OVERSEAS WORKERS WELFARE ADMINISTRATION

AGENCY ACTION PLAN and STATUS OF IMPLEMENTATION

Audit Observations and Recommendations For the Calendar Year 2022

			Ą	ency Action Plan									
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To		Implementation Date		Implementation Date		Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
1	Accounting Errors, Omissions and Misstatements Audit of Cash and Cash Equivalents, Inventories, Property, Plant and Equipment (PPE) and Liabilities accounts of OWWA Central Office (CO) and its Regional Welfare Offices (RWOs) contain material misstatements amounting to ₱130,927,814.44 due to errors and omissions and improper accounting treatment of transactions that were considered as departures from the International Public Sector Accounting Standards (IPSASs). In view of the significant impact of such misstatements including the deficiencies noted on the reported balances of the affected accounts, the accuracy, completeness, and existence of the said accounts could not be relied upon.	It was recommended and the Management of RWOs NCR, II, III and XIII agreed to require the Accountants concerned to correct the misstatements arising from accounting errors and omissions on unreleased, stale and outstanding checks in CY 2022.		RWO NCR	March 14, 2023	Dece mber 31, 2023	On-going Fully Implemented		RWO NCR The management is on the process on reconciling the misstatements arising from accounting errors and omissions on unreleased, stale and outstanding checks in CY 2022. RWO II Management complied with the audit recommendations.				

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	Manual (GAM) for National Government Agencies (NGAs), Volume I, provides that								RWO III
	the Financial Statements (FSs) shall present fairly the financial position, financial performance and cash flows of an entity. Fair presentation requires the faithful representation of the effects of transactions, other events and conditions in accordance with the definitions and recognition criteria for assets, liabilities, revenue and expenses set out in			RWO III	1 st Qtr. 2023	1 st Qtr. 2023	Fully Implemented		The necessary adjusting entries recommended by COA was reflected in the Financial Statements of RWO3 as of 1st Quarter ending March 31, 2023.
	International Public Sector Accounting								RWO XIII
	Standards (IPSASs). Moreover, Section 111(1) of Presidential Decree (PD) No. 1445 provides that the accounts of the agency shall be kept in such details as necessary to meet the need of the agency and at the same time be adequate to furnish the information needed by the fiscal or control agencies of the government.			RWO XIII			Fully Implemented		We have already reconciled the necessary adjusting entries to correct the misstatements.
	Details of the uncorrected misstatements as at December 31, 2022 which affect the fair presentation of the consolidated financial statements, are presented in the succeeding paragraphs. Table No. 1: Misstatements in the FSs								
	Category/ Classification Office/ RWOs Balances as at December 31, 2022 Amount of Misstatements (in PhP) a. Cash and Cash NCR, II, III, and XIII 1,967,838,300.97 8,709,103.17				_				

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Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	Equivalents CAR 40,523,150.28 761,485.00 C. PPE CO, CAR, II, IV-B, IX and XIII d. Liabilities CAR, II, III 1,976,278,497.73 112,008,023.18 and XIII Total Misstatements 4,294,222,771.37 130,927,814.44 Cash and Cash Equivalents As at December 31, 2022, the following were the misstatements found in the audit of Cash and Cash Equivalents, which the Management did not adjust in their books: Table No. 2: Schedule of Misstatements in Cash Accounts Description of Deficiency Misstatement Affected Statement (in PhP) Affected Statement (in PhP)							

			Ąţ	gency Action Plan					
Ref	Audit Observations	Audit Observations Audit Recommendation		Person / Dept. Responsible			Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
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	Office/ Deficiencies/ Errors Over/(Under RWOs (in PhP)								
	NCR Non-reversion of unreleased and stale (9,090,320.1: checks as of year-end	2)							
	II Non-reversion of unreleased and stale (12,455,630.0	7)							
	checks as of year-end III Reversion of outstanding checks aged 13,215,083.4	1							
	less than six months as of December 31, 2022								
	XIII Non-reversion of 33 unreleased commercial checks in the custody and possession of the cashier.								
	Net understatement (8,709,103.1)	7							
	The shocks remained systematics in the								
	The checks remained outstanding in the records of the respective offices which								
	resulted in the understatement of the								
		ne l							
	corresponding Liability accounts.								
	For checks already released but still in the								
	hands of the creditor, the obligation of the								
	Management is deemed extinguishe								
	However, the unreleased checks a								
	deemed not yet paid to creditors, thu								
	should be adjusted at the end of the ye								
	since obligation of the Management s								
	exist and cash has not yet been reduced	d.							
	This resulted in errors in recording bar								
	reconciling items such as outstanding	ng							
	checks not over six months that should t								
	deducted in the bank balance but we								
<u> </u>	added back in the book balance as note								DWO OAD
2	INVENTORIES	It was recommended and the							RWO CAR
	The balance of Inventory accounts of RW	Management of RWO CAR agreed to require the Accountant concerned		RWO CAR			Fully		RWO-CAR already complied with
	CAR as of December 31, 2022 is misstate			I KWO CAR			Implemented		the recommendation and
L	OAR as of December 51, 2022 is illissiate	d to adjust the Office Supplies					Implemented	1	The recommendation and

						Agency Action Plan								
Ref		Audit Observations		Audit Observations Audit Recommendation	Action Plan	Person / Dept. Responsible			Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken			
										From	То		if applicable	
	in the an shown be	elow:			00, deta		Inventory Account, Semi- Expendable ICT Equipment and the ICT Equipment and recognize depreciation expense for the period							adjusted the inventory account on February 2023 financial report under GJ# GAA 2023-02-04
	Description of Deficiency/ Misstatement	Criteria	Office /RWOs	Amount of Misstatement (in PhP)	Accounts Affected	Over/ (Under) Statement (in PhP)	September to December 2022.							
	Erroneous recording of Inventory transactions	Section 3.1 of COA Circular No. 2022- 004 dated 31 May	CAR	761,485.00	Office Supplies Inventory Semi- Expendable	761,485.00								
		2022			Information and Communicatio n Technology (ICT) Equipment • ICT Equipment	(351,485.00)								
	The ICT Managen 2022 and Supplies the non-	nent in d were Invent	June reco	e, July a orded ur ccount.	cured band Septender the Conseq	tember Office juently,								
	account r Office S ₱761,485 Semi-Exp	esulted Supplie 5.00 a pendab	d in thes In Ind the Ind the	ne overs oventory ne unde Inforn	tatemen accou erstatem nation	of the unt by nent of and								
	Commun Equipment presented	nt by d next	₱41 page		0, brea	(ICT) akdown								
	Particulars L	Jnits Cos	t per nit	Amount E	Semi- xpendable Property (in PhP)	PPE								

			Age	ency Action Plan					
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					From	То		if applicable	
	External 2 2,650.00 5,300.00 5,300.00 Storage Hard drive, 1TB								
	Desktop								
	Laptop 6 60,000.00 360,000.00 360,000.00 Desktop Computer 1 50,000.00 50,000.00 50,000.00								
	Total 761,485.00 351,485.00 410,000.00								0 1 100
3	Property, Plant and Equipment The reported total balance of PPE accounts as of December 31, 2022 was misstated by ₱9,449,203.09 due to the following errors and omissions. Details are presented below: Table No. 6: Summary of Misstatement in the PPE Account Description of Deficiency/ Misstatement of PhP) Misstatement of Deficiency/ Misstatement to the PPE Account Statement (in PhP) Description of Deficiency/ Misstatement to the PPE Account Statement (in PhP) Description of Deficiency/ Misstatement to the PPE Account Statement (in PhP) Description of Deficiency/ Misstatement to the PPE Account Statement (in PhP) Description of Deficiency/ Misstatement to the PPE Account Statement (in PhP)	It was recommended and the Management of CO, RWOs CAR, II, IV-B, IX and XIII agreed to require the Accountants concerned to prepare the necessary adjusting entries to correct the misstatements on the PPE accounts.		CO (AD)			Fully Implemented		Central Office The Accounting Division has already prepared adjusting entries and was already recorded in CY2022 books pertaining the Unrecorded intra-agency transfer of Motor Vehicles -₱8,750,750.00.
	C.1. Non-reclassificatio No. 2022-recepted able No. 2022-recepted No. 2022-recepted			RWO CAR			Fully Implemented		RWO CAR RWO CAR already adjusted the said misstatement on February 2023 (GAA 2023 02-04) RWO II
	Office Equipment • Accumulated Depreciation – Furniture and Fixtures •Accumulated		Accountant to adjust the PPE to reflect its	RWO II	March 14, 2023	March 31, 2023	Fully Implemented		Adjusted in the books on March 31,2023 with JEV #:2023-03-035 GJ

							Age	ency Action Plan					
Ref		Αι	udit O	bservations		Audit Recommendation	Action Plan	Person / Dept. Responsible	Impleme	get entation ate	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
									From	То		if applicable	
				Depreciation – Furniture and Fixtures			true balance in the books						
				•Accumulated Depreciation – Other Machinery and									
				•Accumulated Surplus/(Defici	(513,392.58)								RWO IV-B
	c.2. Unrecorded purchase of	Paragraph 14, IPSAS 17	IV-B	119,201.40 • Furniture and Fixtures	(126,810.00)		The Accountant will prepare the	RWO IV-B	Januar y 2023	April 2023	Fully Implemented		Office partition costing P126,810.00 were adjusted in the
	PPE			•Accumulated Depreciation – Furniture and Fixtures	(7,608.60)*		necessary adjusting entry to recognize the		y 2023	2023	Implemented		books per JEV No. 2023-04-031 GAA dated 13 April 2023.
				•Accumulated Surplus/(Defici t)	119,201.40		unrecorded furniture and fixtures.						·
	c.3. Unrecorded intra-agency transfer of	Section 14 of GAM for NGAs, Volume I	CO	8,750,750.00 • Transportation Equipment	17,277,500.00		and materiol.						
	Motor Vehicles			•Accumulated Depreciation – Transportation Equipment	8,526,750.00*								RWO IX
				•Accumulated Surplus/(Defici t)	(8,750,750.00)			RWO IX					The adjustments were already
	c.4. Non- recognition of depreciation	Chapter 10 of the GAM for NGAs, Volume I	XIII	14,721.61 • Accumulated Depreciation – Office Equipment	(2,620.42)*								made in our General Journal with JEV No. 2023-03-062 and 2023-
				•Accumulated Depreciation – Motor Vehicles	(12,101.19)*								03-063 dated March 31, 2023.
				•Accumulated Surplus/(Defici t)	14,721.61								
			CAR	24,600.00 • Accumulated Depreciation – ICT Equipment	(24,600.00)*								
				Accumulated Surplus/(Defici	24,600.00								RWO XIII
	c.5. Erroneous computation of depreciation resulting in abnormal		IX	t) 26,537.50 •Accumulated Depreciation – Leased Assets - Improvements • Accumulated	26,537.50* (26,537.50)			RWO XIII			Fully Implemented		The accountant further informed that an adjusting Journal Entry Voucher was already prepared and complied.

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Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	balances of							

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							if applicable	
	accounts to Accumulated Surplus (Deficit) were made pursuant to COA Circular No. 2022-004, thus, these remained part of the PPE accounts. c.2. Unrecorded purchase of PPE -							
	₱119,201.40							
	Reconciliation of the accounting books and the RPCPPE revealed that the office partition costing \$\frac{1}{2}126,810.00\$ purchased on September 3, 2022, which the AT found to be existing and is currently being used by the Management as at December 31, 2022, was not recorded in the books of accounts. Thus, resulted in the understatement of the account Furniture and Fixtures and Accumulated Depreciation-Furniture and Fixtures by \$\frac{1}{2}126,810.00\$ and \$\frac{1}{2}7,608.60\$, respectively, or a total carrying value of \$\frac{1}{2}119,201.40\$ at year end.							
	c.3. Unrecorded intra-agency transfer of Motor Vehicles - ₱8,750,750.00							
	In the examination of the PPE accounts, the AT have determined that there are Motor Vehicles (MVs) transferred to certain RWOs but are still recorded in the books of the CO. Details are as follows:							

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					From	То		if applicable	
	Vear Name and (in PhP) Orfice/RW0s								
	equipment and MVs for the month of								

			A	gency Action Plan				
Ref	Audit Observations	Audit Recommendation Action Plan Responsible Date From To		Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken		
	December 2022, amounting to ₱14,721.61. Details are as follows: Table No. 10: Summary of unrecorded depreciation							

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	c.5. Erroneous computation of depreciation resulting in abnormal balances of PPE account – (₱26,537.50) In RWO XI, verification of the Leased Assets Improvement-Building account disclosed a negative balance of ₱26,537.50 as at year end as the Leased Assets-Improvements Building is recorded at ₱516,500.00 with Accumulated Depreciation-Leased Assets-Improvements Building of ₱543,037.50 Review of the NFS revealed that the								
	Accountant failed to disclose the said negative balance which is attributed to the erroneous computation of the depreciation of the Leased Assets, casting doubt on the reliability and accuracy of the account as presented in the FSs.								
4	Table No. 12: Summary of Misstatement in the Liabilities Account Table No. 12: Summary of Misstatement in the Liabilities Account Table No. 12: Summary of Misstatement in the Liabilities Account Table No. 12: Summary of Misstatement in the Liabilities Account Table No. 12: Summary of Misstatement in the Liabilities Account Table No. 12: Summary of Misstatement in the Liabilities Account Accounts Over/ (Under) Statement (in PhP) Misstatement ent d.1 EO No. CAR 1.243,500.00 *Accounts 30,145,303.45	It was recommended and the Management of RWOs CAR, II, III and XIII agreed to require the Accountants concerned to prepare the necessary adjusting entries to correct the noted misstatements.		RWO CAR			Fully Implemented		RWO CAR The Region made the necessary adjustment on January 2023 under GF 2023-01-05

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Re	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Implem	rget entation ate	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	Unreverted Accounts Accounts Payable Accounts Payable Accounts Accounts		Accountant to make the necessary adjusting entries for the dormant accounts, undocumen	RWO II	March 14, 2023	April 30, 2023	Fully Implemented		RWO II Adjusted on March 31,2023 with JEV # TF:2023-03-038,039,040/MOOE&FELSF:202 3-03-041/ICF&CMWSP:2023-03-042/NRCO:2023-03-
	Payable		accounts, undocumented accounts and erroneous entry and to revert all undocumented and long outstanding payable to the Due to Central Office						042/NRCO:2023-03- 043/Calamity:2023-03-044 and tranfered on April 18,2023
	(Deficit)		Certifal Office						RWO III
	d.1. Unreverted Accounts Payable - ₱30,145,303.45 In RWO CAR, audit revealed that paid assistance under the Seafarers Upgrading Program (SUP), Balik Pinas, Balik Hanapbuhay! (BPBH), Educational Livelihood Assistance Program (ELAP) and Welfare Assistance Program (WAP) from January to December 2022 amounting to ₱3,500.00, ₱375,000.00, ₱15,000.00, and ₱850,000.00, respectively, or a total cost of ₱1,243,500.00 were still included in the			RWO III	March 2023	July 2023	Not Implemented	The AFD is currently waiting for the submission of documents from PSD to support the claims of various payables.	Upon validation, 37% of AP are scholarship funds. The management thru the Education and Training Unit is validating the accuracy of payables per scholar and will revert funds with more than 2 years to capital account.
	payables account. Thus, the non-adjustment of the payables accounts for				1 st Qtr 2023	1 st Qtr 2023	Fully Implemented		The necessary Journal Entry Voucher to reclassify AP to Due to Officers and Employees in the

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F	Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementatio Date From To		Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
		paid assistance resulted in the overstatement of the account. In addition, Accounts Payable of the concerned RWOs have been outstanding for at least two years, remained unreverted in the books of accounts, as follows: Table No. 13: RWOs' Account Payable outstanding for 2 years or more Table No. 13: RWOs' Account Payable outstanding for 2 years or more RWOs Particulars Amount (in Php) CAR ELAP 60,000.00 Claims for financial, medical, livelihood, and educational assistance to OFWs and their beneficiaries whose families were affected by Typhoons Juan, Ondoy, and Ulysess III Various Accounts Payable 26,970,518.43 M.III Entrepreneurial Development Training (EDT) Livelihood 8,731.51 Total 28,901,803.45 d.2. Undocumented/Unsupported payable - P81,806,605.77 In RWO II, the Accounts Payable includes undocumented payables of P2,067,565.41 which pertain to financial assistance to OFW beneficiaries whose families were affected by Typhoon Ondoy, Insurance Benefit/Death Claims of OFWs under the OWWA Insurance Fund, and Financial/Livelihood Assistance to OFWs			RWO XIII		Fully Implemented		amount of P44,532.19 was reflected in the FS as of 1st Qtr. of 2023. RWO XIII We have already reconciled the necessary adjusting entries to correct the misstatements.

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	under the National Reintegration Center for OFWs (NRCO). The AT in RWO III noted that Accounts Payable totaling ₱79,739,040.36 was recorded as unpaid obligations as of yearend, but was recorded as unpaid obligations as of year-end, but was only supported with a Schedule of Account Payable and without the necessary documents to support the claims. Further, the said Schedule has no information such as the details or nature of the payable, complete name/address of creditors and date the obligations were incurred. Thus, recording in the books without the proof of valid claims overstated various expense accounts and the Accounts Payable in the total amount of ₱79,739,040.36. d.3. Misclassified liabilities - ₱51,713.96 In RWO III, review of the Schedule of Accounts Payable showed that payables amounting to ₱44,532.19 were set up as Accounts Payable instead of Due to Officers and Employees. In RWO XIII, the travelling expenses incurred in excess of the cash advances of its officers and employees for their official travels totaling ₱7,181.77, which were erroneously recorded as credit to								

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	Accounts Payable instead of Due to Officers and Employees, remained unadjusted. d.4. Erroneous debits to Liabilities Account - ₱4,400.00 In RWO II, audit revealed that an erroneous entry of ₱4,400.00 pertains to payment of meals during the year-end assessment which was debited to Accounts Payable instead of expenses. Consequently, the Accounts Payable was understated by the same amount.							
5	Accounting Deficiencies Accounting deficiencies, specifically unreconciled and unsubstantiated balances resulting from inadequacy of records/schedules/documents affecting some accounts to the extent of ₱1,385,324,724.84 were noted in audit. Based on the possible/potential effects of these accounting deficiencies, the reported balances of affected accounts could not be entirely relied upon. Section 6, Chapter 19 of the GAM for NGAs, Volume I, enumerates the qualitative characteristics of financial reporting. Among which are timeliness, reliability, faithful representation, and	correct balance of the Cash in Bank account at year end. It was also recommended and the Management agreed to require the CO officials concerned to make representations with the bank for early transmission of the bank statements of the agencies or request a snapshot of transaction ledgers of the corresponding bank		СО		Fully Implemented		Central Office Cash and Cash Equivalents The Accounting Division conducts regular monthly reconciliation of all maintained records under the Cash in Bank accounts and will prepare necessary JEV, completely supported with documents, to take up adjustments for the reconciling items in the books, as warranted. These will be forwarded to COA as soon as completed.

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	Section 7, Chapter 19 of the same manual states that the financial statements shall present fairly the financial position, financial performance, and cash flows of an entity. Fair presentation requires the faithful representation of the effects of transactions, other events, and conditions in accordance with the definitions and recognition criteria for assets, liabilities, revenue and expenses set out in IPSASs. Section 111, Chapter 2 of PD No. 1445 provides that the highest standards of honesty, objectivity and consistency shall be observed in the keeping of accounts to safeguard against inaccurate or misleading information. The following deficiencies in recording and reporting financial transactions, resulting from lack of reconciliation between AD and Procurement and Property Management Division (PPMD) records that affected the reliability, accuracy, completeness, and valuation of the reported account balances of the FSs. Table No. 14: Summary of Other Accounting Deficiencies Category' Office/ Deficiencies noted in the No amount indicated and XIII lill, VIII BRS Lill, III, VIII BRS Lill,			RWO NCR			On-Going Fully Implemented		Soft copies of the Bank Reconciliation Statements (BRS) were already submitted. FMS requests for snap shots of transaction ledgers from the bank to reconcile the bank balance with that of balance per books RWO NCR The management is on the process of preparation the monthly BRS of each account. Out of 10 bank accounts 9 is already updated. RWO XIII We have already complied and submitted the said reports.

