen	n Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	before the expiration of the bond. The application for renewal of bond shall be accomplished by using General Form 57A."								
	Audit of cash accountability disclosed the following deficiencies:								
	1. The fidelity bond of the designated Collecting Officer (CO) of OWWA-Singapore Post was inadequate to cover her actual maximum cash accountability.								
	The existing bond of the Accountable Officer (AOs) in the amount of P75,000 covers only the maximum cash accountability of P100,000.			· · · · ·					
	2. The fidelity bonds of accountable officers of OWWA Posts in Washington DC and Kaoshiung, Taiwan were expired, thereby funds and properties under their accountabilities were exposed to risk of possible loss.								

				Agency Action l	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar: Impleme	Target lementation Date Status of Implemen		Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Cash Advance not liquidated and utilized properly Sections 4.17, 5.7 and 5.8 of COA Circular No. 97-002 dated February 10, 1997, states that: 4.1.7 "The cash advance shall be used solely for the specific legal purpose for which it was granted. Under no circumstance shall it be used for encashment of checks or for liquidation of a previous cash advance." 5.7 "When a cash advance is no longer needed or has not been used for a period of two (2) months, it must be returned to or refunded immediately to the collecting officer." 5.8 "All cash advances shall be fully liquidated at the end of each year" Audit of Cash Advances disclosed the following deficiencies: 1. In OWWA-Singapore Post, the balance of the cash advance for the 2017 Independence Day Celebration at the Post in the amount of USD603.87, has remained in the custody of the	It was recommended that the Management: 1. Require the SDO of OWWA-Singapore Post to return the amount of USD603.87 to the OWWA-HO to fully liquidate her cash advance for the 2017 Independence Day Celebration; 2. Stop the practice of using cash advances for liquidation of previous cash advance; and 3. Require the concerned Accountable Officer/s to liquidate cash advances pursuant to the above-cited regulations.		FMS/Accounting Division OOCS			On-going		The WelOf of Singapore Post duly noted the recommendati on. However, she explained that there was verbal instruction from the OWWA-Central Office not to return the balance since she can use the same for other institutional events at the Post, subject to OWWA-CO's prior approval. The WelOf has likewise sent an email to the OWWA-CO requesting for an official advice that she was allowed to

				Agency Action		Reason for			
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarı Impleme Da	ntation	Status of Implemen -tation	Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	To	-tation	tion, if applicable	
	Special Disbursing Officer (SDO) for 90 days after the activity has been completed. This poses a risk of loss and/or misapplication and the said fund may be mingled with other cash advances of the SDO. 2. In OWWA-Dubai, UAE, part of the cash advances granted in the CY 2017 in the amount of USD27,961.90 was used to liquidate the previous year (2016) unliquidated cash advance in the amount of USD6,036.13, in violation of the above -cited Circular.								hold the refund of her cash advance balance in anticipation of other institutional event that may require funding, and the use of which shall be subject to the to the prior approval of the OWWA-Central Office. Furthermore, OOCS stated that Independence day is just one of the sociocultural events conducted at POSTs, they also conduct other Institutional activities until the end of the year like: Migrant

				Agency Action 1	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Da	ntation	Status of Implemen -tation	impiementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	To	-tation	tion, if applicable	
									Worker's Day, Family Day, Pamaskong Handog, etc., thus, liquidation of the socio- cultural fund is done at the end of the year.
	Program funds inappropriately used not for its intended purpose. Section 84 (2) Chapter 4 of PD 1445 states that: "Trust funds shall not be paid out of any public treasury or depository except in fulfillment of the purpose for which the trust was created or funds received, and upon authorization of the legislative body or head of any other agency of the government having control thereof, and subject to pertinent budget law, rules and regulations."	We recommended that the foreign posts strictly use the Program Funds for the intended purpose.		FMS/Accounting Division OOCS			On-going		The WelOf in Rome, Italy Post explained that the Post has no available service vehicle and rely on transport services of Filipinos who offer minimal fees on an occasional basis as compared to Rent-A-Car

