

CONTRACT AGREEMENT NO. 2022-23

THIS AGREEMENT made the AUG 18 2022 day of 2022 between **OVERSEAS WORKERS WELFARE ADMINISTRATION (OWWA)** represented by its **Administrator HANS LEO J. CACDAC** of OWWA Center Building cor. 7<sup>th</sup> Street and F.B. Harrison St., Pasay City, Philippines (hereinafter called "the Entity") of the one part and **EPLDT INC.** represented by its **Chief Commercial Officer Mr. JOHN-JOHN R. GONZALES** of 5<sup>th</sup> Floor, LV Locsin Building, Ayala Avenue corner Makati Avenue, Makati City (hereinafter called "the Supplier") of the other part;

WHEREAS, the Entity invited Bids for certain goods and ancillary services, particularly **Re-Bidding for One (1) Lot – Subscription of a Managed Contact Center System Solution for Twelve (12) Call Center Seats for the Upgrading of the OWWA OP Center Hotline 1348** and has accepted a Bid by the Supplier for the supply of those goods and services in the sum of **Three Million Pesos (Php3,000,000.00)** (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSETH AS FOLLOWS:

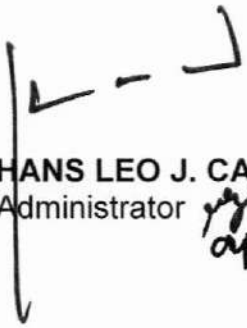
1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.
2. The following documents as required by the 2016 revised Implementing Rules and Regulations of Republic Act No. 9184 shall be deemed to form and be read and construed as integral part of this Agreement, viz.:
  - i. Philippine Bidding Documents (PBDs);
    - i. Schedule of Requirements;
    - ii. Technical Specifications;
    - iii. General and Special Conditions of Contract; and
    - iv. Supplemental or Bid Bulletins, if any
  - ii. Winning bidder's bid, including the Eligibility requirements, Technical and Financial Proposals, and all other documents or statements submitted;  
  
Bid form, including all the documents/statements contained in the Bidder's bidding envelopes, as annexes, and all other documents submitted (e.g., Bidder's response to request for clarifications on the bid), including corrections to the bid, if any, resulting from the Procuring Entity's bid evaluation;
  - iii. Performance Security;
  - iv. Notice of Award of Contract; and the Bidder's conforme thereto; and
  - v. Other contract documents that may be required by existing laws and/or the Procuring Entity concerned in the PBDs. **Winning bidder agrees that additional contract documents or information prescribed by the GPPB that are subsequently required for submission after the contract execution, such as the Notice to Proceed, Variation Orders, and Warranty Security, shall likewise form part of the Contract.**

Records Management Division (RMD)  
**CERTIFIED TRUE COPY**  
By: MA. CYNTHIA DM ERUM  
Date: AUG 18 2022 Time: 2:30 pm  
Copy Control No: CA-2022-32 Copy 1

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3. In consideration for the sum of **Three Million Pesos (Php3,000,000.00)** or such other sums as may be ascertained, **EPLDT, INC.** agrees to provide **One (1) Lot – Subscription of a Managed Contact Center System Solution for Twelve (12) Call Center Seats for the Upgrading of the OWWA OP Center Hotline 1348** in accordance with his/her/its Bid.
4. The **OVERSEAS WORKERS WELFARE ADMINISTRATION** agrees to pay the above-mentioned sum in accordance with the terms of the Bidding.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with the laws of the Republic of the Philippines on the day and year first above written.

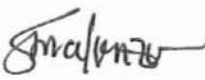
  
**HANS LEO J. CACDAC**  
 Administrator

  
**JOHN-JOHN R. GONZALES**  
 Chief Commercial Officer

For  
**OVERSEAS WORKERS WELFARE  
 ADMINISTRATION**


For  
**EPLDT, INC.**

Signed in the presence of:


  
**Atty. SHERILYN G. MALONZO**  
 Witness

\_\_\_\_\_  
 Witness

**CERTIFIED FUNDS AVAILABILITY:**

  
**KAREN JOY B. PADDUYAO**  
 Chief, Accounting Division  
 ₱ 3,000,000.00

OBN 2022-07-189

Records Management Division (RMD)  
**CERTIFIED TRUE COPY**  
 By:   
 Date: **AUG 18 2022** Time: **2:30 pm**  
 Control No: **CA-2022-32 Copy 1**





Republic of the Philippines  
**OVERSEAS WORKERS WELFARE ADMINISTRATION**  
Department of Labor and Employment



**NOTICE OF AWARD**

04 July 2022

**Mr. JOHN-JOHN R. GONZALES**  
Chief Commercial Officer  
**EPLDT INC.**  
5<sup>th</sup> Floor, LV Locsin Building, Ayala  
Avenue corner Makati Avenue,  
Makati City

Dear Mr. Gonzales:

Please be informed that your bid proposal dated 23 June 2022 for the Re-Bidding for One (1) Lot – Subscription of a Managed Contact Center System Solution for Twelve (12) Call Center Seats for the Upgrading of the OWWA OP Center Hotline 1348 for the total contract price of Three Million Pesos (Php3,000,000.00) only, has been accepted.

You are hereby required to provide within ten (10) calendar days the performance security in any of the form stated in Section 33 of the Bidding Documents. Your failure to provide the performance security shall constitute a sufficient ground for cancellation of the award and forfeiture of the bid security.

Please acknowledge receipt and acceptance of this notice by signing the space provided below and submit a copy to Procurement and Property Management Division of the Overseas Workers Welfare Administration.

Thank you

Very truly yours,

**HANS LEO J. CACDAC**  
Administrator

Conforme:

**Mr. JOHN-JOHN R. GONZALES**  
Chief Commercial Officer/EPLDT INC.

Date: July 18, 2022



Republic of the Philippines  
**OVERSEAS WORKERS WELFARE ADMINISTRATION**  
Department of Labor and Employment



**NOTICE TO PROCEED**

Date: JUL 18 2022

**Mr. JOHN-JOHN R. GONZALES**  
Chief Commercial Officer  
**EPLDT INC.**  
5<sup>th</sup> Floor, LV Locsin Building, Ayala  
Avenue corner Makati Avenue,  
Makati City

Dear **Mr. Gonzales**:

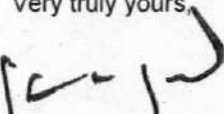
The attached Contract Agreement having been approved, notice is hereby given to EPLDT Inc. that the service for the **Re-Bidding for One (1) Lot – Subscription of a Managed Contact Center System Solution for Twelve (12) Call Center Seats for the Upgrading of the OWWA OP Center Hotline 1348** may commence within **fifteen (15) days** upon receipt of this notice.

Relative thereto, your company's performance is being evaluated by the End-User.

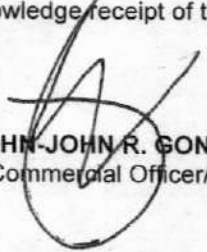
Please acknowledge receipt and acceptance of this notice by signing the space provided below and submit a copy to Procurement and Property Management Division of the Overseas Workers Welfare Administration.

Thank you.

Very truly yours,

  
**HANS LEO J. CACDAC**  
Administrator

I acknowledge receipt of this Notice on AUG 18 2022

  
**Mr. JOHN-JOHN R. GONZALES**  
Chief Commercial Officer/EPLDT INC.