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	balances							
	NCR, CAR, III, records, form and reports. IV-B, VI, XI and XIII V-B, VI, XI and XIII CO, and Property, Plant CO, and NCR, III,							
	Equipment (PPE) W.A., IV-B, VI, IX, IX III and XIII STAND ST							
	Sub-total 591,310,877.68 Other Assets CO a) Non-maintenance and/or 27,342,331.33							
	Advances non-updating of SL b) Existence of negative balances in the schedule provided 2,745,470.70							
	Sub-total 30,087,802.03							
	Liabilities VI and IX Deficiencies affecting the reliability of payables accounts							

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	Various CO, NCR, II, Receivable accounts which remained outstanding for over two years to more than 30 years. No amount stated because the property of two years to more than 30 years. No amount stated because the property of two years to more than 30 years. No amount stated because the property of two years to more than 30 years. No amount stated because for impairment was not yet made C) Re-assessment for allowance for impairment was not yet made d) Dormant and non-moving 113,629,092.25 Inter-Agency Receivable e) Dormant and non-moving 106,904.66 Inter-Agency Receivable No amount stated because the property of t							
	Submission of the BRS NGAs, Volume							
	Sub-total 152,650,330.99							

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	Cash in Bank - GAA Fund		maintenance of SL	266,671.26	II of the GAM for NGAs								
	Sub-total			28,563,864.30									
	Cash- Collecting Officer	VII	a.4. Other deficiencies on the keeping of Cash accounts	No amount stated	Appendix 26 of the GAM for NGAs,								
	Petty Cash Fund (PCF),	CO	a.5. Other procedural and		Volume II GAM for								
	Cash in Bank	NCR	Internal Control lapses in cash	No amount stated	NGAs, Volume I, Handbook								
		CAR	accountabilities	9,364.75	on Cash Manageme nt and								
		I		100,444.74	Control System,								
		VII	-	No amount stated	COA Circular No. 2001-								
	Sub-total			109,809.49	001								
	Total			181,324,004.78									
	Data	- ()	L	/									
	noted	in C	he observa ash and	Cash Ed	quivalent								
	accour	nt are	discussed,	as follows): 								
	a.1.	Deficie	encies n	oted i	n the								
			ıbmission o										
	For CV	/ 2022	the latest	cubmitted	DDC by								
			ains to cas										
	the mo	onth of	f December	²⁰²¹ , wh	nich was								
			st June 13,										
			semestral months. In										
	of Jun	e 30,	2022 were	inly subr	nitted to								
	the AT	Γon S	September	06, 2023	Inquiry								
			t the delay or prepare and										

		Agency Action Plan							
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	were due to the non/improper turnover of the prior year's pertinent records, thus, the non/delayed preparation and submission of BRSs which renders the foregoing accounts unascertained. Furthermore, in RWO NCR, the required BRSs for the Cash in Bank-LCCA-Operations and Local Currency, Savings Account (LCSA)-Operations accounts were not prepared for the CY 2022, thus resulting to unreconciled book and bank balances. Inquiry with the Management of RWO NCR revealed that the non-preparation/submission of the required BRS was due to the resignation/transfer of office of the staff who were formerly assigned to prepare the same and that the data for the preparation of said report were corrupted. Audit in RWO XIII, likewise, revealed that due to the failure of the Accounting Unit (AU) to submit the BRS, the complete review of transactions and evaluation of account balances cannot be effectively undertaken by the AT, consequently any deficiencies, if any, cannot be timely communicated to Management. Moreover, the Accountant asserted that								
	the BRS from January to June 2022 has been prepared and pointed out that the delay was due to the ineffectiveness of the accounting personnel who was previously								

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	assigned to prepare the financial records, which is necessary in the preparation of the BRs and other financial reports.							
6	a.2. Unreconciled variance between book and bank balances - ₱152,650,330.99 Scrutiny of the records of the Cash in Bank – LCCA and LCSA, as well as Foreign Currency, Savings Account (FCSA) of the CO disclosed unreconciled balances of ₱83,889,383.11 and ₱57,078,239.03, respectively, or totalling ₱140,967,622.14 In RWO NCR, the AT observed that as if December 31, 2022, the LCCA-Operation and LCSA-Operations have reported balances of ₱4,335,004.23 and ₱129,458,079.27, respectively. However, results of bank confirmation revealed the balances of ₱15,466,916.03 and ₱129,535,678.87, or variance of ₱11,131,911.80 and ₱77,599.60, respectively, or totalling ₱11,209,511.40 In RWO III, Cash in Bank account disclosed a discrepancy of ₱416,026.45 at year-end for two bank accounts, PS Fund and General Fund. Review of the BRSs submitted in RWO III, disclosed that the discrepancies refer to bank reconciling	It was recommended and the Management of CO, RWOs NCR, III and IX agreed to require the officials concerned to: a) Conduct regular monthly reconciliation of all maintained records under the Cash in Bank account to ensure its reliability and fair presentation in the Agency's books and in the financial reports; and b) Prepare the necessary journal entries, completely supported with documents, to take up the adjustment/s for the reconciling items in the books, to correct the accounts affected.		СО		Fully Implemented		Central Office The Accounting Division conducts regular monthly reconciliation of all maintained records under the Cash in Bank accounts and will prepare necessary JEV, completely supported with documents, to take up adjustments for the reconciling items in the books, as warranted. These will be forwarded to COA as soon as completed. Soft copies of the Bank Reconciliation Statements (BRS) were already submitted. FMS requests for snap shots of transaction ledgers from the bank to reconcile the bank balance with that of balance per books

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	items, labelled as "fund transfer reconciliation" but the attached supporting documents show book reconciling items. The nature of the subject reconciling items has not been explain to the AT. In RWO IX, verification made on the BRS under the Land Bank of the Philippines (LBP) with account no. 0192-0239-39			RWO NCR			On-Going		RWO NCR The management is on the process of preparation the monthly BRS of each account. Out of 10 bank accounts 9 is already updated.
	revealed that the year-end balance of the Cash in Bank – LCCA amounting to ₱38,412,175.71 does not reconciled with the adjusted book balance of the BRS amounting to ₱38,355,004.71, thus having a variance of ₱57,171.00 which compromises unrecorded deposits of ₱72,829.00, PY unreconciled differences of (₱100,000.00) and unidentified DM of (₱30,000.00).			RWO III		May 2023	Fully Implemented		RWO III The discrepancy in books and bank was due to the error in check preparations or error in charging other bank accounts. The error/discrepancy was corrected thru Debit Memo dated May 26, 2023.
				RWO IX	y 2023	Dece mber 2023	On-Going		RWO IX The accountant has already recognized Transactions #4 and booked up Transactions #1-3 and 5-12 as Unidentified Collection for the year 2015 and 2016, which total P5,000.00 and P40,229.00, respectively, and made the required adjustment entries in March 2023.

	Agency Action Plan								
Re	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da	entation ate	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
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									The Management is working actively to determine the unidentified transactions and items that have not yet been adjusted as of May 2023.
									The accountant shall comply with the recommendations given to the management as soon as possible.
7	a.3. Non-preparation/maintenance of SL - ₱28,563,864.30 In RWO I, audit revealed the subsidiary records for Cash in Bank – LCCA and GAA Fund amounting to ₱28,297,193.04 and ₱266,671.26, respectively, were maintained for CY 2022 in the Fund Utilization Report (FUR); however, the total balance of the said subsidiary records did not tally with the GL balances of the Cash in Bank accounts as of yearend. Further examination of said SL revealed that the subsidiary records maintained by the RWO I were not in the required format of SL provided under Appendix 6 of the GAM for NGAs, Volume I. Thus, the AT reiterated the previous year's audit observation on the non-preparation and maintenance of subsidiary ledgers to support the GL balance of the Cash in Bank accounts.	It was recommended and the Management of RWO I agreed to direct the Accountant to prepare and maintain the prescribed SL per program fund and reconcile the SLs with the corresponding Cash in Bank controlling accounts in the GL, in accordance with Appendix 6, GAM for NGAs, Volume II.		RWO I	Januar y 2023	Dece mber 2023	Fully Implemented		RWO I Starting January 2023, OWWA RWO1 has adopted the prescribed SL format in the preparation and in maintaining records for program funds in compliance with the requirements of the GAM to effectively reconcile these SLs with the corresponding Cash in Bank balances as per GL.

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8	a.4. Other deficiencies on the keeping of Cash accounts The Report of Collections and Deposits (RCDs) for current and prior years in RWO VII were not maintained; thus, the collections and deposits are not properly accounted for. Furthermore, in lieu of the RCD as prescribed by GAM for NGAs, the Management submitted a "Membership Report of Collections and Deposits Made". However, said report on the collection and deposits made did not produce enough information required in the Appendix 26 of the GAM for NGAs, Volume II.	It was recommended and the Management of RWO VII agreed to require the RWO VII Cashier/Collecting Officer to comply with Section 39(a), Chapter 5 of GAM for NGAs, Volume I, follow the instructions provided by Appendix 26 of GAM for NGAs, Volume II as to the preparation of RCD, and thereafter apply the required period of submission.		RWO VII			Fully Implemented		RWO VII The Report of Collections and Deposits (RCDs) that are being prepared currently by the Cashier/Collecting Officer are now in compliance with Section 39(a), Chapter 5 of GAM for NGAs and in conformity to the instructions provided by Appendix 26 of GAM for NGAs Volume II.
9	a.5. Other procedural and Internal Control lapses in cash accountabilities - ₱109,809.49 Items 8 and 8.1 of the Handbook on Cash Management and Control System provide for the safeguarding of government resources against loss or wastage which include the provision of sale and other facilities to ensure protection of cash and unused accountable forms as well as unused checks and other documents. COA Circular No. 2012-001 dated June 14, 2012 prescribes the Revised Guidelines and Documentary	It was recommended that: NCR a. Apply for the renewal of the bonds of AOs before its expiration dates and to ensure that the bond is sufficient to cover the accountability for a given period in accordance with the Schedule of Bonds provided by the Bureau of Treasury; b. Instruct the AO to immediately inform the Cashier to		RWO NCR			Fully Implemented Fully Implemented		RWO NCR The management already implemented the said recommendation. RWO CAR RWO-CAR complied with the recommendation. Petty cash fund for the provincial expenses was already established and included in PCF in November 2022. Moreover, the 9,364.75 was also

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R	ef	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To		Implementation Date		Implementation Date		Implementation Date		Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
		Requirements for Common Government Transactions to establish validity of claims. Moreover, the accounting guidelines and required records to be prepared and maintained by the AOs are prescribed under the GAM for NGAs, Volume I and II. Section 89 of PD No. 1445 provides that no cash advance shall be given unless for a legally authorized specific purpose. A cash advance shall be reported on and liquidated as soon as the purpose for which it was given has been served. No additional cash advance shall be allowed to any official or employee unless the previous cash advance given to him is first settled or a proper accounting thereof is made. The following presented the deficiencies observed in the handling and reporting cash accountabilities, and the corresponding recommendations: Table No. 16: Summary of Other Procedural and Internal Control Lapses in Cash Accountabilities Office Audit Observation NCR Sound internal control procedures was not properly observed due to: (a) late application for renewal of bonds of the AO; (b) the non-usage and/or non-accomplishment of Petty Cash Vouchers (PCVs), Petty Cash Vouchers (RPPCVs) by the accountable officer (AO); and (c) commingling of the petty cash funds and	reimburse the personal funds used and to avoid such practice of personally compensating for the petty cash expenses in cases where the Cashier is absent or on leave; and c. Ensure that the CAs and petty cash be kept in separate cash safe boxes for each AOs, properly tagged, inside the vault to avoid erroneous switching of funds and be adequately protected against intrusion by unauthorized persons. CAR a. Set up sufficient PCF to cover the monthly petty operating expenses of the Management. This should include the requirement of petty expenses in the Regional Office, the Repatriation Operation and the five provincial offices manned by Job Order-Personnel designated as Family Welfare Officers;	The management through the initiative of the PCF Custodian shall ensure compliance to all documentary requirements and shall ensure that PCF is intended only for emergency purchases and other prescribed purpose. The Regional Accountant commits to ensure the proper recording of the transactions involving PCF for fair presentation of the accounts in the financial statements.	RWOI	Januar y 2023	Dece mber 2023	Fully Implemented		recorded on October 2022 under GJ# GAA 2022-10-06 RWO I The management has instructed the Accountant and Petty Cash Custodian to comply to the audit recommendations as indicated. Currently, only emergency purchases utilize the PCF as supported by all the documentary requirements as prescribed.						

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	I Unbonde	personal funds, thus, resulting to probable misuse or loss of such funds. Furthermore, the CAs and petty cash were only kept in separate long envelopes inside the vault; hence, adequate safekeeping measures for cash accountabilities were not duly observed, thus, susceptible to erroneous switching up of the petty cash and CAs, therefore unauthorized use of funds is highly probable. g of Petty Cash Fund PCF exceeded the monthly requirement for petty operating expenses. Likewise, the PCF Register was not updated regularly resulting in difficulty in monitoring the utilization and balance of the PCF and which may also lead the PCF custodian to use her funds for the reimbursement of urgent petty expenses in cases where cash is insufficient. PCV amounting to P9,364.75 were not submitted at year-end to the AU for recording in the books of accounts. The AT observed following deficiencies were noted on the replenishments of PCF totalling P100,444.74: (a)no canvass or Request for Price Quotations (RFQ) from at least three suppliers were made on purchases amounting to P1,000.00 and above; (b) payment for zoom subscription from January to May 2022 were not supported with Petty Cash Voucher and/or Official Receipt/ Proof of Payment; and (c) the PCF was used to purchase supplies and materials for stock purposes; thus, these were debited outright to Expense instead of lodging it first to the Inventory Accounts, thus, resulting in doubtful validity of the transactions. Likewise, inconsistencies in recording of replenishments of the PCF were noted resulting in account misclassifications and unreliable balances of the affected expense accounts in the financial statements. ed AOs Audit revealed that seven sub-collectors were not bonded in violation of Section 4.1.1 of Treasury Circular (TC) No. 02-2019 dated April 25, 2019 and Section 101(1) and (2), Chapter 5 of PD No. 1445, thereby exposing the funds to the risk of non-indemnification in case of loss of the same due to unforeseen occurrences that are unfavourable.	b. Require the PCF Custodian to regularly, fully and correctly accomplish the PCVs, PCFRs and RPPCVs in accordance with Appendices 48, 49 and 50, GAM for NGAs, Volume II; and c. Require the RWO Accountant to prepare a journal entry at year end to record the disbursements out of the PCF based on the RPPCV. RWO I a. Ensure strict compliance with Section 1.2.2 of COA Circular No. 2012-001, and Sections 35a and 37, of Chapter 6, GAM for NGAs, Volume I on the proper use and recording of the Petty Cash Fund and its replenishment.		RWO VII			Fully Implemented Fully Implemented		RWO VII With the implementation of the OWWA online payment thru the OWWA mobile app, the management has ceased the collection of membership payments at our One Stop Service Center for OFWs (OSSCO) which used to be done by our Job Order personnel thus bonding of these personnel is no longer necessary. The Accountant is already preparing the monthly Cash Receipts Journal (CRJ) in accordance with Appendix 2 of the GAM for NGAs, Volume II.

		Agency Action Plan						
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	The foregoing lapses and deficiencies showed unsound practices in the handling of cash accountabilities and are indicative of weak internal control system over government resources. Asset being the most susceptible to risk of loss and/or misappropriation, strong and adequate internal controls over cash must be ensured.	a. Strictly comply with the provisions of Section 101, Chapter 5 of PD No. 1445 and Section 4.1.1 of TC No. 02-2019 dated April 25, 2019 on the bonding of AOs, and furnish a copy of the application of the Fidelity Bond and its corresponding Confirmation Letter from the Bureau of Treasury to the AT. b. Require the Accountant to follow the instructions provided under Appendix 2 of the GAM for NGAs, Volume II on the preparation of CRJ and if warranted, send the Accountant to trainings conducted by the COA to familiarize the same with the accounting forms to be used. The Management comments Office/ Management comments RWOS Management issued a memorandum dated September 16, 2022 addressed to the personnel designate and AO for: (1) the						

			Ag	ency Action Plan					
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		timely renewal of bond and strict monitoring and compliance thereof; (2) properly accomplish PCVs, PCFRs and RPPCVs; and (3) avoid practice of personally compensating for the petty cash expenses. CAR PCF for the provincial expenses was already established and included in November 2022. Moreover, the P9,364.75 was also recorded on October 2022 under GJ No. GAA 202210-06. I Management has instructed the Accountant and PCF Custodian to comply with the audit recommendations as indicated. Currently, only emergency purchases utilize the PCF as supported by all the documentary requirements as prescribed. Moreover, the AU has also devised an effective process to ensure the correctness of recording PCF transactions. VII The Management did not agree with the recommendation on the provision of fidelity bond to the JOs as a collecting officer. However, as an alternative, the Management will refrain from the practice but instead have the JOs assist the OFW-Payor in use of the proposed payment app when already available. The Accountant will periodically demand the prescribed RCD from the Cashier, to be incorporated in the CRJ this CY 2023.							
10	The following are the accounting deficiencies noted in the audit of Receivables account affecting the reliability of the receivable accounts and other affected accounts. Details are as follows: Table No. 17: Summary of Other Accounting Deficiencies: Receivables Account Accounts Office/ RWOs Observation Amount Involved (in PhP)	The prior year's recommendation was reiterated and the Management of CO agreed to direct the Accountant to exhaust all possible courses of actions to reconcile the GL and SL balances under the Loans and Receivables (excluding Accounts Receivable) to provide a more accurate and reliable financial data.		СО	01 July	31 Dec 2023	Partially Implemented		Central Office The Accounting Division continues to issue demand letters to delinquent borrowers for the immediate collection of their loans and on the process of collecting documentary requirements to support the request to write-off dormant accounts.

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	Loans and Receivables	It was also recommended and the Management of RWO IV-B agreed to require the officials concerned to perform analysis and reconciliation of the individual accounts recorded in the ledger and in the Schedule of Aging of Receivables, particularly under the Filipino Expatriate Livelihood Support Fund (FELSF) accounts, and prepare necessary adjusting entry.						An Ad Hoc Committee was constituted for the inventory, audit and management of foreclosed properties under the various livelihood programs for the possible condonation of overdue loans. Please see attached Special Order on the composition of the committee. AD is regularly reconciling the SL and GL balances under the Loans and Receivable Accounts to provide a more accurate and reliable financial data. The agency will: a. Coordinate with the concerned Implementing Agencies to submit the Report of Disbursements on transferred funds to properly record its utilization. b. Trace and reconcile prior year's Intra-Agency fund transfers to support the request for write-off on receivables that remained non-moving for ten years or more. c. Create a committee to conduct investigation and

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	Agency to member-OFWs remained and carried in the books of accounts. Thus, the claimed data were alleged to be missing or had already been transported to the Management's storage facility, making retrieval impossible. In addition, audit of receivables in RWO IV-B revealed that there is a discrepancy of ₱1,020,277.72 between the balance shown in the year-end Trial Balance (TB) and the Schedule of Aging of Loans Receivables. Inquiry with the AU disclosed that there was no supporting document or information turned over upon the Accountant's assumption in 2019; hence, the account balance and the aging schedule were never adjusted or corrected in order for the balances to reconcile.		The Accountant will gather data: a. to analyze and reconcile the individual accounts recorded in the ledger and in the Schedule of Aging of Receivables and will prepare the correcting/adjusting entries if necessary. b. to conduct assessment on the collectability and prepare journal		Januar y 2023 Dece mber 2023	Ongoing	The Accountant is in the process of gathering data considering that FELSF were initially implemented in 2009.	

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							entries to recognize impairment loss.						
11	b.2. Unred books of					The prior year's recommendation was reiterated and the Management							Central Office
	₱38,795,22		WA ai	id the	1/13	of CO agreed to validate the status of unliquidated fund transfers,		со	01 July	31 Dec	Partially Implemented		The agency will:
	Due from NGAS- DOLE 10,6	ences le acco confirm osed th dered t ariance between SL c	of the punts as mation where following the acco	ne Inte of Dece ith the co wing def ount unre	r-Agency mber 31, oncerned ficiencies liable: ation with the Remarks No movement on the outstanding balance as of December 31, 2022 Confirmation	coordinate directly with the concerned IAs requiring the submission of LRs/RODs on the transferred funds for finished programs/projects for proper recording pursuant to the provisions of COA Circular No. 94-013 dated December 13, 1994, and/or take appropriate legal actions demanding strict observance with the MOA.				2023			 a. Coordinate with the concerned Implementing Agencies to submit the Report of Disbursements on transferred funds to properly record its utilization. b. Trace and reconcile prior year's Intra-Agency fund transfers to support the request for write-off on receivables that remained non-moving for ten years or more.
	NGA- DFA 1,1i Due from LGUs-	33,058.75	-	1,183,058.75	from the AD of DFA disclosed that the account had no remaining balance Confirmation from PGMO								c. Create a committee to conduct investigation and validation of long outstanding inter-agency fund transfers
	PGMO 31,5	00,000.00	860,306.40 9,538,743.04	30,639,693.60	disclosed that the fund								with government agencies (NGAs, LGUs and GOCCs) which will then recommend actions to be undertaken.
	In view of deficienci	the for	regoing	observat									d. Require the Accounting Division to prepare the necessary journal entries to

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	Receivable account may result in the material misstatement of account balances if not adjusted in the books.							reflect accurate receivable account balance
12	b.3. Existence of negative balances in the FS by Fund Cluster -₱ 75,985.64 In RWO IX, Other Receivable-Others account disclosed a negative balance of ₱75,985.64. However, due to the absence or non-maintenance of subsidiary ledgers, the said negative amount is still for reconciliation; thus, no significant progress or movement was noted in CY 2022.	The prior year's recommendation was reiterated and the Management agreed to require the Accountant of RWO IX to review and analyse the transactions surrounding the incurrence of the negative balance, identify the causes thereof and effect the necessary adjusting entry to correct the same.		RWO IX	Januar Dece y 2023 mber 2023	On-Going		RWO IX The current negative balance of Other Receivables - Others account as of June 30, 2023 is P39,991.71. The subsidiary ledger has been established for the years 2016–2022. The Accountant is continuously tracing the journal entries that caused the abnormal balance.
13	INVENTORIES The following are the accounting deficiencies noted in the audit of Inventories account affecting the reliability of the inventory accounts and other affected accounts. Details are as follows: Table No. 19: Summary of Other Accounting Deficiencies: Inventories Office/ Observation Amount (in PhP) Criteria (in PhP) CO 6,449,857.31 NCR c.1. Non-maintenance and/or non-submission of the required records, forms and reports T39,902.29 III IV-B 462,871.04	It was recommended and the Management agreed to require the officials concerned of: a) CO to timely submit RPCI, RPSP and SC for the Inventories and Semi-Expendable Property; b) RWOs NCR, III and VI to completely conduct physical count and timely submit the required RPCI in the prescribed format to validate the propriety		CO RWO NCR		Fully Implemented Fully Implemented		Central Office The concerned offices submitted RPCI, RPSP and SC for the Inventories and Semi-Expendable Property. RWO NCR The management already implemented the said recommendation.