	Agency Action Plan						Reason for		
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Section 34 Chapter 2 of GAM, Vol I states that: "All moneys appropriated for functions, activities, projects and programs shall be available solely for the specific purposes for which these are appropriated." The audit of Program funds disclosed as follows: 1. In OWWA-Rome, Italy Post, funds amounting to €3,494.60 allotted for the Welfare Assistance. Program (WAP) and Reintegration Preparedness Program (RPP) were utilized for regular expenditures which are proper charges from the MOOE fund. The use of program funds not for the intended purpose could affect the effective implementation of the activities of said Programs. This practice of the Post is not in				From	То			with high rates on per hour or daily basis. The transportation expense is charged against the program where it serves the purpose so that the MOOE fund will not be overcharged to finance/defray the regular operating expenses. Moreover, the WelOf commented that he may have overlooked and charged some expenses
	accordance with the above-cited regulation. Moreover, the utilization of program funds for other expenditures posed the risk that the funds may run short to				A SECULIAR S				to program fund without indicating the exact purpose and instead wrote "in the

			Agency Action Plan					Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Target Implementation Date		Status of Implemen	Implementa-	Action Taken/ Action to be
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	carry out the activities and to effectively attain the set objectives of the Programs.								performance of officia function."
	2. Audit of OWWA-Taipei, Taiwan Post, the Special Disbursing Officer used the Program Fund to pay for the rental of building and parking in the amount of NT\$114,648.00.								OOCS also said that they will remind all POSTs on the proper use of each cost center. Furthermore, Provide all POSTs copy
									of chart o accounts.
	Inadequate funding for Program Fund/MOOE Welfare Officer in OWWA- Rome, Italy			FMS/Accounting Division OOCS			On-going		The WelO: explained tha the cash deficiency
	failed to include in the requests for funding for the Repatriation Program from OWWA-HO, the bank service charges and the conversion difference from dollar currency to euro, thus the budget for MOOE, specifically the Financial Expenses- Bank Charges account, totalling €1,067.35 was used causing the depletion of the said	We recommended and the Welfare Officer agreed to make the necessary coordination with the OWWA-HO to consider in the fund transfer of repatriation cost, the expected bank/service charges and currency conversion difference, otherwise request for additional budget for Financial Expenses to cover such additional repatriation related							covering bank charges and difference in currency conversion rate of US Dollar and Euro were charged against the MOOE Fund

	Audit Observations			Agency Action	Plan			Reason for	
Ref.		Audit Recommendations	Action	Action Person/Dept.	Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
									as there is no available
									source of fund
									to shoulder the
									deficiency. He
									assured the Audit Team
									that the issue
									will be discussed with
									the OWWA
									Central office
					 	<u></u>			possible.
									In addition
									request for supplemental
									budget fo
									Program fund/MOOE
									as the need
									arises.
									To include in
								***	2021 MOOI Budget the
									financial
									expenses for bank charges.
									bank charges.
Printer and the									

	Agency Action Plan							Reason for	
Ref.	Audit Observations	Audit Recommendations	Action		Target Implementati Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	Frem	To	-tation	tion, if applicable	
	B. PROPERTY MANAGEMENT Various deficiencies were noted in the audit of Foreign Posts regarding property management that included among others, (a) the non-maintenance of indispensable records in monitoring property and inventory records and (b) unserviceable property not properly accounted for, thus affecting the reliability of the presented balance of the Property, Plant and Equipment (PPE) account. Various required property records such as Property Card (PC), Property Acknowledgement Receipt (PAR), Report on the Physical Count of Property, Plant and Equipment (RPCPPE), Property Transfer Report (PAR), Stock Card (SC) and Report on the Physical Count on Inventories (RPCI) were not prepared. Section 42 items (d), (f), (g) & (j), Chapter 10 of GAM, Vol. I prescribes some forms/reports necessary to account for PPE, as follows:	We recommended that the Management require the Posts to prepare the prescribed forms and reports in accordance with the above-cited regulations.		FMS/Accounting Division PPMD	June 6, 2019	June 6, 2019	Fully Implemented		For letters/sections d, f and g, OOCS stated that they will coordinate with the PPMD to provide POSTs with various prescribed forms. According to Property Division, they have provided the OOCS with the copy of MOI #17 S. 2018 and prescribed forms including instruction reiterating said reference which was disseminated by RMD on 14 December 2018.

