



Republic of the Philippines
DEPARTMENT OF MIGRANT WORKERS AFFAIRS
OVERSEAS WORKERS WELFARE ADMINISTRATION
OWWA Center, 7th Street corner F.B. Harrison Street, Pasay City

QUALITY MANAGEMENT SYSTEM (QMS) QUARTERLY REPORT

REPORT FOR: 1st Quarter 2nd Quarter 3rd Quarter 4th Quarter

Improvements/Initiatives in CY 2023			
QMS Activity	Actions to Be Taken	Timeline	Status (Implemented; Not Yet Implemented; On-going)/Reasons
Preparatory Activities for the QMS Audit	Review of OWWA Core and Support Processes	January 15 to June 30, 2023	On-going. Meetings conducted with process managers and owners for review of documented procedures and personnel inventory
	Inventory of personnel involved with QMS enrolled processes	May 01 to June 30, 2023	
	Procurement of Services of a QMS expert for the compliance assessment to ISO 9001:2015	20 October 2023	On-going slightly delayed in compliance to the requirements of GPPB on procurement of services for technical assistance.
Procurement of an accredited QMS Certifying Body	Hiring of a QMS Certifying Body	15 March 2023 to 30 September 2023	Completed. Certifying International Philippines, Inc and OWWA forged a contract on July 17, 2023. Orientation given by CIP on 31 August 2023 to the MRT and Core Team and Process Manager/Owners

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