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	VI	custodianship as well as the existence of the inventory; c) RWOs NCR, III, IV-B, VI and XIII to maintain and update SCs, SPCs, SLCs and SPLCs to facilitate the review, physical count and reconciliation of Inventory and Semi Expendable accounts; and d) RWOs CAR, III, IV-B and VI to fully accomplish the RIS, RSMI and RSPI, and submit the same to their respective AU for proper recording of issuance of supplies and materials pursuant to Section 17, Chapter 8 of GAM for NGAs, Volume I, and Paragraph 44 of IPSAS 12.	The Property Officer and Accountant will prepare and maintain the Stock Cards (SCs), Semi-	RWO III	Januar y 2023 March 2023 Januar y 2023	Dece mber 2023 May 2023 Dece mber 2023	Partially Complied (On-Going) Fully Implemented Ongoing	New Supply Officer was designated	RWO-CAR with the designation of Supply Officer, the required reports are being finalized and will be regularly submitted to the AU for proper recording. RWO III The management submitted to COA the inventories of supplies as of December 31, 2022 during exit conference. The accounting division and supply unit is maintaining and regularly updates the Supplies Ledger Card and Stock Card respectively. RWO IV-B The Accountant is in the process of updating the Supplies Ledger Card.

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ef		Audit Observations below:		Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
		N: Io. 20: Details of Non-maintenance of SCs, SPCs	, SLCs, and SPLCs		Expendable Property Cards (SPCs) and Supplies Ledger					The Property Officer is in the process of preparing and updating the Stock Card and
	Office/ RWOs	Observation	Amount (in PhP)		Cards (SLCs).					Semi-Expendable Property Card.
	со	Non-preparation of the Report on the Physical Count Inventories (RPCI), Report on the Physical Count of Semi-Expendable Property (RPCSP), SC and SPC	6,449,857.31							
	NCR	Non-adoption of the Perpetual Inventory System of recording the inventories due to non-maintenance and updating SLCs and SCs by the Accounting and Property Office, respectively; and Non-submission of the RPCI	4,937,858.55							RWO VI
	CAR	The Perpetual Inventory system was not adopted in the recording of supplies and materials The First In, First Out (FIFO) Method of costing inventionies was used instead of the Weighted Average Method. Submission of the Report on the Issued Supplies and Materials (RSMI) and Report of Semi-Expendable Properly Issued (RSPI) by the Supply Unit to the AU was not done regularly The Accounting Unit (AU) did not maintain a SPLC to record the acquisition, description, custody, impairment, issue/transfer/disposal, repair history, and other information about the semi-expendable items because these are	1,010,202.35		RWO VI will submit the next RPCI using the prescribed format, pursuant to Section 17, Chapter 8 of the GAM for NGAs	RWO VI	Januar Dece y mber	Delayed	We need time to familiarize the forms before effecting it in the office.	RWO VI will submit the next RPCI using the prescribed format, pursuant to Section 17, Chapter 8 of the GAM for NGAs
		lumped in the Office Supplies Inventory. *The SLCs were not updated due to RSMIs not being submitted regularly and the cost of inventories was not compliant with the prescribed costing method in the GAM for NGAs				RWO XIII		Fully		RWO XIII
	Ш	Failure to maintain SLC and SC Absence of or incomplete RPCI Delayed/non-submission and recording of RSMI Failure to conduct inventory counting	739,902.29					Implemented		The management agreed to comply with the audit recommendations as such, the
	IV-B	Non-maintenance of SCs, SPCs and SLCs, and failure to prepare Requisition Issuance Slip (RIS) and RSMI to support the recording of issuance of office supplies	462,871.04							Accountant and the Property Officer designate have already
	VI	 Office Supplies Inventory report was not properly accomplished to readily identify shortages or overages during the actual count. Accountant and Supply Officer did not prepare SCs and SLCs for Office Supplies Inventory, thereby preventing the real-time tracking and updating of supplies 	119,510.25							updated their corresponding records and reconciled thereafter.
	XIII	The Property and Procurement Unit (PPU) did not prepare and maintain the SCs	66,032.36							
	Total		13,786,234.15							

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14	c.2. Inventories directly charged to expenses account - ₱494,119.45 The perpetual inventory system in recording inventories was not observed in RWOs CAR, IV-B and VI. Regular purchases of various supplies in the approximate amount of ₱494,119.45 were not coursed through the inventory account but were charged directly to the expense account. Details are shown below: Table No. 21: Summary of Purchased Inventories Directly Charged to Expenses Office/RWOs Observation/ Deficiencies Amount (in PhP) CAR Purchases were expensed outright to Office Supplies Expenses account. Various purchases of office supplies and materials for different programs and activities and those that were held for consumption, were all directly charged to Office Supplies Expense, and Other Supplies and Materials Expense, instead of initially recording it under the appropriate Inventories accounts prior to its use or issuance. AU directly expensed purchases of Office	It was recommended and the Management agreed to require the officials concerned of: a) RWOs CAR, IV-B and VI to strictly observe the Perpetual Inventory System by maintaining and continuously updating the SCs and SLCs for each inventory items by the PPU and AU, respectively; and b) CAR to adopt the Weighted Average Method of costing inventories	The Accountant will apply the Perpetual Inventory Method in the recording of purchases and issuances of inventories.	RWO CAR	Januar y 2023	Dece mber 2023	Fully Implemented Ongoing		RWO CAR The Region is already observing and will observe the perpetual inventory system in recording inventories. RWO IV-B The Accountant apply the Perpetual Inventory Method.
	VI Supplies during the year, and such debits were not based on RSMI, which had not been prepared by the PPU Total 494,119.45		We will effect Perpetual Inventory System within the year.	RWO VI	Januar y	Dece mber	Delay	We need time to familiarize the forms before effecting it in the office.	We will effect Perpetual Inventory System within the year.
15	c.3. Non-reconciliation of Accounting and Property Records - ₱3,773,672.44 Audit of Inventories account revealed a significant amount of unreconciled discrepancies between the AD and PPMD	It was recommended and the Management agreed to require the officials concerned of the CO to identify the causes of variance between the books and RPCI, and conduct periodic reconciliation of		СО	01 July	31 Dec 2023	Partially Implemented		Central Office AD and PPMD will be conducting regular reconciliation of records and will prepare adjusting entries, once done.

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					From	То		if applicable	
	records in CO amounting to ₱3,733,672.44 Non-reconciliation of the above variances renders the balance of the account as at year-end to be doubtful hence will affect the fair presentation of the Inventory accounts in the FSs.	their respective records.							
16	c.4. Non-issuance of policy on the estimated useful life of the issued semi-expendable properties - ₱4,137,080.24 In RWO XI, verification on the Management's compliance with the provisions of the COA Circular No. 2022-004 disclosed that the Management has not issued, so far, its own Policy determining/providing the estimated useful life (EUL) of each semi-expendable property. The RWO XI submitted to the AT the Reports on the Physical Count of Semi-Expendable Property (RPCSP) as at December 31, 2022 having a total cost of ₱4,137,080.24, inclusive of all SEPs, i.e., those that were under the custody of the Property and Supply Officer and those that were already issued to the end-users.	It was recommended and the Management of RWO XI agreed to require the concerned officials to: a) Create a Technical Working Group (TWG) to: (i) determine and immediately submit the specific estimated useful life for each semi-expendable property based on its experience on the life of its assets; and (ii) direct the TWG to immediately submit its proposal on the estimated useful life of each semi-expendable property for approval by the Regional Director. b) Issue a policy providing the estimated useful life of each semi-expendable property, copy furnished the AT	Management will adhere to the recommendations of COA	RWO XI	Januar y 2023	Dece mber 2023	Partially Implemented		a) Created TWG per Office Memo dated May 26, 2023 b) Issuance of Policy is still on process c) Property Custodian is now maintaining RSPI using google sheets starting January 2023. Old database still needs to be merged to the online RSPI. RSPI link sent to Auditor Leah on March 7, 2023.

			A	gency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date		Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
	No Registry of Semi-Expendable Property Issued (RegSPI) is being maintained yet by the Property and Supply Officer.	c) Direct the Property and Supply Officer to maintain a Registry of Semi-Expendable Property Issued for each class of SEP per fund, and to record promptly the issue, return, reissue, disposal and other necessary information about the property; and d) Refer to the Annexes attached to COA Circular No. 2022-004 to guide the personnel concerned on the proper accomplishment of the prescribed forms, registry and reports.							
17	The following are the accounting deficiencies noted in the audit of Other Assets — Advances. Details are presented in the next page: Table No. 22: Summary of Other Accounting Deficiencies: PPE Office/ RWos Observation Amount (in PhP) d.1. SL of the accounts Advances to Officers and Employees and advances to SDOs disclosed the absence of complete/updated subsidiary ledgers/ details to substantate the total CAs, thus, the AT could not verify the said accounts d.2. Non-maintenance and/or non-updating of the required records, forms and reports and lapsing schedules	It was recommended and the Management of CO agreed to require the concerned officials to prepare and maintain the prescribed SL and analyse and determine the causes of the negative balances and prepare the necessary adjusting entries to correct the affected balances.		СО	01 July	31 Dec 2023	Partially Implemented		Central Office The AD is analyzing the Advances to Officers and Employees and to SDOs accounts and will prepare adjusting entries if the causes of the negative balances will be determined.

			A	gency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da From	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	Total 30,087,802.03								
18	PROPERTY, PLANT AND EQUIPMENT The following are the accounting deficiencies noted in the audit of Property, Plant and Equipment (PPE) account: Table No. 23: Summary of Other Accounting Deficiencies: PPE Office/ RWOs Count C	It was recommended and the Management agreed to require the officials concerned of: a) CO, RWOs IV-A, IV-B and XII to conduct periodic reconciliation between balances per books and the required inventory reports/records and immediately furnish the AT of the corrections/adjustment made relative thereto; and b) RWO IV-B to direct the Acting Property Officer to exclude the semi-expendable properties in the RPCPPE, and instead prepare Report on the Physical Count of Semi-Expendable Property (RPCSP)		CO (PPMD) CO (AD)			On-Going Partially Implementatio n		Central Office (PPMD) The PPMD sent a copy of the RPCPPE CY 2022 to AD. The AD will review the RPCPPE for reconciliation on the variance. Central Office (Accounting Division) AD and PPMD will conduct periodic reconciliation between balances per books and the required inventory reports/records and will immediately furnish the AT of the corrections/adjustment made relative thereto
	e.1. Variances between the accounting and property records and reports - ₱178,845,097.89 Non-reconciliation of the variances renders the balance of the PPE account as at year-end to be doubtful which affects			RWO IV-A			Fully Implemented		RWO IV-A Correction has been made on the Notes to Financial Statements and resubmitted to the Audit Team for checking and verification.

			Age	ency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Targ Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
	the fair presentation of the PPE accounts in the FSs. Variances on PPEs exist in the following OWWA offices: Table No. 24: Summary of the variances between RCPPE, PPE Ledger Card (PPELC) and GL Office/ RWOs Discrepancy upon comparison of the balances per books of P236, 100,850.10 and per RCPPE of P83,457,352.69 Discrepancy upon comparison of the balances per books of P216, 136,218.69 and per RCPPE of P83,457,352.69 Discrepancy upon comparison of the balances per books of P216, 136,218.69 and per PPELC of P193,703,992.56 Variance in the Property, Plant and Equipment accounts amounting to P733, 363.34 due to errors in the reported balances of the beginning carrying amount for CY 2022 in the NFS against the CY 2021 ending carrying amount in the Statement of Financial Position (SFP) for CY 2022, details are presented below: • Carrying Amount, 12/31/2021, Per SFP - P884, 282.89 • Carrying Amount, 01/01/2022, Per NFS 0 P1,617,921.23 Variance in PPE balances per books and RPCPPE due to inclusion of semi-expendable properties in the RPCPPE Variance in PPE balances per books and RPCPPE due to non-inclusion in the RPCPPE of office equipment found at		The Property Officer will prepare the Report on the Physical Count of Semi-Expendable Property (RPCSP). The Property Officer will included the Office Equipment amounting to P148,560 in the submission of latest RPCPPE.	RWO IV-B	Januar y 2023	Dece mber 2023	On-Going		RWO IV-B The Property Officer will conduct Physical Count to validate the amount included un the RPCSP. The Property Officer will conduct Physical Count to include the office equipment costing P 148,560.00.
	Station. PPE account revealed that variance of P581,171.78 exist between the FSs of P2,902,854.00 and the RPCPPE of P3,484,025.78 P3,484,025.78 P3,484,025.78 P3,484,025.78								
	Total 178,845,097.89		Reconciliation was done and entries were prepared and incorporated in the FS already.	RWO XII	Januar y 1	March 31	Fully Implemented		RWO XII Reconciled the records, submitted the reconciled records together. Adjusting entries were made also.
19	e.2. Non-maintenance and/or non-preparation of the required records, forms, reports and lapsing schedule -₱411,083,040.85	It was recommended and the Management agreed to require the officials concerned of:		CO (PPMD)			On-Going		Central Office (PPMD) The PPMD is still updating the PCs and other pertinent PPE for

			Ag	ency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
	The following are the deficiencies noted on the preparation/maintenance of accounting and property records, forms and reports noted in CO and RWOs are presented below: Table No. 25: Details of Non-maintenance/non-preparation of RCPPE, PPELCs and PCs Office/ Observation RWOs Incomplete submission of RPCPPE and PCs Office/ Observation RWOs Incomplete submission of RPCPPE and PCs Office/ Observation RWOs Incomplete submission of RPCPPE and PCS Office/ Observation RWOs Incomplete submission of RPCPPE and PCS Incomplete submission of RPCPPE and PCS Incomplete submission of RPCPPE and PCS Incomplete submission of the RCPPE Submission of the RCPPE Incomplete Submission of the RCPPE Incomplete Submission of the RCPPE Incomplete Submission of RPCPPE Incomplete	 a) CO, RWOs NCR and III to timely submit the corresponding RPCPPE to the AT within the prescribed period; b) CO, RWOs NCR, III, IV-B, VI and XIII to observe proper preparation and updating of PPELCs, PCs, and other pertinent PPE records, forms, reports and schedules; and c) RWOs NCR and XII to ensure proper and systematic maintenance of PPE lapsing schedule and ledgers for depreciation expense and accumulated depreciation 		CO (AD)			Fully Implemented		periodic reconciliation with the AD. Central Office (Accounting Division) a. Management submitted the corresponding RPCPPE to the AT. b. Concerned Offices will observe proper preparation and updating of PPELCs, PCs, and other pertinent PPE records, forms, reports and schedules
		accounts.		RWO NCR			Fully Implemented		RWO NCR The management already implemented the said recommendation.
				RWO III	March 2023	May 2023	Fully Implemented		RWO III The inventory committee prepared the report on Physical Count of Property, Plant and

			Agency Action Plan						
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date		Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
			The Property Officer will prepare and properly accomplish the PARs for all PPE items issued to endusers.	RWO IV-B	Januar y 2023	Dece mber 2023	Fully Implemented		Equipment, and was subsequently submitted to COA. RWO IV-B The Property Officer prepared PAR as follows PAR 2023-01-0001 to PAR 2023-01-0004.
				RWO VI	Januar y	Dece mber	Delayed	We need time to familiarize the forms before effecting it in the office.	RWO VI We need time to familiarize the forms before effecting it in the office.
			Submission of reports needed	RWO XII	Januar y 1	March 31	Fully implemented		RWO XII The office submitted the needed reports for our PPE and for the computation of accumulated depreciation and depreciation expense.

			Age	ency Action Plan				
Re	f Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					FIOIII 10		if applicable	
								RWO XIII
				RWO XIII		Fully Implemented		We resolved to adopt your recommendation to update and reconcile the records, Stock Cards, Property Cards, Supply Ledger Cards and Property, Plant and Equipment (PPE)-Ledger Cards, between the Property / Supply Officer — Designate and the Accountant moving forward and to affect the necessary adjusting entries to correct the balances of the Inventory and Property Account.
20	e.3. Non-disposal unserviceable properties - ₱64,900.00	It was recommended and the Management of RWO IV-B agreed to create a Disposal Committee						RWO IV-B
	In RWO IV-B, the AT observed that a fully depreciated laptop with an acquisition cost of ₱64,900.00, which is included in the Inventory and Inspection Report of Unserviceable Property (IIRUP) is still recorded in the books as at December 31, 2022.	that will undertake immediate disposal of unserviceable properties reported in the IIRUP.	The Management will create Disposal Committee for the proper disposal of unserviceable properties.	RWO IV-B	Januar y 2023 Dece mber 2023	Ongoing		The Management will create the Disposal Committee.
	Verification of the existence and condition of the above property revealed that it is indeed unserviceable and remained in the custody of the Management. Failure to dispose the said unserviceable property not only unnecessarily occupy the limited							

		Agency Action Plan						
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From To		if applicable	
	office space of the Management, but also exposed such property to further deterioration and consequent depreciation in its value which the Management could have recovered had the timely disposal was taken.							
21	e.4. Derecognition of PPE without complete documentation or basis - ₱285,687.50	It was recommended and the Management of RWO XII agreed to observe the guidelines and						RWO XII
	Audit of Other Machineries and Equipment account in RWO XII showed that a Generator Set amounting ₱285,687.50 was derecognized in the books even without the grant of specific authority as required in COA Circular No. 2020-006.	requirements on when assets may be derecognized from the books of accounts.	Correcting entry was made already and was incorporated in the FS.	RWO XII	Januar Marcl y 1 31	Fully Implemented		Adjusting entry was prepared to correct the entry for the Other Machineries and Equipment.
22	e.5. Other procedural deficiencies in inventory taking of PPE - ₱1,032,151.44 In RWO V, audit of PPE revealed that the Management was able to submit the RPCPPE as of December 31, 2022 on January 7, 2023. In addition, the failure of RWO V to comply with the preliminary activities prior to the inventory taking and to conduct the physical inventory in accordance with the guidelines and	It was recommended and the Management of RWO V agreed to: a) Create an Inventory Committee (IC) to perform and comply with the procedural guidelines, particularly the preliminary activities prior to the conduct of inventory training;		RWO V		Fully implemented		a. The RWO-5 Management created an Inventory Committee per Officer Order No. 2023-05-025 dated May 22, 2023 in compliance to procedural guidelines prior to the conduct of inventory taking pursuant to COA Circular 2022-006
	accordance with the guidelines and procedures prescribed under COA Circular No. 2020-006, the condition, existence, accuracy, and completeness of the reported PPE amounting to ₱1,032,151.44 as of December 31, 2022, could not be ascertained.	b) submit the Physical Inventory Plan (PIP) to the AT, at least 10 days before the scheduled physical inventory taking; and c) require the IC to complete the physical inventory and comply and finish the required one-time				Fully implemented		b. The RWO-5 Management submitted the PIP to the Audit Team on May 18, 2023 Memo No. 2023-05-028 received by COA: May 22, 2023, in compliance to COA's recommendation

			Д	gency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To		Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
		cleansing of PPE this CY 2023.					Fully implemented	паррисавие	c. The Inventory Committee will conduct the inventory taking in the presence of COA for the period August-September 2023 as stated on the PIP submitted but not later than 31 October 2023
23	The following are the deficiencies affecting the reliability of payables accounts and other affected accounts: Table No. 26: Summary of Other Accounting Deficiencies Accounts	It was recommended and the Management agreed to require the officials concerned of: a) RWO VI to prepare and submit the schedule for the Accounts Payable as outlined in the pertinent instructions of GAM for NGAs, Volume II; and b) RWO IX to direct the Accountant to prepare and maintain the necessary SL to support the reported balances o the Inter-Agency Payables and to reconcile with the GL account by assigning personnel to maintain the record.		RWO VI	Januar y Januar y 2023	Dece mber Dece mber 2023	Fully Implemented On-Going		RWO VI Schedule of Accounts Payable already submitted via email last May 12, 2023. RWO IX The Accountant shall comply with the recommendations given to the management. The reconciliation process of Due to NGAs is still ongoing. The subsidiary ledger for Due to BIR is already setup, and the accountant has finished reconciling it. The reconciliation process for Due to Philhealth is still ongoing.

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Ref	Audit Observations	dit Observations Audit Recommendation		Person / Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
	amounting to ₱216,541.01 (₱35,893.86) and ₱26,196.00, respectively, or totalling ₱206,843.15 could not be relied upon due to the non-preparation and maintenance of the SL.								
24	DORMANT ACCOUNTS	The prior year's recommendation was reiterated and the							Central Office
	Audit of FSs accounts revealed dormant account balances totalling \$\begin{array}{c c c c c c c c c c c c c c c c c c c			CO	01 July	31 Dec 2023	Partially Implemented		 a. The Accounting Division continues to issue demand letters to delinquent borrowers for the immediate collection of their loans. b. The management is on the process of collecting documentary requirements to support the request to write-off dormant accounts. c. An Ad Hoc Committee was constituted for the inventory, audit and management of foreclosed properties under the various livelihood programs for the possible condonation of overdue loans. Please see attached Special Order on the composition of the committee.