				Agency Action	Plan	····		Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	"d. Property Card (Appendix 70) – this card shall be used by the Supply and/or Property Division/Unit to record the description, acquisition, transfer, disposal, and other information about the PPE. It shall be kept for each class of PPE.								
	f. Property Acknowledgement Receipt (Appendix 72) – This form shall be used by the Supply and/or Property Division/Unit to report the issuance of PPE and the acknowledgement of the enduser.								
	g. Report on the Physical Count of Property, Plant and Equipment (Appendix 73) – this form shall be used to report the physical count and condition of PPE by type as at a given date, including those which are unrecorded and those which could not be accounted for. It shows the balance of PPE per property cards and per count and the shortage/overage, if any. It shall be rendered by the Inventory Committee, on its yearly physical count of properties owned by the entity.								
	j. Property Transfer Report (Appendix 76) – this form shall be used every time								

-				Agency Action				Reason for	
Ref	f. Audit Observations		Action	_	Target Implementation Date		Status of Implemen	en Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	there will be transfer of property from an outgoing officer to his successor or from one accountable officer/employee of the same or another entity.								
	Section 17 items (a) and (i), Chapter 8, GAM, Vol. I provides as follows:								
	a) Stock Card (SC) (Appendix 58) – shall be used to record all								
	receipts and issues of supplies and the balance in quantity at any time. It shall be maintained by the								=
	Property and/or Supply Division/Unit for each item in stock. The IAR, RIS, PO and DR								
	serve as the original sources of information for making entries on the card.		*						
	i) Report on the Physical Count of Inventories (RPCI) (Appendix 66) – shall be used to report the								
	physical count of supplies by type of inventory as at a given date. It								
	shows the balance of inventory items per card and per count and shortage/overage, if any. These		3						
	include the semi-expendable property wherein the issue is covered by ICS.								

				Agency Action Plan					Reason for	
Ref.		Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dar	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
				Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Results of a	udit are shown below:			FMS/Accounting Division	On-going		On-going		OOCS said that they will
	OWWA Post	Deficiencies Noted			PPMD					remind POSTs
	Dubai,UAE	Stock Cards and Property Cards not maintained	It was recommended that the WelOf		OOCS					to maintain the
	Alkhobar, KSA	No Property Cards maintained; no RPCPPE, PTR and PAR and RPCI prepared	:							cards/property
	Масаи	Form for issuance of equipment not compliant with COA	1. Prepare the IIRUP to report							
		Circular 2015-007; PAR not numbered and signed by	the unserviceable properties							
		authorized official; RPCPPE not prepared by type of PPE	in accordance with the							
			above-cited regulations;							
			2. Inform the Central Office of							
			the presence of the					· ·		
	į		unserviceable properties							
			and request							
			guidance/instruction							
			regarding the proper and immediate disposal of the							
			same, either thru sale if							
			applicable, destruction of							
			other modes of disposal; and							
			3. Initiate the disposal of all							
			unserviceable property or							
			those which are no longer						,	
	10.1		needed using the various							
			modes of disposal and							
			following the procedures set forth under Section 79 of PD							
			No. 1445							
*			110. 1115						-	}

			Agency Action Plan					Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tarş Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	Section 40 (d) and Section 42(h) Chapter 10 GAM Vol. I respectively states that: "d. All unserviceable property shall be reported in the Inventory and Inspection Report of Unserviceable Property (IIRUP) (Appendix 74). PPE reported in the IIRUP shall be dropped from the books by debiting Impairment Loss-Property, Plant and Equipment (cost of the PPE less Accumulated Depreciation)." "h. Inventory and Inspection Report for Unserviceable Property (Appendix 74) – this report shall be used to account for all unserviceable property of an entity which is subject to disposal. It also serves as the basis in derecognizing the unserviceable properties carried in the PPE account."	It was recommended and Management agreed to strictly adhere with the above-cited regulations on the proper recognition of PPE to come up with an accurate inventory report that would serve as a basis for the OWWA-Central Office to record the PPE in the financial statements of the Post.		FMS/Accounting Division PPMD OOCS			Fully implemented		According to OOCS, they will coordinate with the PPMD to provide POSTs the forms for disposal and guidelines/procedures on disposal. Furthermore, to provide rules and provisions on the classification of properties and examples of expendable properties in coordination with the PPMD. OOCS stated that they will provide rules and provisions on the classification with the PPMD.

	141111111111111111111111111111111111111			Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	n Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	То	-tation	tion, if applicable	Taken
	"When government property has become unserviceable for any cause, or is no longer needed, it shall, upon application of the officer accountable therefor, be inspected by the head of the agency or his duly authorized representative in the presence of the auditor concerned and, if found to be valueless or unsalable, it may be destroyed in their presence xxx." Results of audit of PPE account showed as follows: 1. In OWWA-Al-khobar post, the unserviceable properties totaling ₱17,272.00 were presented in the Inventory of OWWA Equipment and Other Properties instead of the IIRUP contrary to the above-cited provisions of the GAM. On the other hand, in OWWA-Macau, obsolete and unserviceable property were reported in the IIRUP, however, these were still included in the RPCPPE.								classification of properties and examples of semi- expandable properties in coordination with the PPMD.