					Age	ency Action Plan					
Re	F	Audit Observations		Audit Recommendation	Action Plan	Person / Dept. Responsible	Implem	get entation ate	Status of Implementation	Non- Implementation,	Action Taken / Action to be taken
							From	То		if applicable	
	noted in do as follows: f.1. Dormar accounts wover two yes ₱290,525,86 The OWW six livelihood loans to beneficiarion nature and	the observations/definant accounts are discrete and non-moving Rehich remained outstarears to more than 30 of 7.32 A extended nine regulated loans and six other members OFWs are ses. The type, purpost the enabling law/Memon (MOI) are discussed	eceivable ading for years - ar loans, types of and their ose and orandum	collected, pursuant to COA Circular No. 2016-005 dated December 19, 2016; and d) consider drafting a policy condoning/waiving the interests, penalty and surcharges of the overdue loans to encourage the borrowers to at least pay the principal amount of the loan.		RWO NCR			Fully Implemented		d. AD is regularly reconciling the SL and GL balances under the Loans and Receivable Accounts to provide a more accurate and reliable financial data. RWO NCR The management already implemented the said recommendation.
	Type of Loan	Purpose and Nature	Enabling Law/ OWWA MOI								
	REGULAR LOANS	3	MICI								RWO II
	Pre-Departure Loan	This loan shall provide to overseas workers with valid employment offers to help defray documentation expenses incurred prior to departure	MOI No. 16, s. 1986		Accounting Division	RWO II	Januar	Dece	Partially	The Accountant	The Accounting Division is in the
	2. Family Assistance Loan	The credit and loan assistance shall be extended to the overseas contract workers (OCWs) for the following purposes: (i) To provide OCWs' families some amount to tide them over for a period of time while the OCWs have not remitted as yet their salaries. (ii) To provide credit facilities to OCWs who are on vacation to finance their laudable projects/ undertaking; and (iii) To provide working capital OCWs small business.	MOI No. 0005, s. 1984		to secure documentary requirements to file a request for write-off the dormant receivables		y 30, 2023	mber 31,202 3	Implemented	is in the process of gathering data for Loans started in 2009.	process of collecting relevant documents needed for the write off. Last year, the Management sent demand letters to loan borrowers and some already paid their loans
	Educational Loan-Regular Educational Loan-Marine	This is a monetary assistance to defray the cost of training of Filipino seamen who are interested in upgrading their skills in order to improve their competitiveness in overseas job markets. It is an interest-free monetary assistance extended to disolace Radio Operators	MOI No. 001, s. 1984								

			Age	ency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Impleme Da	Target Status nplementation Implemen Date		Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
	Radio Officers who wish to take up a course leading to (MROs) Bachelors of Science in Marine Transportation (BSMT). The end goal of the assistance is to re-tool and upgrade the skills of the MROs in order to continue their career and employment as seafarers.		The Management will	RWO IV-B	Januar y 2023	Dece	Ongoing	We are on	RWO IV-B The Management will send demand letters to the borrowers
	5. Emergency Family Assistance Loan (EFAL) It is a financial assistance to all OCWs evacuees form Kuwait to Iraq. It is a measure intended to provide overseas contract to workers (evacuees) immediate cash to pay off immediate family expenses thereby relieving them of momentary financial worries and/or crisis that have befallen them.		file a request for write-off in accordance with COA Circular No. 2016-005.		y 2023	mber 2023		process of collecting documentary requirements to support the	upon gathering of data needed considering the loans started in 2009 and there is no proper turnover of data.
	6. OWWA Educational and training program MOI No. UNICEF assistance for Gulf returness and their to dependents under OWWA UNICEF 1991 Program Joint Project 7. Special Family This assistance was extended to the MOI No.							request to	tamerer or data.
	Assistance Loan family of all Philippine Overseas 094, s. Employment Administration (PCEA) 1990 processed OCWs who are still in Kuwait and Iraq provided the OCW has no outstanding loan to his name.							dormant accounts	
	8. Gulf-War Assistance Loan Asali be extended to evacuees who have not availed of any OWWA Emergency Loan Program and are in deep financial distress due to hospitalization or serious illness, maternity needs, maternity needs and death of immediate family members. Covered by the welfare assistance to OCWs who were evacuated from Kuwait/raq during the Gulf Crisis.								RWO VI
	9. Pre-Departure Loan for Mt. Pinatubo at providing financial assistance to displaced workers in Region III who were affected by the eruptions of Mt. Pinatubo desiring to work overseas. The financial assistance is primarily intended to defray the workers placement fee, pre-qualification and documentary expenses prior to deployment for work abroad.		We are on process of collecting documentary requirements to support the request to	RWO VI	Januar y	Dece mber	Partially Implemented		Already sent demand letter to 270 FELSF borrowers.
	LIVELIHOOD LOANS		write-off dormant						
	Re-Entry Program for OCWs thru Entrepreneurship Mediation (REPROEM) REPROEM) Services under REPROEM included technical assistance, education and option skills training, and a credit facility. Aside proceeding the strength of the conduct of entrepreneurship appreciation and project management training assistance in the preparation of project feasibility studies were also offered under the program. MOI No. 075, s. 1989		accounts						
	Expanded Livelihood Fund (ELF) Board Resolution No. 101, s. 1990, dated August 22, 1990. The P20M Fund The FUND shall refer to the P20M MOI No. 099, s. 1990, dated August 22, 1990. The P20M Fund MOI No. 1990, s. 1990, s. 1990, fund 1990, dated August 22, 1990. The P20M Fund								RWO VIII
	shall cover the following items, to wit: 1. Bridge Fund for NLSF Ioan (₱3M) 2. Loan Fund for Non-Collateralized Window (₱1.4M) 3. Seed Fund for Small and			RWO VIII			On-going		The management will send demand letters and comply with

			A	gency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Targo Implemen Date	ntation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	Microenterprise Financing Scheme (P15.6M) 3. Livelihood The LDPO shall be the Management's continuing program in livelihood development. It replaces the EDLP and continuing program to replace the EDLP and development. It replaces the EDLP and the established system of the same shall be employed in pursuit of the LDPO's								the documents needed for write- off on dormant Loan Receivable.
	employed in pursuit of the LDPO's objectives: (1) to aid in the development of alternative sources of livelihood for the unemployment and displaced OFWs and their beneficiaries; (2) to assist in the development of income-generating projects ((GPs) with the end-view of augmenting the incomes of gainfully-employed OFWs and their beneficiaries; (3) to provide opportunities and establish means where the economic gains achieved by OFWs and their beneficiaries from working abroad may be invested productively for their own benefit; and (4) to provide the social preparations, technical assistance and other support services necessary to attain the preceding objectives. 4. Non-Collateral Loan MOI No. be available to individual projects which			RWO X			Partially Implemented		RWO X already made the first demand letters for the collection of the following overdue accounts, namely: FELSF, ELDP, Groceria Project and FAL. Second and Final demand letters will be made in relation to the requirements for the write-off of the dormant accounts.
	shall require additional capital of P5,000.00 and below and group loans of a P50,000.00 loan ceiling. 5.Re-entry Loan for Displaced Workers The credit window is exclusively open to OFWs who have been displaced or had been caused to prematurely return home due to any of the following reasons: (1) natural calamities in their countries of employment; (2) man-made calamities in their countries of employment; (3) contract violations by agencies or employers and other employment-related factors; (4) serious illness of workers that would constrain them to voluntarily terminate their employment overseas or serious illness of beneficiaries who are totally dependent on the workers that would similarly result in the returning home of workers ahead of time; and (5) industry regulations or restriction on trades or skills that would cause employment disruptions for the workers.			RWO XIII			On-Going		Per recommendation, the Management will prepare demand letters for all Loan availees and we will schedule for the 2 nd semester of CY. 2023 the issuance of demand letters and after through monitoring as to their responses. To locate them when necessary to assess whether such borrower still exists and if not, we will prepare a request for write off of qualified

			Aç	gency Action Plan				
Ref	Audit Observations	Audit Observations Audit Recommendation Action Plan Respondent Loan The program shall provide credit MOI No.		Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	assistance to micro and small-scale enterprises, and impact projects, whether individual or group projects of the target clientele. 7. Filipino Expatriate loon in the maximum amount of Support Fund (FELSF) (100,000,000 per borrower, with an interest of five percent per annum, payable in 24 months, with 90 days grace period. 8. Calamity Loan Program (CLP) (200,000,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (200,000,000) (20							borrowers. Hence, per audit's recommendation we assure that the in-charge will provide a detailed assessment of the possible collectability/settlement of the loans receivable account.
	maximum loan amount is P10,000, non- interest and payable within 24 months with 120 days grace period. 9. Special Loan Intended to 22 OFWs who were displaced from their jobs in the United Arab Emirates. It is a non-interest loan of P5,000 each, payable in full or in four instalments, six months after its release. 10. Special Loan Assistance Program for Mohammad AI Mojil Group OFWs (SLAP- MMH-OFWs) MMH-OFWs MMH-OFWs who have unpaid salaries and end of service benefits when the company retrenched, provided that the name of the OFW and his claim is included in the DFA certification. Each OFW can avail of a loan of P50,000 or ten percent of his verified money claim whichever is higher, while waiting for the resolution of the case by the Saudi							
	Arabia Labor Court. The OWWA shall be assisted by the DFA in the collection of loan repayments. 11. Special Financial Loan Assistance Program for Saudi Oger, LtdOFWs (SLAP-SOL-OFWs) SOL-OFWs) CFW can varial of a loan of P50,000 or ten percent of his verified money claim whichever is higher, while waiting for the resolution of the case by the Saudi Arabia Labor Court. The OWWA shall be assisted by the DFA in the collection of loan repayments. 12. Helping the							
	12. Helping the Economy repatrated Or-Ws rebuild their lives by providing Recover Thru OFW Enterprise Start-ups (HEREOS) Program brown brown brown brown brown a minimum of ₱10,000.00 to maximum of ₱10,000.00 free of interest and collateral. A service fee of 6 percent will be charged to loans with 24 months payment terms (inclusive of 12 months grace period).							

Ref Audit Observations Audit Recommendation Action Plan Person / Dept. Implementation Date Partial / Delay / Non-Implementation if applicable	Action Taken / Action to be taken
Партовые	
Audit of Loans receivable account revealed that a total of ₱290,525,867.32 remained dormant and/or non-moving for over one to more than 30 years, details are shown below:	
Table No. 28: Details of Dormant Loans Receivables	
Office/ Loan Granted Amount of Loans Receivable (in PhP)	
CO Regular Loans 40,705,857.46 Over 10 to more than 30 years Livelihood Loans 55,772,742.01 Over 10 to more	
Subtotal 96,478,599.47	
NCR Groceria 2,312,302.93 Over three to 14 years	
FELSF 28,955,827.35 Over three to 14 years	
Special Loan 37,020,363.50 Over three to 14 years	
CLP 126,500.00 Over three to 14 years	
SLAP-MMG-OFWs 4,239,061,17 Over three to 14 years	
SLAP SOL-OFWs 15,474,709.56 Over three to 14 years	
Subtotal 88,128,764.51	
II Groceria 678,582.10 Over 10 years and above	
IRPO-Collateralized 4,225,906.87 Over 10 years and above	
IRPO-Non- 597,056.42 More than 28 years Collateralized	
FELSF 10,785,707.71 More than 10 years Calamity Loan 1,038,252.37 More than 10 years	
Subtotal 17,325,505.47	
FELSF 8,170,972.45 Over 10 years	
SFLA-MMG 1,060,093.63 Over one year to 10 years	
SFLA-SOL 1,060,408.06 Over one year to 10 years	
Subtotal 10,766,059.16 VI Groceria 809,587.58 Over four years	
VI Groceria 809,587.58 Over four years FELSF 11,067,519.94 Over four years CLP 1,374,995.39 Over four years	
Loans Receivable 1,730,755.64 Over three years	
Others SLAP-MMG-OFWs 8,537,962.38 Over three to 14	
Subtotal 38,528,772.10	
VIII	

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					From	То		if applicable	
	FELSF 2,770,455.21 Over 12 to 13 years 9,060,514.80 IX								
25	The Management of RWO NCR had sent out demands letters to its debtors of Calamity Loan Program, however, the said demand letters were returned to sender due to non-existent addressee, move out, unknown address and/or refused to accept, thus the collectability of the said accounts is rendered doubtful. Moreover, review of the receivable accounts of RWO NCR for CY 2022	It was recommended and the Management of RWO NCR agreed to require the concerned officials to: a) intensify the collection of the Loans Receivable by employing an efficient collection mechanism and regular monitoring of the loan accounts; b) continue the sending of demand letters to concerned OFWs; and		RWO NCR			Fully Implemented		RWO NCR The management already implemented the said recommendation.

		Agency Action Plan							
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	revealed that the Management had extended loans to workers of the SOL totalling \$\frac{1}{2}394,282.79\$ under SLAP-SOL and to workers of the MMG totalling \$\frac{1}{2}149,802.83\$ under SLAP-MMG, thus, increasing the outstanding balances of the Loans Receivables-SLAP SOL-OFWs accounts to \$\frac{1}{2}16,177,827.61\$ and Loans Receivables-SLAP MMG-OFWs accounts to \$\frac{1}{2}4,438,864.00\$. Inquiry with the Management noted that the probability of collection for the loans granted to retrenched OFWs by MMG and SOL was dependent to the outcome of judgement rendered by the Saudi Arabia Labor Court, which is outside the control of the Management, making the account contingent. In addition, it be noted that no collection has been received since CY 2017 as there is no resolution on the case filed by the Philippine Government against the MMG and SOL with the foreign court, thus, inflow of	c) exert more effort to locate the OFW debtors and coordinate with other government agencies like the Commission on Election to trace the whereabouts of the OFWs and when proved futile, consider requesting for the write-off of the accounts with the COA.							
26	economic benefits remained improbable f.3. Re-assessment for an Allowance for	It was recommended and the							RWO NCR
	impairment was not yet made - ₱83,406,182.21 in RWO NCR, it was noted that an Allowance for Impairment-Loans Receivables-Others with a total balance of	management of RWOs NCR, IV-B and VI agreed to require the officials concerned to undertake,		RWO NCR			Fully Implemented		The management already implemented the said recommendation.

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	P64,998,994.09 was recognized in the FSs. However, no further details were provided as the amount was recognized in lump sum, thus, examination of the said account cannot be made, thereby, affecting the fair presentation of the account. Furthermore, in RWO IV-B, examination of related GL revealed that the Management was able to recognize impairment losses and its corresponding allowances in prior years. However, the balance of the Allowance for Impairment-Loans Receivable-Others account was not updated for more than five years to date. The balance of the said account remained at ₱8,198,354.66 and was not updated on	impairment of Loans Receivables whose collectability were highly improbable and to disclose the same in the NFSs.	The Accountant will gather data to conduct assessment on the collectability and prepare journal entries to recognize impairment loss.	RWO IV-B	Januar y 2023	Dece mber 2023	Ongoing	The Accountant is in the process of gathering data considering that FELSF were initially implemented in 2009.	RWO IV-B The Accountant will do the reconciliation & assessment of impairment loss upon gathering of data needed.	
0.7	a periodic basis. In addition, in RWO VI, Allowance for impairment amounting to ₱10,208,833.46 remained unadjusted and incorrectly recorded as of December 31, 2022. This error was previously communicated to the Management; however, the unmoving and unchanging nature of the allowance shows that the necessary verification, analysis, or assessment remained insufficient to correctly determine and adjust these balances.		We are on process of collecting documentary requirements to support the request to write-off dormant accounts.	RWO VI	Januar y	Dece mber	Partially Implemented	We are on process of collecting documentary requirements to support the request to write-off dormant accounts.	RWO VI Already sent demand letter to 270 FELSF borrowers.	
27	f.4. Dormant Inter-Agency Receivable - ₱113,629,092.25	The prior year's recommendation was reiterated and the								

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	programs, such as: (i) construction of hospital with wing reserved to OFWs and their families; (ii) conduct trainings and seminars; and (iii) reintegration program, etc. Of the total transferred funds, the amount of ₱110,459,092.25 remained dormant for more than ten years. Details are presented in the table. Account Outstanding Prior Years Gentlemant Over 10 years Gin PhP	Management agreed to require: CO to — a) initiate the request for the write- off on the Inter-Agency and other receivables that remained non-moving for ten years or more in the books pursuant to COA Circular No. 2016-005 dated December 9, 016, duly supported with the required documents; and b) create a committee or team to: (i) trace, analyze and reconcile prior years Intra- Agency fund transfers; (ii) conduct investigation and validation of long outstanding Inter-Agency fund transfers with government agencies (NGAs, LGUs, and (GOCCs);		CO RWO NCR	01 July	31 Dec 2023	Partially Implemented On-Going		Central Office AD will prepare necessary JEV, completely supported with documents, to take up adjustments for the reconciling items in the books, as warranted. These will be forwarded to COA as soon as completed. RWO NCR The management is waiting for the CO issuance of authority to reverse accounting entry as per agreement during the exit conference.
	Furthermore, in RWO NCR, review of the records available pertaining to the Due from NGAs-DFA account revealed that the ₱3,170,000.00 as of the year-end balance pertains to the implementation of the one-time cash relief (CARE) assistance to	(iii) submit a report with recommendations as to appropriate actions to be undertaken. RWO NCR to —							
	undocumented/non-OWWA member OFWs, which remained uncollected for over two to five years and above. Confirmation with the DFA revealed no existing balance	c) review all the details of the balance of the Due from NGAs-DFA account and							

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	due to RWO NCR, thus, adding to the doubtfulness of the amount.	coordinate/ reconcile with the DFA on the matter;						
	It is to be noted that these inactive accounts, remained questionable owing to the lapse of time, and previously brought to Management's attention for appropriate action. The management's delay and laxity in monitoring the fund transfers made demonstrates lack of prudence to protect	 d) enforce the collection for the long outstanding Due from NGAs-DFA by sending collection/ demand letter to OUMWA-DFA; and 						
	government funds from improper or illegal disposition.	e) closely monitor the actions taken by the officers concerned to address and resolve the existence of the long outstanding balance of the Due from NGAs-DFA account.						
28	f.5. Dormant payables accounts - ₱106,904.66 the Inter-Agency Payable accounts of RWO II for CY 2022 disclosed a total balance of ₱167,782.41 includes non-moving accounts pertaining to withheld taxes and mandatory deductions of GSIS, Pag-IBIG and PhilHealth contributions and loan amortizations which remained unremitted since 2020, and obligations to POEA	It was recommended and the Management agreed to require the officials concerned of: a) RWO II to determine the validity of the non-moving Inter-Agency Payable accounts. If found valid, remit or settle the same, otherwise, take up the necessary adjustments to	Accounting Division to reconcile the non-moving inter-agency payables to determine it's validity	RWO II	March Dece 14, mber 2023 31, 2023	Partially implemented		RWO II Accounting Division is on the process of reconciliation; Due to Pag-ibig and Due to Philhealth were reconciled and will be adjusted this July 2023
	totalling ₱61,784.96. Furthermore, in RWO XIII, the AT observed that the Inter-Agency Payables with an aggregate amount of ₱45,119.70, have	present fairly the balance thereof in the financial statements; and b) RWO XIII to direct the		RWO XIII		Fully Implemented		RWO XIII OWWA - RWO Caraga ensures to comply to its statement made on the Agency-Wide exit

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Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	been dormant for five to nine years. In addition, these payables were not backed up with schedules and supporting documents to substantiate the amount due thereon.	Cashier to remit to the concerned government agencies the amount due and restitute the administrative penalties due thereon.							conference on 11 th of May 2023, to coordinate with the interagency regarding on the unpaid balances of the office as of March 2017. Attachments are already submitted to the COA Office the letter made to government agencies dated May 12, 2023 and its replies to our query.
29	Implementation Balik Pinas Balik Hanapbuhay! Program (BPBH) Effective implementation of the Balik Pinas Balik Hanapbuhay! (BPBH) Program by RWO NCR for CY 2022 yielded to the release of 74.01 percent or ₱19,660,000.00 of the total ₱26,565,000.00, which is higher compared to last year's 63.38 percent or ₱15,955,000.00 out of the total budget of ₱25,175,000.00, thereby extending immediate relief to repatriated/displaced/distressed 1,206 member-OFW beneficiaries. However, only 357 out of 1,191 OFW beneficiaries were successful in materializing the proposed business plan, thus, the BPBH Program objectives was not fully realized, Moreover, monitoring and evaluation of the sustainability and	It was recommended and the Management agreed to require the officials concerned of: a) RWO NCR to instruct the Program Services Unit (PSU) and the AU to continue the intensified efforts in the information dissemination and distribution of BPBH Program, in order to provide more assistance to the RWO NCR member OFWs and their beneficiaries and achieve the goal of the program to provide immediate relief to returning member-OFWs; and b) RWO IX to require the concerned Family Welfare		RWO NCR	Januar y 2023	Dece mber 2023	Fully Implemented Fully Implemented		RWO NCR The management already implemented the said recommendation. RWO IX The Management has made the necessary changes on the system for monitoring and proper releasing of funds in compliance with the recommendations given. The Management will send the SPRS as of June 30, BPBH Rapid Assessment Monitoring and BPBH 2019-2022 Released to the Audit Team.

		Agency Action Plan							
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	validity of the livelihood projects undertaken by recipients of the BPBH in RWO IX was not observed contrary to paragraph VI of MOI 005, series 2017. The BPBH Program is a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs, active or non-active who were: (a) displaced from their jobs due to wars/political conflicts in host countries, or policy reform controls and changes by the host government; (b) victims of illegal recruitment and/or human trafficking or other distressful situations; (c) distressed wards at the Migrant Workers and Overseas Filipino Resource Centers who are due for repatriation; and (d) repatriated OWWA members who were employed by foreign employers which are beset with financial difficulties due to economic situations. This was implemented by the OWWA through issuance of MOI No. 7, series of 2013 and subsequent amendments. The BPBH livelihood package is composed of:	Officers of the BPBH Program to conduct monitoring/validation of the livelihood projects undertaken by beneficiaries of the program to ensure that the projects are implemented, as provided under paragraph VI of the MOI No. 005, series of 2017 and render a report thereon, copy furnished the AT.							
	a. Cash assistance of up to a maximum amount of Twenty Thousand Pesos (₱20,000.00) as start-up or additional capital for livelihood project;								

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	b. Entrepreneurship Development Training; and								
	c. Other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self- employment, such as provision of marketing linkages and job referral.								
	In addition, paragraphs IV and VI of MOI No. 005, Series of 2017 dated May 10, 2017, provide the documentary requirements and monitoring and evaluation of the RWOs of the BPBH program implementation.								
	Details of the observation of RWO NCR and IX in the audit of the BPBH implementation are discussed in the next page.								
	Table No. 30: Observations on BPBH Program Implementation								
	RWO Observation NCR For CY 2022, the RWO NCR received a total amount of P26,565,000.00 the CO for the implementation of the BPBH Program. Out of this amount, a total of P19,660,000.00 or 74.01 percent was released to 1,206 program member-OFW beneficiaries for the period January to December 2022 with amounts ranging from P5,000 to P20,000.00 each, which is higher than last year's 63.38 percent, thereby extending immediate relief to repatriated/displaces/distressed 1,206 member-OFW beneficiaries.								
	The implementation of the BPBH Program by RWO NCR for CY 2022 yielded to an increase of fund releases to member-OFW beneficiaries from last year's 63.38 percent to this year's 74.01 percent.								

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	Based on Narrative Report submitted last February 27, 2023, only 473 or 39.71 percent have responded to the phone call and only 357 or 29.97 percent our of 1,919 OFW beneficiaries interviewed have successfully materialized the proposed business plans upon obtaining the livelihood assistance, thus, the BPBH Program objectives was not fully realized IX • The RWO IX has received a total amount of ₱21,825,000.00 in CY 2022 from the CO for the implementation of the program both for the sea based and land based OFWs. Of the total amount received, ₱18,940,000.00 or 86.78 percent was released to the program beneficiaries, thus extending immediate relief to repatriated/displaced or distressed 1,474 member-OFW beneficiaries. However, there was no Monitoring Report (MR) submitted to the AT for validation. • The disbursements of the fund, revealed that 61 check for BPBH were staled and subsequently cancelled, defeating the main purpose of extending immediate relief due to the absence of strict monitoring.									
30	Project Educational Assistance through Scholarship Emergencies (EASE)	It was recommended and the Management of RWO NCR agreed							RWO NCR	
	The implementation rate for the Project Educational Assistance through Scholarship Emergencies (EASE) was 10.26 percent, or out of the total budget of ₱16,644,500.00 downloaded from CO, only ₱1,707,500.00 were used to provide educational assistance to qualified dependents of active OWWA member-OFWs, thus, the realization of the project objectives for CY 2022 has not been fully achieved. Furthermore, it was observed that (a) releases to 61 program beneficiaries exceeded the maximum amount of ₱10,000.00 per annum, for each Project EASE scholar; (b) the ₱10,000.00 educational assistance were	a) Require the personnel concerned to improve the implementation/ disbursement rate of the program; and intensify the information dissemination and distribution of Project EASE, in order to provide more educational assistance to the qualified dependents of active OWWA member-OFWs; b) Strictly adhere with paragraphs 6 and 7, Item		RWO NCR			Fully Implemented		The management already implemented the said recommendation.	

	Agency Action Plan								
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	proportioned to two to three releases a year; and (c) the release of the grants was made through checks contrary to paragraphs 6 and 7, Item IV(B) of MOI No. 013, Series of 2020 dated June 22, 2020. Moreover, it was noted that: (a) release of educational assistance amounting to ₱5,000.00 was granted twice to a Project EASE scholar using the same supporting documents; and (b) claims amounting to ₱816,000.00 were granted despite lack of supporting documents contrary to Section 4(6) of the PD No. 1445 which casts doubts to the validity and regularity of the disbursements. Project EASE for the Returning OFW Members affected by COVID-19 Pandemic provides educational assistance of ₱10,000.00 per annum for a maximum of four years in college level to a qualified dependent of an active OWWA member-OFW at the time of repatriation to the country from the declaration of COVID-19 outbreak on February 1, 2020 up to until the pandemic is declared controlled and managed by the World Health Organization (WHO) or any other competent authorities. MOI. 013 Series of 2020 dated June 22,	IV(B) of MOI No. 013, s. 2020; c) Recommend to the OWWA Board of Trustees to revisit/update/improve the MOI No. 013 Series of 2020 for any impractical or unattainable guidelines for the ease of implementing the said project; and d) Timely submit the supporting documents of the program as provided in Paragraph III of the MOI No. 013, Series of 2020 in compliance with Section 4(6) of PD No. 1445 to substantiate the validity of the grant.							

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	2020 prescribes the guidelines in the implementation of the EASE for the returning OFW members affected by COVID-19 Pandemic. For CY 2022, RWO NCR received a total amount of ₱6,644,500.00 from the CO for the implementation of the project EASE. Out of this amount, only ₱1,707,500.00 or 10.26 percent was released to qualified dependents of active OWWA members-OFWs for the period January to December 2022. Audit revealed that the low implementation was attributable to the low disbursements of funds obligated for the project.							
	4.4. Audit of the Project EASE through the submitted reports noted the following:							
	a. Releases to 61 program beneficiaries exceeded the maximum amount of ₱10,000.00 per annum for each Project EASE scholar							
	Paragraph 6 of Item IV(B) of MOI no. 013, s. 2020 requires that "The release of the ₱10,000.00 educational assistance to the OFW dependent shall be made on an announced time and at regular intervals once a year for four (4) years for each approved qualified scholar. This is regardless whether the OFW							

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					From	10		if applicable	
	dependent is enrolled in school in two (2) or three (3) terms, the release shall be once a year only". (Emphasis supplied)								
	Audit of checks releases to OFW dependents revealed that 61 program beneficiaries received educational assistance more than the maximum amount allowed by MOI No. 13, s. 2020.								
	Scrutiny of the transactions involving the releases of the subject checks revealed that the granting of more than ₱10,000.00 per annum to each Project EASE Scholars can be attributed to the delayed/late releases of the said educational assistance.								
	b. The splitting of releases of the ₱10,000.00 educational assistance								
	Audit revealed that instead of releasing the ₱10,000.00 educational assistance only once a year, splitting of releases grants CY 2022 were observed for the said educational assistance to 111 program beneficiaries, contrary to paragraph 6 of Item IV(B) of MOI No. 013 s. 2020.								
	c. The release of the grants was made through checks								

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	Paragraph 7 of Item IV(B) of MOI no. 013, s. 2020 which requires that "Payment of the assistance to the qualified beneficiaries of the Project EASE shall be thru bank remittance direct to the bank account student-beneficiary". (Emphasis supplied)								
	The AT observed that releases of educational assistance to the student beneficiaries were made thru checks, hence, contrary to paragraph 7 of Item IV(B) of the MOI.								
	Furthermore, it was noted that double payment occurred with checks issued consecutively amounting to ₱5,000.00 each, for the grant of educational assistance to one OFW beneficiary for the 3 rd year, 2 nd term for School Year 2021-2022 at a university with the same attached supporting documents.								
	AU also failed to timely attach the supporting documents for some of the succeeding fund releases for the next terms following the first release of the grant amounting to ₱816,000.00 contrary to Section 4(6) of the PD No. 1445 which provides that "Claims against government funds shall be supported with complete documentation."								

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	In view of the foregoing, the full realization of the objectives of Project EASE have not been achieved and the validity and regularity of the disbursements cannot be validated.								
31	AUDIT OF REGULAR OWWA	The prior year's recommendation							Central Office
	TRANSACTIONS Lapses/deficiencies in the handling of Cash Advances (CAs)	was reiterated and the Management agreed to require the officials concerned of the CO and RWO IX to:		со	01 July	31 Dec 2023	Partially Implemented		The management submit the following comments, as recommended:
	Lapses were noted in the granting, utilization and liquidation of CAs, such that CAs were not liquidated, CAs were granted to Administrative Officers (AOs) with previous unliquidated CAs, and incomplete submission of Liquidation Reports (LRs), contrary to existing COA rules and regulations. Sections 89 of PD No. 1445 provides that	 a) Liquidate/return/refund immediately the unutilized balances of CAs; b) Monitor outstanding CA of every AO and facilitate the processing of liquidation reports; c) Refrain from granting another CA unless previous CA/s had been 							Demand letters are being sent to Accountable Officers (AOs) to liquidate the balances of their Cash Advances. May we inform you that to date, AOs which were cash examined in CY2022 are fully liquidated as follows:
	"No cash advance shall be given unless for a legally authorized specific purpose. A cash advance shall be reported on and liquidated as soon as the purpose for which it was given has been served. No additional cash advance shall be allowed to any official or employee unless the previous cash advance given to him is first settled or proper accounting thereof is made." (Emphasis supplied)	settled; d) Issue demand letters for the immediate settlement of the past due unliquidated CAs; e) Exert effort to document, review and analyze the long outstanding/dormant CAs and submit a request for write-off, if applicable, pursuant to COA Circular							NAME ACCOU NTABL E OFFICE AMOUN T T OR# AMOUN AMOUN C E OFFICE AMOUN T T OR# AMOUN ATED ATED

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	In addition, Section 122 of PD No. 1445 provides that "Whenever deemed necessary in the exigencies of the service, the Commission may under regulations issued by it require the Agency heads xxx to submit xxx such other reports as may be necessary for the exercise of its functions. (2) Failure on the part of the officials concerned to submit the documents and reports mentioned herein shall automatically cause the suspension of payment of their salaries until they shall have complied with the requirements of the Commission. (3) No appropriation authorized in the General Appropriations Act (GAA) shall be available to pay the salary or any official or employee who violates the provisions of this section, without prejudice to any disciplinary action that may be instituted against such official or employee." (Emphasis supplied) COA Circular Nos. 97-002, 2009-002 and 2012-004 dated February 10, 1997, May 18, 2009 and November 18, 2012, respectively, lays down rules and regulations on the granting utilization and	 a) Timely submit liquidation reports and its supporting documents to COA for review; b) Refrain from recording as liquidation of CAs the Reports of Disbursements or LRs not supported with documents as required under COA Circular No. 2012-001; 							100,000. 31-Dec. 2022: 12-Mar. 21-Mar.
	regulations on the granting, utilization, and liquidation of CAs.	c) Verify and ascertain that payments for gasoline are							been liquidated.
	Audit of CAs and the corresponding LRs of the designated SDOs for CO and RWO	duly supported with completely filled-up driver's trip tickets for							We have duly noted this recommendation. A request

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ı	Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementati Date	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
		III, IV-B, VI, IX and XII revealed various deficiencies/lapses in handling, utilization and liquidation of CAs. Details presented in the succeeding pages: Table No. 31: Summary of Deficiencies in the Other Current Asset Accounts Office/RWOs Audit Observations Amount (in PhP) Unliquidated CAs CAs intended for seminars/workshops, traveling expenses, salaries and other benefits, and other special purpose/lime-bound undertakings 505,939,437.14 remained unliquidated as at December 31, 2022. Nine employees were not able to liquidate their CAs within the prescribed period or as at December 31, 2022. The December 31, 2022, thus the related expenses were not recorded within the same period these were incurred and exposed the funds to possible loss and/or misuse CAs for operating expenses, official travel and special purpose/lime-bound undertaking were not liquidated within the prescribed period which resulted in the total outstanding balances of the same amount at year-end Non-submission/Incomplete submission of supporting documents to the AT CAs liquidation vouchers disclosed that various expenses were not supported with valid documents. The AT observed that the supporting documents attached to the LRs were only official receipts, Reimbursement Expense Receipts (RERs) and acknowledgement receipts, but other proper evidences to establish the validity of the claims Payments made thru CAs were not supported with proper documentary requirements for Common Government Transactions III Payments for gasoline were supported only with photocopies of driver's trip tickets which were not properly accomplished and without duly accomplished requisition and issue voucher bearing the plate number of the vehicle utilized with signature of the driver showing that he received the gas and oil issued, to substantiate the authenticity of the use of gasoline for official travels. Moreover, scrutiny of records revealed that payments for gasoline totalling P32,146.07 were without any attached supporting documents. Liquidations for CA	proper evaluation on the propriety and reasonableness of fuel consumption; and d) Grant special CAs only to a duly appointed or designated SDO or employee who may perform disbursing functions in accordance with Items 3.2 and 4.1.5 of COA Circular No. 97-002 dated February 10, 1997; and e) Instruct the RWO AOs concerned to avoid/limit the use of RERs to support expenses. It was also recommended and the Management of RWOs IV-B, VI and XII agreed to require the officials concerned to strictly comply with the existing COA rules and regulations on the granting, utilization and liquidation of CAs.					to write off the CAs of AOs who are deceased and AWOL had been submitted to your good office. 5. We are reconciling the negative balances and preparing the necessary adjusting entries to correct the affected balances. 6. Advisories/Reminders/Dema nd Letters are sent to Accountable Officers to ensure that CAs are fully liquidated at the end of the year. 7. Salaries of Accountable Officers who have not complied with the Final Demand Letters were withheld in accordance with Section 5 of COA Circular No. 97-002. As of date, AOs whose salaries were suspended have liquidated their CAs as follows:

				Agency Action Plan				
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	from which it was downloaded to the Management up to its refund, as well as, exposes the said OWWA program fund to the risk of loss or misapplication Liquidation reports for Advances to SDO for CY 2022 noted that various disbursements were paid despite the absence of complete supporting documents. Outstanding CAs from former personnel who were retired/resigned/deceased/AWOL The schedule of outstanding CAs revealed that there were due from AOs who were already retired/separated from the service who were granted clearance from money and property accountability despite existing unsettled cash accountability despite existing unsettled cash accountability. Weakness in Internal Control on the granting, utilization, and liquidation of the sistance to OWWA members and their families, however, the RD, being the person vested with the authority to grant the CA and the responsibility	,,660.00						ADEL, AMELIT 01,809, Mar-23
				RWO IX	Januar Dece y 2023 mber 2023	On-Going		Prior cash advances made by Ms. Araceli C. Saavedra, amounting to Php 18,418.71, and Mr. Alan

		Agency Action Plan							
Re	f Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
									Hussein, amounting to Php 5,960, have not yet been liquidated. The management has presented a 3rd demand letter to Ms. Araceli C. Saavedra and was received last June 29, 2023. The management has sent a letter of request to collect the unliquidated cash advance of Ms. Araceli C. Saavedra of OWWA RWO IX through salary deduction, amounting to P18, 418.71. While the current cash advances of Php 156,000 have been properly and appropriately liquidated, per the strictly enforces deadline for submission of liquidations.
				RWO III	March 2023	May 2023	Fully Implemented		RWO III The management upon recommendations of COA complied with the requirements on granting, utilization and liquidation of Cash Advances

			Agency Action Plan						
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			The Management instructed the concerned personnel to immediately liquidate their outstanding cash advances.	RWO IV-B	Januar y 2023	Dece mber 2023	Ongoing		RWO IV-B 7 out of 9 employees submitted their liquidations and/or refund their outstanding cash advances.
				RWO VI	Januar y	Dece mber	Partially Implemented	Will submit the supporting documents needed.	RWO VI Submitted Official Receipt no. 17065983, refund amounting to 445.
			Liquidations were done already and the office ensures compliance to existing rules and	RWO XII	Januar y 1	March 31	Fully Implemented		RWO XII All liquidations were submitted already together with all supporting documents. The office commits to the observance of rules and regulations on the

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			regulations on cash advances					granting, utilization and liquidation of cash advances
32	Irregular, Unnecessary, Excessive, Extravagant and Unconscionable (IUEEU) Expenditures A total of ₱328,758.01 disbursements in CO and six RWOs were deemed IUEEU expenditures contrary to COA Circular No. 2012-003 dated October 29, 2012, Section 123 of PD No. 1445 and pertinent laws, rules and regulations pertaining to the transactions. COA Circular No. 2012-003 provides the Updated Guidelines for the Prevention and Disallowance of Irregular, Unnecessary, Excessive, Extravagant and Unconscionable expenditures.	It was recommended and the Management of CO, and RWOs CAR, III, IV-A, IV-B, and X agreed to strictly comply with the provisions of COA Circular No. 2012-003 and other related issuances to ensure that claims are legal, proper and duly supported with complete documentary requirements prior to payment in order to prevent incurrence and disallowance of unnecessary, excessive, extravagant and unconscionable expenditures. The management commented as follows:		СО	01 July 31 Dec 2023	Partially Implemented		Central Office Demand letters were sent to the two (2) Accountable Officers to refund the payments made on tampered/reprinted/photocopies/inappropriate supporting documents of fuel expenses. Also, a stiffer internal control over payments of gasoline/fuel expenses will be instituted. A prescribed form to be accomplished by the EGSD in their vehicle trip was prepared. It will serve as reference for encoding in the Accounting

				Α	gency Action Plan					
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		While Section 123 of PD No. 1445 provides the definition of Internal Control as the plan of organization and all the coordinate methods and measures adopted within an organization or agency to safeguard its assets, check the accuracy and reliability of its accounting data, and encourage adherence to prescribed managerial policies. Moreover, EO No. 77 dated March 15, 2019 prescribes the rules and regulations, as well as the rate of expenses and allowances for official local and foreign travels of government personnel. Post-audit of DVs in CO and six RWOs revealed that a total of ₱328,758.01 were deemed as IUEEU expenditures. Details are as follows: Table No. 32: Summary of IUEEU expenditures of RWOs Office/ RWOs Observation Particulars Amount (in PhP) CO a. Irregular and Unconscionable lubricant expenses for fuel, oil and Iubricant expenses for payment noted tampered sales invoice, reprinted/ photocopied ORs, invalid/inappropriate supporting documents. D. Unnecessary expenses for the bouquet presented to local travelling RWOs incurred fruits and vegetables, including shipment fee to Manila	Office/ RWOs The EGSD implemented the following actions to resolve the issue and to come up with better safety nets that will be included in the improvement of fuel allocation and disbursement such as > Tie up with a Gasoline Station for controlled fuel allocation to all OWWA Official Vehicles Implemented a stricter rule for the issuance of Fuel Purchase Orders Strict monitoring of fuel consumption such as dedicated in house database and by requiring complete submission of pertinent documents (e.g., Trip Ticket, Transport Request Form). Regular briefing from EGSD on the process of fuel allocations for all Motor pool and Engineering personnel. CO The GAS likewise made improvements on the approval of the following: Fuel Purchase Order Booklet request in coordination with a gasoline station. All instructions will be cascaded to all drivers including those assigned to offices of Senior Official to familiarize and to follow the rules and procedures Also, the AD will send Demand Letters to the two AOs to refund the payments made on tampered/reprinted/ photocopied/inappropriate supporting documents of fuel expenses. Henceforth, they will institute stiffer internal control over payments of gasoline/fuel expenses. A prescribed form will be accompanied by the EGSD in their vehicle trip ticket as reference of the AD control and easy monitoring. The Management informed that cancellation of scheduled flights was not coordinated earlier to the RVO before the scheduled flights of the CO official, hence, not valid to form part as Travel Fund of RWO II. According to Management, the live band was hired to give entertainment during the program and to show how they value their clients. It was attended by more than 200 clients/recipients of various OWWA programs, OWWA staff and other Partner Agencies. It showcased the telents of their clients since two of the members of the band are former OFWs. As to the gasoline expenses refilled at Quezon City which was done twice on the same day and on same RP vehicle, they requ							Division's database for their control and easy monitoring. Initially, the management have requested the concerned EGSD personnel to explain why such unauthorized and invalid receipts submitted to our Special Disbursing Officers (SDO) happened. We have also instructed Mr. Rodrigo C. Mendoza and Ms. Carmelita A. Gler to review all the documents in their possession and to find out the whereabouts of concerned drivers and to summon them why such receipts submitted and redeemed fuel points without the authorization from the head of the Engineering (EGSD). Also, the EGSD implemented the following actions to resolve the issue and to come up with better safety nets that will be included in the improvement of fuel allocation and disbursement such as: 1. Tie up with Brent Federal Inc. (Petron) for controlled fuel allocation to all OWWA Official Vehicles;

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	c. Double availment of daily travel expenses for daily travel expenses for the accommodation, meals and other expenses of five CO personnel for their travel on June 14 to 17, 2022 and September 5 to 9, 2022. Based on the certification requested from CO, it was found out that there were three personnel that did not claim per diem and one personnel claimed, while no certification was issued for the remaining other personnel	Office/ RWOS II The AT recommended that the Management coordinate with the concerned OWWA Official to refund the amount corresponding the unutilized plane ticket. The "live band" which was used to entertain OWWA beneficiaries, staff and partner agencies was still considered unnecessary since the various OWWA programs offered to various OFWs and their beneficiaries is more important and beneficial to them more than the entertainment provided by the live band.						Implemented a stricter rule for the issuance of Fuel Purchase Orders; Strict monitoring of fuel consumption such as dedicated in house database and by requiring complete submission of pertinent documents (e.g., Trip ticker, Transport Request Form) and;
	d. Unnecessary, irregular and unconscionable expenses during the visit of CO officials RWO's incurred expenses for unused plane ticket, expenses during the awarding of Tulong PUSO in Cagayan (i.e. live band, bouquet, etc.), and reimbursement of costs of fuel done twice at the same day for one government							4. Regular briefing from EGSD on the process of fuel allocations for all Motor pool and Engineering personnel.
	e. Irregular, RWO's incurred expenses for meals during check releasing for Sa Pinas Ikaw and expensed incurred on various programs/projects/ activities such as orientations and awarding of beneficiaries of hotel accommodation and van rental service.							the approval of the following: 1. Fuel Purchase Order Booklet request in coordination with Brent
	IV-A f. Excessive travel expenses expenses claimed by personnel which were found to be in excess of the allowable rate for DTE prescribed in EO No. 77							Federal (Petron) and; All instruction will be cascaded to drivers including those assigned to offices of Senior Officials to
	IV-B g. Excessive travel expenses g. Excessive travel expenses relative to the official travel to Romblon on April 08 to 12, 2022							familiarize and to follow the rules and procedures.
	h. Unnecessary and excessive expenses related to monitoring, X evaluation, and assessment of Tulong PUSO awardees expenses (expenses) and excessive meal expenses (expenses) as (expenses)							

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	The incurrence of excessive, extravagant								RWO CAR
	and unnecessary expenses contravened Section 2 of PD No. 1145 and COA Circular No. 2012-003 dated October 29, 2012, thereby, depleting scarce Management funds.			RWO CAR			Fully Implemented		The Notice of Suspension was already settled on June 2, 2023 and OR thereof was submitted to the AT. Furthermore, SASDC was issued by the AT, received on July 7, 2023 showing settlement of the above.
									RWO III
				RWO III	March 2023	Aug. 2023	Partially Implemented	The management is still consolidating the supporting documents for all transactions as mentioned in the AOM.	To submit all required documents to COA once completed.
									RWO IV-A
				RWO IV-A			Fully Implemented		Identified officers already refunded the excessive Daily Travel Expenses (DTE) amounting to P 2,260.00. Official

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									Receipt (OR) # 16629704 amounting to P 500.00 and OR # 16629705 amounting to P 1,760.00 both dated March 24, 2023.
			The Management instructed the concerned personnel to immediately refund the overpayment of travelling expenses.	RWO IV-B	Januar y 2023	June 2023	Fully Implemented		RWO IV-B The Accountable Officers refunded the amount per OR No. 15036159 dated 17 May 2023 and OR No. 15036161 dated 14 June 2023.
				RWO X			Partially Implemented		RWO X RWO X already received Notice of Disallowance from resident Auditor and will settle immediately the said amount.
33	Receipt and Utilization of Corona Virus Disease (COVID-19) Funds RWO X repatriated 3,707 individual OFWs on more than a single instance from April 2020 to May 2022, thus	It was recommended and the Management of RWO X agreed to make representations to the CO regarding this observation to enable policy making body in ensuring that OWWA emergency		RWO X			Fully Implemented		RWO X will comply to the recommendation of the resident Auditor to make representation to the CO through formal letter

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	is the declared policy of the State that all resources of the government shall be managed, expended or utilized in accordance with law and regulations, and safeguarded against loss or wastage through illegal or improper disposition, with a view to ensuring efficiency, economy and effectiveness in the	only for those eligible Overseas Filipinos in distress. Management Comment: Management commented that the RWO X only received OFWs who boarded via sweeper flights as communicated by the CO to facilitate and assist them with accommodation, meals and transportation to their respective destination. As to the eligibility of the OFWs under the OWWA UWIAN NA Program is based on the assessment of the Repatriation and Assistance Division (RAD). In addition, during that time, there were still restrictions in some receiving Local Government Units							regarding (Annex D)	this	observation.