				Agency Action	Plan			Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Targ Impleme Dat	ntation	Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	2. Moreover, unserviceable property were not disposed of in OWWA posts in Alkhobar, Macau, Washington, D.C and Amman Jordan contrary to the abovementioned regulations. These unserviceable properties are no longer operational and beyond repair, occupy a space/area of the OWWA which can be used for other beneficial purposes, and expose them to further deterioration and decreased salvage value. Until these unserviceable property are disposed of, the post would invariably incur cost and space in their storage and record-keeping.								
	Inaccurate inventory report on assets Section 10, Chapter 8, GAM, Vol. I states that: "Tangible items below the capitalization threshold of P15,000 shall be accounted as semi-expendable property. The following policies apply as follows:	It was recommended and Management agreed to: 1. Prepare an action plan as a guide in undertaking activities to ensure the attainment of set targets/goals and ensure that				To the state of th	On-going		To provide rules and provisions on the classification of properties and examples of semi-expendable properties in

	Audit Observations			Agency Action			Reason for		
Ref.		Audit Recommendations	Action	Person/Dept.	Target Implementation Date		Status of Implemen	Implementa-	Action Taken/ Action to be
			Plan	Responsible	From	To	-tation	tion, if applicable	Taken
	 a. Semi-expendable property which were recognized as PPE shall be reclassified to the affected accounts. b. These tangible items shall be recognized as expenses upon issue to the enduser. 	targets set-up are accurate and quantifiable for the Physical and Financial Plan. 2. Include significant qualitative and quantitative data to make reports on accomplishments more meaningful and useful.							coordination with th PPMD.
	Results of audit on Inventory disclosed as follows:								
	1) OWWA Posts in Rome, Italy and Taipei, Taiwan reported items below the P15,000 threshold which are considered semi-expendable property, in the Report on the Physical Count of Property, Plant and Equipment (RPCPPE). Likewise, OWWA-Rome, Italy Post included items without costs in that report thus, affecting its accuracy. Moreover, there was no reconciliation made with the OWWA- Central Office to establish the accuracy of the PPE account balance of the Post.								

3.33				Agency Action				Reason for	
Ref.	Audit Observations	Audit Recommendations	Action	Person/Dept.	Tar Impleme Da	entation	Status of Implemen -tation	Partial Delay/ Non Implementa-	Action Taken/ Action to be Taken
			Plan	Responsible	From	То	-tation	tion, if applicable	
	C. PROGRAM EVALUATION The implementation of the Programs and Services particularly the Welfare Assistance Program cannot be objectively and effectively assessed due to lack of plans and targets. Likewise, the inadequate documentation hinders the effective measurement of performance and accomplishments. An action plan details/outlines the sequence of steps that must be taken or activities that must be performed, for a strategy to succeed in achieving the objectives of each program. This tool will help management (a) to set achievable and measurable objectives, (b) to set prioritization of task, and (c) to provide contingency plan in order to complete the program within the calendar year. Audit of Program Evaluation revealed as follows: 1. OWWA-Rome, Italy discloses that there is absence of an action plan and quantifiable			FMS OOCS PPDO	June 2019	July 2019	On-going		As OOCS said, they will return copy of Approved Work and Financial Plan to each POSTs with the corresponding targets.

Ref.	Audit Observations	Audit Recommendations	Agency Action Plan					Reason for	
			Action Plan	Person/Dept. Responsible	Target Implementation Date		Status of Implemen	Partial Delay/ Non Implementa-	Action Taken/ Action to be
					From	To	-tation	tion, if applicable	Taken
	measurements for the Physical and Financial Plan.								
	2. Likewise, in OWWA-Singapore post, it was noted that there absence of targets for several activities and targets are either too high or too low hence, making evaluation of performance difficult because of absence of bases against which to compare accomplishment and/or the targets								
	3. In OWWA-Macau, audit reveals that there is an Inadequate Documentation of Accomplishment/Payment. There was no other supporting document bearing the signatures of the participants indicating their attendance during the reported sessions and no Certificates of Training were issued. Moreover, effectiveness of the training courses/ITP cannot be objectively assessed due to the absence of a feedback mechanism.								

Agency sign-off:	
HANS LEO	J. CACDAC
Adminis Overseas Workers We	trator 🍂 Ifare Administration

Date:

Note: Status of Implementation may either be (a) Fully Implemented. (b) On-going, (c) Not Implemented, (d) Partially Implemented, or (e) Delayed