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	requiring treatment, hospitalization, counselling, legal representation as specified in Rule IX of these Rules or any other kind of intervention with the authorities in the country where he or she is found." (underscoring supplied)						
	Section 3. Repatriation Procedure, Rule XIII of the same implementing guidelines, states to wit: "When a need for repatriation arises and the foreign employer fails to provide for its cost, the Philippine Overseas Labor Offices (POLO) or responsible personnel on-site shall simultaneously notify OWWA and the POEA of such need. The POEA shall issue a notice requiring the agency concerned to provide, within 48 hours from such notice, the plane ticket or the prepaid ticket advice (PTA) to the POLO or Philippine Embassy. The agency shall						
	notify the POEA of such compliance, which shall then inform OWWA of the action of the agency." Meanwhile, Section 5. Emergency						
	Repatriation provides that the OWWA, in coordination with DFA, and in appropriate situations, with international agencies, shall undertake the repatriation of workers in cases of war, epidemic, disasters or calamities, natural or man-made, and other similar events without prejudice to						

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	reimbursement by the responsible principal or agency within sixty (60) days from notice. In such case, the POEA shall simultaneously identify and give notice to the agencies concerned.								
	The review of the list of OFWs repatriated due to COVID-19 pandemic from April 2020 to May 2022 revealed that 3,707 individuals availed of the emergency repatriation more than once ranging from 2-5 times over the 26-month period under review. It was noted that 88 percent or 3,250 of these individuals are Sea-Based (SB).								
	It appeared that the repatriation program was utilized by these OFWs for their regular trips back home after their contracts expired and not from distress as can be gleaned by the number of times these OFWs availed of the program.								
	Query with the program in-charge disclosed that the repatriated OFWs allowed to avail of the emergency repatriation as maintained and communicated to them by the CO, hence they could not explain how these OFWs were assessed to qualify as Overseas Filipino in distress. The Regional Offices only receives these OFWs to facilitate their accommodation, meals and land								

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	transportation to their respective destinations. The Management of OWWA is commended for its efforts in ensuring that distressed OFWs during the pandemic are accorded proper assistance. However, the improper evaluation of OFWs availing of the program may have detrimental outcome of effectiveness of the program as it exhausted funds that could have been used to accommodate eligible OFWs in distress. Thus, OWWA expended funds for the airfare, accommodation, meals and land transportation that should have been borne by these OFWs during their regular trips back home, contrary to Section 2 of PD No. 1445 thereby depleting scarce government resources.							
34	Unobligated hotel accommodation expenses in RWO X for CY 2020 amounting to ₱642,000.00 were paid using the CY 2022 Emergency Repatriation Fund (ERF) contrary to Section 4(1) and 119 of PD No. 1445 As a means of providing assistance to Overseas Filipino Workers (OFWs) distressed during the COVID-19 pandemic, OWWA prescribed MOI No.	It was recommended and the Management of RWO X agreed to: a) Incur expenses within the program's corresponding appropriation; and b) Stop charging prior year's expenses in the current year. Expenses incurred in prior year should be obligated first, subject to		RWO X		Fully Implemented		RWO X commits to adhere to the recommendation of the resident Auditor and instruct the Accountant to obligate first the expenses incurred in the prior year before the said expenses will be paid in the current year.

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	2020-003 which provides the guidelines governing the provision of hotel accommodation for distressed and stranded landbased and seabased OFWs during the period of enhanced community quarantine. The purpose of the MOI is to ensure the smooth repatriation of the OFWs repatriates, especially those in need of assistance upon their arrival in the different airports.	availability of appropriations, before the same will be paid in the current year.					
	Section 4(1) of PD No. 1445 prescribes that no money shall be paid out of any public treasury or depository except in pursuance of an appropriation law or other specific statutory authority.						
	Moreover, Section 119 of the same Decree provides that all lawful expenditures and obligations incurred during the year shall be taken up in the accounts of that year.						
	Audit of the disbursements for the ERF for CY 2022 revealed that payment amounting to ₱609,637.50 was made to certain hotel for the room accommodation of OWWA Emergency Hired Personnel who rendered duty in assisting the Repatriated OFWs who arrived in Laguindingan Airport and Macabalan Port on June 1-December 31, 2020 billed at a gross amount of ₱642,000.00. The						

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	expense was not obligated in the budget and not recorded as a liability in the year 2020. Query with the Accountant disclosed that this was not obligated and accrued since the supplier's statement of account was received only last October 18, 2021. Management then forwarded a request for payment approval to the OWWA Administrator on January 27, 2022 which was promptly approved. The Accountant commented that since the ERF budget for CY 2020 and 2021 were already used up, the expense was charged in the current year's allocation. The above occurrence contravened Section 4(1) and 119 of PD No. 1445 as it used the current year's appropriation to pay off prior year's unbooked obligation,								
	thus rendering the expense irregular and understating the equity account for CY 2022 by ₱642,000.00								
35	AUDIT OF FOREIGN POSTS	It was recommended that:							
	In CY 2022, audit of foreign based government agencies (FBGAs) which include Overseas Welfare Offices (OWOs), previously called OWWA Posts, had resumed after it was deferred for the CYs 2020 and 2021 due to the COVID-19	Post Audit Recommendation Accountabilities properly/fully accounted The AT expressed appreciation on the efforts of the Collecting Officer in adhering to the requirements of PD No. Milan, Italy 1445, particularly in the deposit of collections and full accounting of accountabilities. CA exceeds maximum cash accountability covered by	Post strictly adheres requirements in	OWO Milan, Italy	Daily	Daily	Fully Implemented		OWO Milan, Italy Accountabilities properly/fully accounted

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	pandemic. The audits were conducted by special ATs created by the COA Central Office. As of April 15, 2023, the CO AT received the Management Letters (MLs) containing the results of audits for the periods 2018 to 2022 conducted in eight OWOs, situated in:	a. Consider the amount of CAs requested within the maximum cash accountability covered by her Fidelity Bond, or file a request to increase the SDO's Fidelity Bond sufficient to cover her maximum cash accountability, pursuant to TC No. 02-009, to avoid the risk of future non-recoverable losses; and	depositing collections & submitting reports Post writes FMS &		Jan. 1, March	Partially	SDO has no	Post continues to observe its best practice No reconciliation undertaken on the CAs SDO wrote FMS to reconcile
	(1) Bandar Seri Begwan, Brunei (2) Kuala Lumpur (KL) Malaysia, (3) Kuwait, Kuwait, (4) Muscat, Sultanate of Oman, (5) Seoul, South Korea (SK), (6) Athens, Greece, (7) London, United Kingdom (UK), and (8) Milan, Italy.	b. File a request for (i) an increase of the SCO's Fidelity Bond sufficient to cover his maximum cash accountability, pursuant to TC No. 002-009, to avoid risk of not being indemnified for the losses; and (ii) amendment of the fidelity bond of the SCO indicating his correct station/OWO which is OWWA-Kuwait instead of OWWA-Al Khobar	Accounting Division for reconciliation of CAs.		2023 31, 2023	Implemented	copy of SL for all CA received	\$1,904.87 accumulated balances of previous Cash Advances on repatriation expenses. SDO submits Liquidation Reports of Cash Advance for MOE, PF, Service Fees of Local Hire, Information Technology of which
	The MLs contain among others the results of the review of adequacy of controls of the cash and property accountabilities of the AOs assigned thereat, evaluation of budgetary controls and monitoring of performance and accomplishments. The results of the audit of the eight OWOs are discussed as follows:	Kuala Lumpur, Malaysia Make representations to the CO for the increase of the amount of her bond based on her total accountability to comply with the requirement of TC No. 02-2019. a. Limit the amount of CA of AOs only up to the maximum cash accountability of their approved Bond, or require the AO to submit to the BTr a new application indicating the new amount of accountability in the						next release of replenishments tally with SDO's computation. SDO will request copy of the SLs to reconcile the CA including those under ERF and RRP.
	Cash Management and Accountability Various deficiencies were noted in the handling of cash and accounts of AOs of	Muscat, Oman Fidelity Bond Application Form, in compliance with Section 7.2 of TC No. 02-2019; and b. Require the Collecting Officer to submit to the BTr a new application indicating the new amount of accountability in the	On CA exceeds maximum cash accountability covered by fidelity bond					OWO Kuwait, Kuwait On CA exceeds maximum cash accountability covered by fidelity bond
	the eight OWOs, contrary to the pertinent provisions of PD No. 1445, RA No. 10801, GAM for NGAs Volumes I and II, COA Circular Nos. 92-389, 97-002, Revised Cash Examination Manual	Seoul, South Korea File for the increase of bond sufficient to cover AO's maximum cash accountability. Unliquidated/outstanding CAs Kuwait File for the increase of bond sufficient to cover AO's maximum cash accountability.	The recommendation to increase the SDO's fidelity bond to cover the maximum cash	OWO Kuwait, Kuwait		Fully Implemented		We have forwarded a memo to OWWA Central Office thru OOCS dated November 23, 2022 to increase the amount of fidelity bond of Welfare Officer Aguilar-

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	(RCEM), Administrative Order (Amin. Order) No. 289, TC No. 02-009, COA Memorandum No. 2013-004 and Memorandum of Instruction (MOI) No. 020, Series of 2020, thus, placing the Management's resources to risk or loss or misuse. Audit of the cash and accounts of the AOs of the eight OWOs disclosed the following observations in handling and custody of CAs and collections, as shown in the table below, together with the corresponding recommendations. Table No. 33: Summary of the observations and recommendations in the handling and custody of the cash and accounts of the AOs at the OWOs Post Criteria Audit Observation Accountabilities properly/fully accounted		Muscat, Omar Seoul, South Korea	provisions of COA Circular No. 97-002 on the utilization and liquidation of CAs. a. Facilitate the preparation and submission of the Liquidation Reports in order to settle the CAs granted for the Info Tech Fund and PPE Kits amounting to \$\the\$380,025.00 and \$\the\$769,880.00, respectively, in as much as these CAs were already expended, in compliance with the relevant provisions of COA Circular No. 97-002, and so that these CAs will not remain outstanding in the OWWA books under the account Advances to SDO; and b. Reconcile her records with those of the AD in order to identify the details of the \$\the\$5,547.25 CA for MOOE for CY 2021 which is still outstanding in the subsidiary record Liquidate and refund the amount of CA in custody of the AO through the Collecting Officer for deposit in the bank account, pursuant to the provisions of the COA Circular No. 97-	accountability will be complied accordingly Unliquidated/outstanding CAs OWO-Kuwait will ensure strict compliance relative to the grant, utilization and liquidation of				Fully Implemented		Ardiente to cover the amount of cash advances within the maximum cash accountability so as to avoid risk of future non-recoverable loss. A copy of the said memo is attached for reference (Annex A.) Unliquidated/outstanding CAs OWO-Kuwait has already submitted the liquidations to OWWA Central Office. Post will also request for updated copies of Subsidiary Ledgers (SL) from the
	Accountabilities pro Milan, Italy	perly/fully accounted The accountabilities of the Collecting Officer were properly and fully accounted for as of the date of cash examination on November 14, 2022	No reconciliat	002 dated February 10, 1997. on undertaken on the CAs Strictly adhere to the requirements of Section 6.3 of COA Circular No. 97-002	cash advances.						Accounting Division for proper monitoring of all cash advances.
	PD No. 1445 Brunei CA exceeds maxim Kuwait, TC No.	The total collections of the AO from September 17, 2018 to September 12, 2022 in the amount of USD 9,831.10 equivalent to BND398,160.00 were properly accounted for and the amount of USD9,805.92 equivalent to BND479,220.00 was deposited intact as of September 12, 2022, leaving a balance of USD5.15 equivalent to BND210.00 which was deposited on the following banking day. No cash shortage was discovered during the examination.	Milan, Italy No proper turn London, United Kingdom	dated February 10, 1997 by undertaking the periodic reconciliation of CAs with CO records to ensure proper accounting of CAs. Iover of accountability a. Comply with the rules on the required Invoice and Receipt and Final Report when transferring funds or property from one AO to another or from the outgoing AO to his/her successor; and maintain proper filling of documents to facilitate validation on turnover of AO's accountabilities; and	Cash Disbursements Registers (CDRegs)/ Cash Receipts Register (CRRegs) not properly accomplished/ maintained				Fully Implemented		Cash Disbursements Registers (CDRegs)/Cash Receipts Register (CRRegs) not properly accomplished/maintained OWO-Kuwait will adopt the prescribed forms and will include
	Kuwait, TC N Kuwait 02-20(dater Augu: 6, 200	granted CAs (in average amount of P1,878,760.64 from January to July 2022) st beyond the maximum cash accountability		b. Maintain proper filing of documents to facilitate validation on turnover of AO's accountabilities. rsements Registers (CDRegs)/Cash Register (CRRegs) not properly	We will comply with the recommendation to properly fill out the CDReg and also				implemented		them on the succeeding liquidation reports.

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	Kuala Lumpur, Malaysia Muscat, Oman		The Special Collecting Officer (SCO) has an average collection beyond the maximum cash accountability covered by his fidelity bond in the amount of P250,000.00. Likewise, the SCO was erroneously bonded under the station of OWWA Al-Khobar instead of OWWA-Kuwait. The approved amount of bond of the WelOf was not sufficient to cover her total accountability of more than P2,000,000.00 (cash and property) The AO's CAs for the period January 2022 to September 2022, and unliquidated CAs granted in prior periods totalling P11,050,502.51, exceeded the maximum cash accountability covered by fidelity bond of P2,500,000.00, which posed the risk of non-indemnification from the fidelity insurance in case of loss of government fund occur. The AO's collections for the months of March 2022 to September 2022 averaging P1,049,486.79 per month, exceeded her maximum cash accountability of P250,000.00 covered by fidelity bond which posed the risk of non-indemnification from the fidelity insurance in case of loss of government funds occur. CAs were granted to the WelOf/AO in an	accomplished/maintained a. Properly filled out the CDR with complete information; an b. Henceforth, submit the diapproved CDV, together withe required documents, compliance with COA Circu No. 2012-001 and Letter C and (7), Item V of AO No. 15 s. 2012. c. Facilitate the opening of ba account specifically for MOC for monitoring and control. Seoul, South Korea Strictly monitor the AO's compliance with the pertinent rules on remittance OWMA's membership contributions Properly filled out the CDReg with the complete information and hencefor submit the duly approved CD together with the required supporting documents, in compliance with CC (Circular No. 2012-001 and Letter C and (7), Item V of AO No. 190, serior 2012. Also facilitate opening of ba account specifically for MOOE, monitoring and control. Athens, Greece Texample of Appendix 43, Volume II the GAM for NGAs	corresponding CDV.					On the other hand, on the recommendation to maintain a local currency/savings account, OWO-Kuwait has already opened a sub corporate account at the National Bank of Kuwait (NBK) intended for the transmittal of all office funds and cash advances at Post. A memo to OWWA Central Office thru OOCS was sent on April 13, 2023 to notify them that all succeeding cash advances must be transmitted on the said account. A copy of the said memo is attached for reference (Annex B).
	South Korea	ed/outstanding	amount exceeding the authorized maximum accountability and was allowed to continue to draw CAs despite the insufficiency of fidelity bond to cover the actual accountability	Monthly Report of Accountability for Accountable Form (MRAAFs) not properly maintained/accomplished Direct the concerned AO to use t MRAAF in the format prescribed in t GAM for NGAs. Also, review the sa report for completeness a correctness to properly monitor t	e e e d d	OWO Kuala		Fully		OWO Kuala Lumpur, Malaysia CA exceeds maximum cash
	Kuwait Muscat.	COA Circular No. 97- 002	CAs remained unliquidated despite serving the purpose thus, resulted in the accumulation of unliquidated CAs. Disbursements from CAs granted prior to	movement and status of accountate forms as of reporting period Athens, Require the Property/Collecting Office to prepare a correct and reliable RA	e er	Lumpur, Malaysia		Implemented		accountability covered by fidelity bond
	Oman	dated February 10, 1997	January 1, 2022 totalling ₱1,149,905.00 for the Info Tech Fund and PPE Kits were not yet reported to the CO and remained outstanding in the books under Advances to SDOs, thus, overstated the asset account and understated the expense accounts by the amount actually expended. Differences were noted in the liquidations recognized in the CO SL and those in the SDO's Cash Disbursement Record	Content Content	al e e g e e e e e e e e e e e e e e e e					Prepared and submitted the Request to OWWA Manila on September 28, 2022.

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	Seoul, South Korea	(CDRec) and Liquidation Report, resulting in remaining CA P5,547.25 still outstanding per SL for the CA for MOOE for CY 2021. CAs balances for Operating Expenses and for SDOs amounting to KW18,574,92.00 and USD59,371.84, respectively, were in custody of the WelOf for a period of more than two months, thus, exposing the funds to possible theft and losses and/or misuse.	Seoul, South Korea	Provide a new sheet of CDReg for every liquidation per account Provide an enclosed office space for the Collecting Officer pursuant to sound internal control measures to safeguard the cash against possible losses, pursuant to the pertinent provisions of RCEM, particularly Annex F thereof; and		OWO Muscat, Oman			On-Going		OWO Muscat, Oman On CA exceeds maximum cash accountability covered by fidelity bond Since HO is already aware of the
	No reconciliation under Milan, Section Italy 6.3 of COA Circular No. 97- 002	taken on the CAs There was no reconciliation undertaken on the CA granted to three WelOfs who were successively assigned at Milan, Italy covering the period from November 6, 2018 to November 14, 2022. In effect, CAs under their respective accountabilities in the aggregate amounts of USD109,624.08 and ₱4,03,327.15 remain outstanding in CO records.		c. Direct the AO to stamp "PAID" the Liquidation Vouchers and all its supporting documents after payment to deter the possible reuse of the same supporting documents for other claims. f Milan, Italy expressed on on the efforts of the							COA findings, post is awaiting for the instructions from HO-Cash Division for the increase in the Fidelity Bond Application
	No proper turnover of a London, Sections United 77 and Kingdom 80 PD No. 1445	Cash accountability of the former WelOf could not be established and validated in view of the absence of documents brought about by the absence of proper	Collecting requireme	Officer in adhering to the nts of PD No. 1445, in the deposits of					Fully		Unliquidated/outstanding CAs Info Tech Fund was fully
-	(CRRegs) not properly. Kuwait, COA Kuwait No. 2012- 001	turnover to the new WelOf. egisters (CDRegs)/Cash Receipts Register accomplished/maintained CDRegs were not duly accomplished and not duly supported with POLO Cash Disbursement Voucher (CDV) and supporting documents. Moreover, the WelOf did not open and maintain a Local		and full accounting of					Implemented		liquidated and submitted to OWWA-OOCS on 25 Aug 2022; and The full liquidation report for CY
	dated June 14m 2012 and Letter C (1) and (7), Item V of AO No. 190 series of 2012	Currency Savings/Current Accounts for MOOE contrary to Letter A(2) Item V of the same AO.									2021 Cash Advance for PPE Kits and COVID 19 PCR Test for Distressed OFWs was submitted to OWWA Manila on 7 December 2022.
	Seoul, Appendi x 43 of the GAM for NGAs, Volume II London, Section	The CDReg maintained at the OWO does not adhere to the format prescribed. Submission of CRRegs and its supporting							Fully Implemented		Coordinated and reconciled with OOCS and Accounting Division. Per latest SL, the balance in MOOE for CY 2021 has been cleared.

			Aç	gency Action Plan					
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	United Kingdom AO No. 168, series of 2013 and Section 39(d), Chapter 5, GAM for NO. 108, Section NO. 168, series of 2013 and Section 39(d), Chapter 5, GAM for NGAs,						Fully Implemented		Monthly Report of Accountability for Accountable Forms (MRAAFs) not properly maintained/accomplished Immediately implemented and included in the October 2022
	Athens, Section Greece 39 (d) of the GAM for NGAs, Volume I Volume I Athens, Section 39 (d) of the GAM for CDRReg, prescribed, to account for the collections and deposits of the OWO. Moreover, a BRS is not well prepared to determine the accuracy and completeness of the collections deposited/remitted in the OWO's depository bank			OWO					OWO Seoul, South Korea
	Monthly Report of Accountability for Accountable Forms (MRAAFs) not properly maintained/accomplished			Seoul, South Korea			Fully Implemented		CA exceeds maximum cash accountability covered by fidelity bond COMPLIED- Head office to adjust the bond of accountable officer/s at post.
	Athens, Greece The MRAAFs from October 2018 to June 2022 do not reflect accurate information of Accountable Forms received, issued/used and the remaining balances in the custody of the Property/Collecting Officer due to inconsistencies and inaccuracies of data reported therein.						Fully Implemented		Unliquidated/outstanding CAs
	Other Observations London, United 64 (O) of Kingdom AO No. 168, series of 2013 and Section 2 Section 4 Section 4 Section 5 Section 5 Section 6 Section 5 Section 5 Section 5 Section 5 Section 5 Section 5 Submission of CRRegs and its supporting documents and the remittance of OWWA membership collections were made beyond the period prescribed, thereby affecting the delivery of services for the welfare of the member-OFWs and their families.						implemented		Complied / refunded Cash Disbursements Registers (CDRegs)/Cash Receipts Register
	Section 39 (d), Chapter signed by the former AO, contrary to sound agency and fiscal administration; and NGAs, Volume I						Fully Implemented		(CRRegs) not properly accomplished/maintained Complied

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	Seoul, South Korea	Section 4(8) of PD No. 1445 Annex F of the RCEM COA Circular No. 92- 389	ORs to acknowledge collections were not issued by the OWO in strict numerical sequence. CAs for Operating Expenses and the CAs for Disbursing Officers from OWWA Fund and General Appropriation Act (GAA) Fund, respectively, were also not classified and recorded separately per account. Instead, it was recorded as one in a register, thus, resulting in the comingling of the expenses which would result in the difficulty of identifying the expenses and balance per account and the possibility of using the CA to liquidate for expenses, not within its purpose. The office of the Collecting Officer is not properly enclosed, thus, exposing her cash and cash accountability to security risk contrary to sound Internal Control as provided; and Liquidation Vouchers and its supporting documents were not stamped "PAID", this exposing the same supporting documents susceptible to possible re-use.			OWO London, United Kingdom			Fully Implemented Fully Implemented Fully Implemented		Other Observations Complied OWO London, United Kingdom The Welfare Officer/ Accountable Officer (AO) will ensure that Invoice and Receipt and Final Report of accountability will be prepared for the proper turnover upon the arrival of the new Welfare Officer and submit the report to the proper Office. The AO will also maintain proper filling of documents and turnover the same to the incoming AO. The Accountable Officer has full internal control over the cash and accountable forms and monitors its issuance. Post is already implementing the issuance of ORs in a sequential
									Fully Implemented		Post is already in

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							Fully Implemented		Post already submits its monthly Report of Collection (ROC), Report of Accountability for Accountable Forms (RAAF), and Cash Receipts Register (CRReg), and proof of remittance within five days after the end of each month.
									OWO Athens, Greece
			Post will prepare CDReg to all CA disbursements as liquidation report document.	OWO Athens, Greece	Liquida tions for 2 nd Qtr. 2023	Onwar ds	Delayed implementatio n but to effect 2 nd Quarter 2023 Liquidation for submission this July 2023		Cash Disbursements Registers (CDRegs)/Cash Receipts Register (CRRegs) not properly accomplished/maintained Preparation of said report was stopped because no reminder or notice that such should be done with the liquidation documents, this time, Post will comply with said audit recommendation pursuant to the provisions of Appendix 43, Volume II of the GAM for NGAs Monthly Report of Accountability for Accountable Forms (MRAAFs) not properly maintained/accomplished

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			This Post had already preparing monthly RAAF since the last Audit of COA on November 2022.		Novem ber 2022	Onwar ds	Fully Implemented	паррисаме	Already complying to the recommendation since November 2022
36	Deficiencies were noted in the handling and disposition of property and equipment. Likewise, the preparation of the required reports was not properly accomplished. Moreover, there was no proper turnover of property accountability by the former WelOf, contrary to the pertinent provisions of PD No. 1445, GAM for NGAs, Volumes I and II, COA Circular Nos. 89-296, 2020-009 and 2022-004, dated January 27, 1989, April 21, 2020 and May 31, 2022, respectively. Summary of deficiencies noted in the recording and handling of the property and equipment of the OWOs and the corresponding audit recommendations are provided in the below: Table No. 34: Summary of lapses in the handling and custody of property and equipment at the OWOs	Post Audit Recommendation	Post issued a Property Acknowledgement Receipt to the Administrative Staff after the Head of Post's end of tour of duty.	OWO Brunei OWO Kuala Lumpur, Malaysia			Fully Implemented Fully Implemented On-Going		OWO Brunei PAR was issued after Welfare Officer's retirement/end of tour of duty. OWO Kuala Lumpur, Malaysia The exclusion of all unserviceable properties listed in the RPCPPE has been done and transferred to IIRUP. (Note: IIRUP report has validated by the visiting COA Audit Team in September 2022). Request for disposal of unserviceable properties for
	equipment of the OWOs and the corresponding audit recommendations are provided in the below: Table No. 34: Summary of lapses in the handling and custody of property and equipment at the OWOs	of properties with an aggregate cost of RM22,224.77, including the documentary requirements set forth under COA Memorandum No. 92-715 applicable to the OWO; and d. Rectify the report of damaged properties and reflect actual					On-Going		IIRUP. (Note: IIRUP report has validate Audit Team in September 2022). Request for continuous continuous for

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Re	:	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tar Impleme Da	entation ite	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
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	Kuala Lumpur, Malaysia Kuwait, Kuwait Seoul, South Korea Muscat, Oman	Chapter 10, GAM for NGAs, Volume 1 Sections 73, 77 and 79 of PD No. 1445 COA Circular No. 89- 296 dated January 27, 1989 COA Circular No. 2020- 009 dated April 21, 2020 Circular No. 2020- 009 date	the same to the AD and to the CO AT concerned not later than January 31 of the following year; b. Prepare the IIRUP for the dropping of unserviceable properties in the RPCPPE; c. Create Inventory Committee for the conduct of periodic physical inventory count of PPE as required under Appendix 73 of the Manual for proper control and monitoring; d. Create Appraisal Committee for the proper costing of the donated property/fies and for the same in the RPCPPE; and e. Require the designated Supply Officer to prepare and maintain: (i) Duly accomplished RPCI and SCs for supplies and materials and other inventory items for proper monitoring and control purposes; and (ii) Report on Supplies and Materials Issued to properly account for the supplies and materials issued to end-user. Comply with the requirements of Section 13 and 17 of the GAM for NGAs, Volume II a. Accomplishing the prescribed forms of SC (Appendix 58) and RPCI (Appendix 66) of the GAM for NGAs, Volume II a. Accomplish properly and completely the RPCPPE by indicating all the relevant/updated information required therein, particularly the unit value, unit of measure and actual condition of each property for easy computation of depreciation in the CO; Muscat, Oman b. Report separately the unserviceable properties and semi-expendable items from the RPCPPE to the IIRUP and RPCI, respectively;	OWO-Kuwait will comply with the recommendation to adopt the forms as prescribed in the GAM Volume I for the proper reporting and monitoring of Property, Plant and Equipment of OWO-Kuwait.	OWO Kuwait, Kuwait			Fully Implemented Fully Implemented		Application for relief from Accountability for the Loss of Property due to Fire was approved dated 25 September 2022 yet OWO-Kuwait, Kuwait OWO-Kuwait adopts the prescribed forms. a. The designated Property Officer will maintain the duly accomplished Report of Physical Count of Property, Plant and Equipment (RCPPE) for proper control and monitoring b. OWO-Kuwait conducts a periodic physical inventory count of Property, Plant & Equipment for monitoring of its property. However, the deemed identified donated properties (2 tables) were
	London, U.K.	control system, respectively. a. Discrepancies were found in the RPCPPE and in the accounting records;	c. Issue the PARs and ICS to the current end-users to ensure transfer and accountability; and d. Immediately dispose the							properties left by the previous officers & staff that were repaired and placed in

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	Milan, Italy	b. The IIRUP maintained by the OWO is not in accordance with the format prescribed; and c. Unserviceable properties are not yet actually disposed of by the OWO, thereby accountability over the property remains with the AO and the limited storage space of the OWO becomes congested. d. There was no proper turnover of properties by the former WelOf a. The OWO prepares and submits its inventory of equipment and semi-expendable properties using the RPCPPE and the RPCI, respectively, and duly approved by the WelOf. Equipment in the custody of the WelOf and the AS were covered by PAR. However, semi-expendable properties were also included in the RPCPPE and also covered with PAR, thus, need to be properly identified for reclassification; and b. Furniture and Fixtures reported in the RPCPPE and physically existing in the custody of the WelOf and the AS were covered by PAR. However, semi-expendable properties were included in the RPCPPE and also covered by PAR, thus, need to be properly identified for reclassification; and c. Furniture and Fixtures reported in the RPCPPE and physically existing in the custody of the OWO had no unit values indicated.	unserviceable properties as soon as the authority to dispose the same has been received from the OWWA-HO. a. Coordinate with the CO for reconciliation and updating of the RPCPPE with the records maintained by the AD of the CO; and b. Adopt the prescribed format as provided under Appendix 74 of the GAM for NGAs, Volume II, or Annex A.10 of COA Circular No. 2022-004; and c. Prepare a turnover document, including PTR, for future transfers of properties from one AO to another a. The AT expressed appreciation on the efforts of the OWO in preparing the relevant property and inventory documents, in placing appropriate marking of the properties, and in submitting the RPCPPE and the RPCI covering the OWWA's property and equipment; b. Comply with the guidelines set under COA Circular No. 2022-004 dated May 31, 2022 as regards the semi-expendable properties; and c. Determine the fair value of the properties with no assigned costs/value using the applicable principles under Chapter 10 of the GAM for NGAs, Volume II, for complete property inventory report.		OWO Seoul, South Korea OWO Muscat, Oman			Fully Implemented Fully Implemented Fully Implemented Fully Implemented		the OWO office. Hence, were not reported in the RCPPE. OWO Seoul, South Korea Complied OWO Muscat, Oman (a) Revised the RPCPPE taking consideration on the recommendation with regard to the relevant information required by the COA. However, there are really items that don't have available data at post. (b) Duly noted and prepared immediately. (c) Duly noted and implemented immediately.

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						Partially Implemented		(d) Identification and itemization has been done. Request for disposal is being finalized.
				OWO London, United Kingdom		On-Going		OWO London, United Kingdom (a) The Welfare Officer/ Accountable Officer (AO) will ensure that a Property Transfer Report will be prepared for the proper turnover of accountability upon the arrival of the new Welfare Officer/Accountable Officer and submit the report to the proper Office.
						On-Going		(b) Post will continue to monitor the updates / adjustments of the discrepancies in the inventory until all the figures are corrected.
						Fully Implemented		(c) Post has already submitted the revised IIRUP as of 07 November 2022 using the prescribed format under Appendix 74 of the GAM for NGAS to the audit team.

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				OWO Milan, Italy		Partially Implemented		OWO Milan, Italy Post will strive to fully implement the recommendation by conducting annual PPE inventory
37	Observations/commendations were noted in the implementation of programs and activities at the OWOs and in the Management of the operation and maintenance of the Migrant Workers and Other Overseas Filipino Resource Center (MWOFRC) or the Center. The OWWA Administrator issued Memorandum of Instruction (MOI) No. 020, Series of 2020 in support to and in	Post Recommendations	Targets for 2023 have been reviewed and will coordinate with the central office to adjust the targets as necessary specially in the light of turnover of OFW ATN cases			On-Going		OWO Brunei Target for 2023 have been reviewed and with recommendation for adjustment.
	compliance with the government's initiatives under the "Bayanihan to Recover as One" Act of 2020 or RA 11494 to minimize the impact of the pandemic to OFWs infected by COVID-19 at the jobsites. This program is known as "Alagang Kabayan Laban sa COVID-19 (Alagang Kabayan Project)". To ease the burden of the infected OFWs in securing basic treatment and recovery or after-care needs as COVID-19 positive,	For the numerous complaints/cases of HSWs in Kuwait, it was recommended that the WelOf thru the OlC-LabAtt coordinate with the Head of the Department of Migrant Workers (DMW), and oversight Committee to carefully plan and make a position paper on the current situation of the DHs and if possible, endorse the same to the Congress due to very alarming number of welfare cases that repeatedly placed at risk the welfare and protection of our Kababayan. Kuala Lumpur, Malaysia The OWO was commended for their efforts in helping the OFWs in Malaysia who were affected by the pandemic, despite the risk of being infected by the COVID-19 virus, to support the initiatives of the	We will comply with the recommendation to assess the situation of the Domestic Workers in Kuwait whether there will be a temporary rest or stoppage of deployment of workers due to very	OWO Kuwait		Fully implemented		OWO Kuwait On May 9, 2023, the Philippine government has temporarily suspended the deployment of first-time workers until further notice due to alleged noncompliance with the application of the provisions of the labor agreement between Kuwait and Philippines.

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		financial assistance of ₱10,000.00 or UD\$200.00 was given to active and inactive OFW who upon application presented proof of COVID-19 positive from a competent health care institution on-site, since the declaration of pandemic in the Philippines and most of the countries starting February 1, 2020, and until the pandemic has been declared under control by competent authorities. MOI No. 021, Series of 2020 was issued in pursuant to RA No. 11469 or the Bayanihan to Heal as One Act and Executive Order (EO) No. 112 s. 2020, adopting the Omnibus Guidelines on the Implementation of Community Quarantine in the Philippines date April 30, 2020, and EO No. 114 "Institutionalizing the Balik Probinsya, Bagong Pag-Asa Program as a pillar of Balance Regional Development, creating a Council therefor, and for Other Purposes", dated May 6, 2020. The expanded component/assistance under this Collective Assistance and Restoration for Emergencies (CARE) Program were as follows: a. Shelter Assistance; b. Airport and Other Transportation Assistance — Repatriation due to Global Health Pandemic and Port Assistance and Services;	government to minimize the impact of the pandemic to migrant workers at the jobsites. a. Observe strict adherence to the guidelines provided in Item IV of the MOI No. 020 series of 2020, on the immediate release of the claims to ensure the timely receipt of the much-needed financial assistance of our COVID infected OFWs; b. Make representation with OWWA-HO for additional funds for the immediate release of the cash assistance still pending with the Post, if there are no sufficient funds available yet; c. Require the concerned OWO staff to continue the use of the program/database for easy recording and monitoring of the status of applications and releases of funds to the intended beneficiaries of the COVID-19 Funds. Ensure that all required information be encoded properly, correctly and completely in the database/master list of beneficiaries for more reliable reference in monitoring the COVID-19 Financial Assistance Program; d. Make representation with the CO for additional staff preferably a psychologist to man the operation of the Center and request for additional fund for other essential needs and well-being of the wards; e. Regularly monitor the conditions of the wards and ensure that they are provided with the necessary and appropriate assistance; f. Recommend to the LabAtt the admission of applicants that qualifies with the criteria set forth under Section 46 of AO No. 168 without violating the laws and regulations of the host country; and	alarming number of welfare cases.	OWO Kuala Lumpur, Malaysia					This prompted for the Joint Committee Meeting (JCM) to take place on May 15-20, 2023 to discuss the concerns of both governments on labor-related issues. The Philippine delegation consisted of top officials from the Department of Migrant Workers (DMW), including OWWA Administrator Arnaldo Ignacio as well as officials from the PE-Kuwait, MWO & OWO led by Ambassador Jose A. Cabrera III. OWO Kuala Lumpur, Malaysia Malaysia has opened its international boarders effective 1 April 2022, yet and business as usual after 2-year havoc from the pandemic. During the height of the covid 19 pandemic (2020-2021), Post provided food packs (worth \$20K) benefitting 2,700 affected OFWs. Post also granted \$200.00 per OFW who were infected with covid 19 virus, numbering to 270, of which about 84% were under category 1/clinical stage 1) only.				

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	c. Food and Financial Assistance — includes food packs and/or meals and immediate financial support; and d. Essential Goods and Services — covers health needs and services but not limited to food, water, medicine, medical devices, etc. Section 10 of RA No. 10022, amending Section 17 of RA No. 8402, provides for the Establishment of National Reintegration Center for Overseas Filipino Workers (NRCO). A national reintegration center for overseas Filipino workers has been created in the DOLE for returning Filipino migrant workers which shall provide a mechanism for their reintegration into the Philippine society, serve as a promotion house for their local employment, and tap their skills and potentials for national development. The said RA aims to further improve the standard of protection and promotions of the welfare of migrant workers, their families and overseas Filipinos in distress, and for other purposes.	g. Submit a Summary/List of Donations Received, Distributed and Balances, indicating therein its category i.e. whether food, medical supplies, medicines, etc. Ensure that the Summary/List be submitted within 10 working days after the end of the quarantine, or if the quarantine exceeds three months, within 10 working days after the end of each quarter, supported with the required documentations, in case of similar future transactions. Management Comment/s: The WelOf of the OWO Kuwait commented that there will be proper representations with Kuwait counterpart to address the issues and concerns of OFWs in Kuwait through DMW. An incoming Joint Committee Meeting (JCM) with the Kuwait government will be conducted to address the related issues on the employment of OFW particularly the HSW sector in order to come up with proper recommendations related to the current status of the OFWs in Kuwait.		OWO Muscat, Oman			Partially Implemented Fully Implemented		Regular free skills livelihood training were conducted also to provide additional income while working abroad and in preparation of OFWs' reintegration back to the mainstream of Philippine economy, as alternative endeavors to overseas/migration opportunities. OWO Muscat, Oman (a) Out of the 1,300 pending applications in Oct 2022, we have released payment to 639 OFW-member as of 11 June 2023 (b) Additional funds was sent on January 2023
	Section 19, Title VI of the Joint Manual of Operations in Providing Assistance to Migrant Workers and Other Filipinos Overseas on the Establishment of the Center, provides that:	Brunei WelOf, on the other hand, will communicate with the Central Office to adjust the target as needed.					Fully Implemented		(c) Database as to the status of application and monitoring as to the date of the release of funds is maintained. Likewise, releases to

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	"MWOFRC or the Center shall be established in countries where there are							11	OFW member claimants are being encoded in the BAP.
	large concentrations of migrant worker, as determined by the Secretary of Foreign Affairs and the Secretary of Labor and Employment."						Fully Implemented		(d) Additional local hire as Welfare Case Counselor
	Section 21 of the same Joint Manual provides the Usage of the Center as follows:						Fully Implemented		(e) Additional funds for the essential needs and well-being of the wards were already given by HO.
	As a temporary shelter for Overseas Filipinos in Distress who shall be admitted based on criteria for admission set forth in this Manual;						On-Going		(f) This has been discussed with the Labatt and necessary revisions in the management of
	2. To provide a multi-purpose hall for developmental activities, such as reintegration preparedness seminars, skills trainings, Filipino Community (FILCOM) meetings and other FILCOM activities, which will benefit migrant workers and other overseas Filipinos.						On-Going		the shelter has been updated. (g) Post acknowledge the recommendation of the COA Auditor to submit list of donations received, distributed and balances, for future transactions.
	The shelter and multi-purpose shall be two separate facilities within the premises of the Center. If there is limited space in the Center, and the law of the host country permit, either one may be outside the Center; and								

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	For other purposes, as may be determined by the OWO Head and the LabAtt.						
	Section 6, of Administrative Order No. 168-13 re: Authority of the Head of POLO of the Manual of Operations, Policies and Guidelines for the Philippines Overseas						
	Labor Office provides that the Head of the POLO shall conduct an annual planning exercise at post prior to the submission of						
	the OWO's IPFP or work plan to the Home Office. The Head of the POLO shall implement the approved IPFP of the DOLE and the OWWA.						
	The observations noted by the ATs for the OWOs in Brunei, Kuwait, Malaysia, Oman and Italy and the corresponding recommendations are provided in the table below:						
	Table No. 35: Summary of the observations/commendations noted in the evaluation of the programs and services of the OWOs						
	Post Audit Observations/Commendations						
	Brunei The Objectives of the OWO cannot be fairly evaluated based in the Work and Financial Plan since the target for some activities were not set at the beginning of the year for CYs 2018 to 2022 to compare with accomplishments.						
	Moreover, the OWWA, guidelines state that targets for every activity/service shall be set at the beginning of the year. The accomplishments will then be compared with the targets set to evaluate the OWO's performance in attaining the objectives of the Office. However, at the OWO, the target year's accomplishments.						

			A	gency Action Plan				
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	Milan, Italy The OWO continued to provide services to OFWs in the region through its planned activities identified in OWWA's overseas programs and activities jointly undertaken with POLO despite the effects of the pandemic.							
	Kuwait, Kuwait A. Despite the limited resources, the POLO and the OWO which jointly manage the daily operation and maintenance of the MWOFRC, were able to continuously provide the needed shelter and welfare assistance to OFWs. However, the influx of distressed Household Service Workers or <i>Kadama</i> totalling 387 in a 150-capacity Center/Shelter, with limited staff and personnel, as of audit date, brings discomfort to distressed DH waiting for their cases to be resolved until their repatriation. The laxity in the recruitment process, specifically in conducting the Pre-Departure Orientation Seminar (PDOS) wherein no actual demonstration of work and proper Kuwaiti culture orientation presented and Post-Arrival-Orientation Seminar (PAOS) being delegated to the Foreign Recruitment Agency (FRA) in Kuwait; the contract requiring the 12 hours daily work; and other abuses including the keeping of passports by the employers, are all contributory factors in the running away/absconding of the distressed Household Service Workers (HSWs) to the Center/Shelter for assistance to be repatriated. b. Non-stop deployment of HSWs in Kuwait, despite the numerous cases/complaints and continuous repatriation, has repeatedly placed at risk the welfare and protection of our Kabayan. In OWO Kuwait, the nature of cases/complaints of the HSWs is provided in the below Nature of the Cases Total							

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	10. Rape 23 11. Others 653 Total 5,931 OFWs Involved 2,427 The data/information shown in the table above is very disturbing and connoted that the continuous deployment is not safe for Filipino Workers. Kuala In CY 2021, the OWO provided financial assistance totalling ₱965,038.92 to 161 OFWs in Malaysia who were affected by the COVID-19 pandemic, 80 OFWs who were tested positive for the virus received US\$200.00 each as financial assistance; 76 OFWs who were stranded at the airport received US\$49.79 as food assistance; and 5 OFWs received medicines/Vitamin C worth US\$35.08 each, hence, was able to support and comply with the government's initiatives under the "Bayanihan to							
	governments initiatives under the Bayaninan to Recover as One" Act of 2020 or RA No. 11494 under the Alagang Kabayan Project" to minimize the impact of the pandemic to OFWs infected by COVID-19 at the jobsites. Muscat, Oman a. About 385 or 96 percent of the 400 sampled claims for financial assistance to COVID-19 infected OFWs under the Alagang Kabayan Project were released after a lapse of an average of 4 to 594 days upon approval of the application, contrary to the procedural guidelines provided under Item IV 5.1. of the MOI No. 020 series of 2020, which requires that the release of the assistance shall be made within 24 hours to three days; thus, the intended purpose of the program was not served. b. The OWO does not have enough space to accommodate the increasing number of wards admitted at the MWOFRC, with an average monthly accommodation of 20 wards in CY 2019 and 21 and 22 wards for CYs 2021 and 2022, respectively, that resulted in overcrowding, extra workload for OWWA staff, conversion of some office spaces to temporary shelter and additional funds for its maintenance and operations.							
	c. Donations in kind received and distributed by OWWA to the OFWs were not documented and properly accounted for contrary to COA Circular 2020-009 dated April 21, 2020.							
38	Performance Audit	It was recommended that:						OWO Kuwait
	Observations such as undetermined or unattained targets, limited working	OWO Recommendation Kuwait, Kuwait a) In coordination with the OIC-	a. The recommendation to	OWO Kuwait		Fully implemented		a. OWO-Kuwait conducts the planning activity to prepare a

	Agency Action Plan						
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space and overload work of OV personnel were noted during the audit the implementation of the projects a programs of the OWOs in Kuwait, Om and Italy Memorandum Circular No. 2012-1 da August 13, 2012, of the Inter-Agency Ta Force on the Harmonization of Natio Government Performance, Information Monitoring and Reporting System wissued in relation to EO No. 8 "Direct the Adoption of a Performance-Bas Incentive System for Government Employees", to motivate high performance and greater accountability the public sector and ensure accomplishment, commitments a targets under the 5 Key Areas of Administration. Sections 4.2. and 4.3 thereof define the Major Final Output (MF Performance Indicator is a characteris of performance (quantity, qual	(i) During the planning, to prepare a more realistic and quantified target based on historical data, instead of a constant and/or "variable" target to be able to conduct a comparative analysis in determining whether the targets were attained, considering the increase or decrease in the financial/budgetary requirements implementing the PPAs and the grant of performance bonus; and (ii) ensure that the reported accomplishments between the IPFP, Performance Highlights and SPRS are the same to make both reports verifiable and credible; b) agreed in coordination with the OIC-LabAtt, for the possible transfer of office and present a plan or layout of ideal office facilities that will cater to the need of the DWs, skilled workers, FRAs, POLO and OWO employees and to the neighboring community to be able to continuously deliver quality service to these distressed DWs and skilled workers; and c) agreed to evaluate the personnel workloads to avoid overloading of assignments and consequently suggest to the OIC-LabAtt to amend	quantified target based on historical data will be properly complied with as basis for our performance bonus and justification in the increase/decrease of financial/budgetary requirements in implementing the Programs, Projects and Activities (PPAs) for a verifiable and credible reports. b. The Philippine Embassy in Kuwait		From To		Implementation, if applicable	more realistic and quantifiable targets in consideration of all other factors in Kuwait being a hard Post. The term "variable" in our reports was declared since some factors are not quantifiable for a target data such as: i.e. shipment of human remains, rape, etc. hence we report the data as is. However, OWO-Kuwait ensures that our reported accomplishments are verifiable and credible. Henceforth, our reports are based on a realistic and quantifiable targets. b. The PE, together with its partner agencies, have identified its new office building located at Sabah Al Salem, Block 2, Street 213, Building No. 256. The
timeliness or cost) that is to be measure and will illustrate the standard by whether the Management is expected to deliver MFO. As specified in the said EO No. the MFO Performance Indicator shall verifiable, credible and sustainable especially for front line function of	re Online Order and Indications of OWO personnel for an effective control environment; d) The AT commended the OWO personnel for extending their regular work hours in order to fulfil their duties and responsibilities towards the attainment of goals of providing quality service to the OFWs in	a bigger office space since the current one is not conducive anymore in terms of the					turnover commenced on June 21, 2023 and the transfer to the new office took place on June 25, 2023. c. MWO-Kuwait has issued Office Order No. 004, series
department. Performance Target is		on a daily basis as					2023 dated Apri

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Ref	predetermined numerical target level of performance (quantity, quality, timeliness and cost) of an output against which an actual performance can be compared and for which a mean, deviation and trend line can be calculated overtime. Section 6 of Administrative Order No. 168-13 re: Authority of the Head of POLO of the Manual of Operations, Policies and Guidelines for the Philippine Overseas Labor Office provides that the Head of the POLO shall conduct an annual planning exercise at post prior to the submission of the Post's IPFP or work plan to the Home Office. The Head of the POLO shall implement the approved IPFP of the DOLE and OWWA. Observations noted during the audit of the implementation of the projects and programs of the OWOs in Kuwait, Oman and Italy are provided in the table below:	Audit Recommendation the reported accomplishment of the OWO. The Management commented as follows: Management Comments a. The OWO will conduct the planning activity for the preparation of a more realistic and quantifiable targets in consideration of all other factors in Kuwait being a hard OWO. The term "variable" in the reports was declared since some factors are not quantifiable for a target data, i.e., the shipment of human remains, rape, etc. hence we report the data as is. b. The OWO and POLO in Kuwait together with the Philippine Embassy has notified the owner of the current office through a letter of termination that is terminating its contract of lease by December 31, 2022 in accordance with the rules of Kuwait on the pre-termination of contract of lease. In addition, OWO Kuwait has already notified the CO through a Memorandum dated October 11, 2022 informing of the said transfer for budgetary purposes; and c. OWO has issued a Memorandum dated September 12, 2022, to the OWWA-CO informing them of the duties and responsibilities of the	well as the complaints it gets from the neighbors. Therefore, the said recommendation is already underway since the PE, together with its partner agencies, are currently looking for a new office space. The Embassy also aims to transfer before the year ends. c. We will comply with the recommendation to re-evaluate the workloads of the personnel and issue a new Office	•	-		Non-	directing all MWO and OWO officers and staff of their designations and the corresponding duties and responsibilities. A copy of the said Office Order is attached for reference (Annex C).
	Table No. 36: Summary of the observations noted in the evaluation of the projects and programs OWO Audit Observations Kuwait, Kuwait 1. Comparative analysis between the physical targets per Integrated Physical and Financial Plan (IPFP) vis-à-vis with the physical accomplishment for CYs 2019 to 2022 could not be properly conducted due to constant figures and/or having "variable indicated thereat as their target and considering the increase/decrease in the financial requirements to implement the programs and activities contrary to Memorandum Circular No. 2012-1 dated August 13, 2012, thus, whether the targets	OWO staff complement and are subject to updating through an Office Order due to various movements of personnel Brunei The accomplishments in OWO Brunei from CYs 2018 to 2022 showed remarkable rates ranging from 117 to 1500 percent compared to the targeted major activities/services.	Order to update the duties and responsibilities of its personnel.					

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	Muscat, Omar	were attained could not be determined. Moreover, discrepancies in the reported accomplishments between the IPFP, Performance Highlights and Statistical Performance Reporting System (SPRS) were also noted. Limited Working Space 2. The joint OWO's offices located in a residential, instead of a commercial area, with limited working space that is not conducive to the OWWA employees and clientele, might affect the quality of services offered to a minimum of 200 and a maximum of 600 daily, mostly HSWs under Visa 20 and skilled workers under Visa 18; the health protection of these employees attending to the concerns of the distressed HSWs and skilled workers and the neighbors in the residential area. Overload Work of Personnel 3. The functional groupings are not updated, thereby functions were performed by the personnel outside their authority and responsibility, contrary to an effective control environment, resulting in an overload of work assignments, thus, affecting the efficiency and timely delivery of reports. However, it is worth noting that the personnel extended their regular time to perform several tasks assigned to them.		Continue delivering services for OFWs.	OWO Milan, Italy	Decem ber 1, 2022	Dece mber 31, 2022	Fully Implemented		OWO strives to fully attain its targets.
		Management and Repatriation Programs and Other Welfare Assistance Services which exceeded the targets. While we noted that Workers, Training Programs and Worker's Information, Education and Communication (IEC) Programs did not meet the targeted accomplishments. 2. After the surge of the pandemic in 2020, the								
	Milan, Italy	OWO did not provide quantifiable targets and accomplishments in most of the programs for CYs 2021 to September of 2022. Indicated therein is the word "Variable" hence, the AT was not able to assess their performance for the period. 1. The OWO continued to provide services to								

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		the OFWs in the region through its planned activities identified in OWWAs overseas programs and activities jointly undertaken with the POLO despite the effects of the pandemic. 2. The OWO's accomplishments from CYs 2018 to 2022 were generally attained vis-àvis the targets, however, set targets involving on-site activities during the height of the pandemic were reduced. The effect of the restrictions imposed by the authorities also manifested in the inconsistent number of involved OFWs in the OWO activities during the period. Nonetheless, the OWO continued to provide services to the OFWs in the region though its set activities identified in OWWA's overseas programs despite the effects of the pandemic. In Brunei, most of the accomplishments of the OWO for the CYs 2018 to 2022 showed remarkable rates ranging from 117 to 1500 percent compared to the targeted major activities/services. Also, it was noted that most accomplishments exceeded the target such as the OFW membership enrolment and numbers of repatriated OFWs. The accuracy of the reported accomplishment was validated from the combined Accomplishment Reports of the POLO and the Embassy. In Kuwait, the assignment of authority and responsibility of the OWO personnel stated under Office Order NO. 05 series of								
		2022 dated April 5, 2022, issued by the Office of Labor Attaché, refers to the functional groupings of the OWO. It was observed that said Office Order is not								

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200	updated; hence, the actual duties and responsibilities of one personnel who died and the one that ended his tour of duty were still included thereat, while for their replacement, duties and responsibilities are yet to be included. Further, review revealed that most of the personnel are assigned to perform several functions as well as preparing reports thereto, leading to overloading of works.							OWO Kuwait
39	The OWO Kuwait was compliant with Section 4.1 of DBM-NEDA-NCRFW Joint Circular (JC) No. 2004-1 relative to the formulation of the annual GAD plan within the context of their mandate and overall plans and programs. On the other hand, OWO Malaysia observes and recognizes the great contribution of women to the growth and strength of the nation. Observations noted during the audit of the implementation of the projects and programs of the OWOs in Kuwait and Malaysia are provided in the table below: Table No. 37: Summary of the observations noted in the audit of GAD Post Criteria Observations Kuwait Section 4.1 of DBM-NEDA- able to formulate their annual NCRFW Joint GAD Plan and Budget within the	Post Recommendations	We will comply with the recommendation to continue the conduct of livelihood trainings and seminars to help the stayers of the MWRC shelter gain some insight on starting their own businesses once they return to Philippines.	OWO Kuwait		Fully implemented		For the period of January 1 to December 31, 2022, Post has conducted the following Gender and Development (GAD)-related activities: A. Women's Month Celebration – On 08 March 2022, OWO-Kuwait distributed food for the 32 MWRC stayers, while 250 OFW clients who walked in at the Migrant Workers Office for OWWA membership renewal received snacks and hygiene kits. B. Gawad Kaagapay Awards (Marilag Awards) – in reference to OWWA Memorandum dated 07 March 2022, OWO-Kuwait conducted a Forum on Women

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	Circular (JC) No. 2004-1 Context of their mandate and integrate the same in their programs, activities and projects (PAPs) to be undertaken by the OWO in collaboration with the POLO. The OWO observes and recognizes the great contribution of women to the growth and strength of the nation. The OWO conducted activities to reposing to both Client-focused and Organization-focused gender issues as reported in the GAD Accomplishment Reports for Fiscal Year 2019 to 2022, particularly addressing the high vulnerability of women migrant workers in Malaysia which is about 84 percent of the estimated total migrant workers of 950,000							Empowerment on 18 March 2022 with Ms. Michelle Fe "Maxxy" Santiago, ABS-CBN Senior Correspondent, as a resource speaker wherein she shared about her real life experiences particularly in the field of journalism that inspire women leaders to be agents of change and stand on what they believe in. On the same day, Post also conducted the Gawad Kaagapay awards to give recognition to the various individuals and organizations in Kuwait for their significant contributions to the OFWs in Kuwait and for extending necessary assistance to the MWRC Shelter. C. Conduct of various Skills Trainings and Financial Literacy Seminars at MWRC Shelter — Post were able to conduct the following trainings and seminars for the stayers at MWRC Shelter so that they can be provided with the necessary knowledge and skills should they decide to put up a business once they are repatriated to the Philippines:

	Agency Action Plan								
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									1. Financial Literacy Seminars a. February 24, 2022 (32 OFWs) b. August 12, 2022 (200 OFWs) c. September 2, 9, 16, 23 (311 OFWs) 2. Skills Trainings a. Training on Inasal, Tapa and Garlic Chili Oil Making – March 4, 2022 (32 OFWs) b. Basic First Aid – March 24, 2022 (13 OFWs) c. Bread Making – April 15, 2022 (32 OFWs) d. Popcorn and Cheese Stick Making – September 17, 2022 (256 OFWs) e. Dishwashing Liquid and Fabric Conditioner Making – October 14, 2022 (189 OFWs) f. Detergent Making – December 3, 2022 (54 OFWs)
									OWO Kuala Lumpur, Malaysia
				OWO Kuala Lumpur, Malaysia			Fully Implemented		We will continue the implementation of client and organizational-based GAD-related activities at Post.

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40	OTHER COMPLIANCE ISSUES Compliance with Republic Act (RA) No. 9184 or the Government Procurement Act and its Revised Implementing Rules and Regulations (RIRR) Seven RWOs were not fully compliant with the provisions of RA No. 9184 and its RIRR in their procurement in the total amount of ₱12,556,022.12, thus, resulting in lack of control and monitoring of the procurement transactions and affects the propriety of the procurement process. Summary of the deficiencies noted in		It was recommended that and the Management agreed that all RWOs official concerned observe strict compliance with the applicable provisions of the RIRR of RA No. 9184 and other rules and regulations on government procurement.	The Bids and Awards Committee prepares APP in the prescribed format through the accomplished and submitted PPMP of end-user units and ensures that office procurements reflect those indicated in the APP.	RWO I	Januar y 2023	Dece mber 2023	Fully Implemented		RWO I The BAC prepared APP for CY 2023 reflecting the agency's procurement activities as indicated in the submitted PPMP of the end-user units. The office shall conform to the APP for all procurement activities for CY 2023. Likewise, the management plans to provide training on RA 9184 for BAC and BAC Secretariat. Currently, a Handbook on RA 9184 has been distributed for	
		RWOs' procureme,022.12 are as follow									their reference and review.
	Secti Rule the F of R/ 91	a. The APP prepared ar submitted by the RW I to the GPPB for C 2022 was not reflective of the Management procurements, due: non-preparation of the PPMP and prescribe APP format, thu procurements maduring the year well not judiciously planne and executed DA DA DA DA DA DA DA DA DA D	O Y e e s o o e e 6,260,452.06 d s, e e e d d d e 1,254,939.00 y		The Property/ Supply Officer to ascertain that all documentary requirements prepared for the payment of purchased goods and services are properly filled out with all the necessary information and details and that the		Januar y 2023	Dece mber 2023	Fully Implemented		Starting January 2023, the management through the Property and Supply Unit has implemented strict internal control process to ensure that the procurement activity is being meticulously follows and all supporting documents needed for the payment of goods and services are completely filled out.

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		of the RIRR of RA No. 9184	purchases, thus, resulting in lack of control and monitoring of the procurement transactions			prescribed procurement process is being strictly						
		Appendix 23 of RIRR of RA No. 9184	c. The renewal of contract for Security Services for CY 2022 was entered into by the Management without complying with the pertinent provisions of the 2016 RIRR of RA No. 9184 affecting the propriety of the procurement process of the contract.	178,885.556		The Bids and Awards Committee to review the proper and		Januar y 2023	Dece mber 2023	Partially Implemented		The management through the BAC currently reviews the provisions of the negotiated procurement – SVP that is
	II	Sections 37.1.6 and 54.2 of the RIRR of RA No. 9184	d. Notices of Awards (NOA) and Request for Quotation (RFQ) were not posted in the PhilGEPS website, thus, other eligible supplier and contractors were not given equal opportunity and the transparency on awarded government contracts were not achieved. There were also no	2,760,642.60		applicable procurement process for the renewal of contract of security services.						applicable to the renewal of contract of security services. At present, the BAC prepares necessary documents for this purpose.
			certifications that the NOAs and RFQs were posted in conspicuous places in the premised of the Management			To instruct the BAC through the Head of	RWO II	Februa ry 28,	Prese nt	Fully Implemented		Management complied with the audit recommendations.
		Annex H, Section 53.9 of the RIRR of RA No. 9184 COA Circular	e. Disbursement for procurement of ICT equipment was processed and approved despite of lapses in the conduct of procurement and lacking documentary requirements required	242.255.22		the Secretariat to post the Notices of Awards at the PhilGEPS Website and to provide		2023		·		
		No. 2012- 001 COA Circular No. 2009- 001 dated February 12, 2009	thus casting doubt on the validity, propriety, and legality of payments. More so, copy of the contract and its integral parts within the prescribed were not submitted to the AT within the prescribed period.	813,385.30		certification that the RFQs and NAs were continuously posted for three calendar days and to be strict in the processing of						

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		Section 12, Rule V of the RIRR of RA No. 9184	of the procurement procedures were done by the end-user and the property officer, in view, thereof, the legality and validity of the procurement activities conducted are doubtful.	114,517.60		DVs to ensure that all the required documents are attached before signing.	RWO III	March 2023	Aug 2023	Partially Implemented	For consolidations of supporting documents.	RWO III The management submitted to COA the required Mayor's Permit, PhilGEPS Registration Certificate, Inspection and Acceptance reports.
		Appendix 61 under GAM for NGAs, VIII Volume II and Section 68 of RA No. 9184	g. POs supporting various procurement did not reflect all data or information relative to the disbursements which should invariably appear in the Purchase Order, thus, casting doubt on the propriety and regularity of the transactions.	114,517.60								The required explanations/ justifications on the awarding of contracts to the supplier was discussed to COA during the exit conference. However, we opted
		Section XII 53.10 of RIRR RA	h. Various procedural gaps as well as inadequacy of supporting documents were noted in the procurement of Lease of Real Property or Venue, casting doubt on the integrity and reliability of the	1,124,200.00								to submit the written response to COAs AOM once we have completed the required documents.
		No. 9184 XIII RIRR RA No. 9184	procurement processes and defeating the purpose of the law on transparency, competitiveness and accountability. i. Due to the failure of the Management to require the supplier to submit	49,000.00		The Management reconstituted Bids and Awards Committee (BAC)	RWO IV-B	Januar y 2023	Dece mber 2023	Ongoing		RWO IV-B The BAC will perform their functions in the conduct of procurement activities of the Agency.

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	documents purporting to eligibility to enter contracts, procurement of semi-expendable property thru shopping was entered into with supplier of doubtful eligibility, thus resulted in the incurrence of irregular expenditures. Total 12,556,022.12		through issuance of Office Order No. 013 s. of 2023 and instructed them to strictly perform their functions.					
								RWO VIII
				RWO VIII		Fully Implemented		The management will submit the PO copies within the prescribed period and check if all the details are filled out.
								RWO XII
			Supporting documents were submitted for the lacking disbursement vouchers	RWO XII	Januar June y 1 30	Fully Implemented		Lacking documents were submitted
								RWO XIII
				RWO XIII		Partially Implemented		OWWA – RWO Caraga thru its Bids and Awards Committee (BAC) earnestly adheres to Republic Act No. 9184 and its

			Ag	ency Action Plan				
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								2016 Revised IRR. We acknowledge that we overlook the credentials presented by the quoting suppliers to the BAC, purporting and resulted to the incurrence of irregular expenditure. In light of this, we resolve to the recommendation of the Auditor to stop the practice of entering into contract with suppliers with doubtful eligibility.
41	Delayed or non-submission/preparation of Financial Reports and Supporting Documents Delayed or non-submission/preparation of financial reports, including their supporting schedules, other required reports and documents were noted in the CO and six RWOs, ranging from one to 312 days, contrary to Section 122 of PD No. 1445, GAM for NGAs, and	It was recommended and the Management agreed to require the AD of CO and AUs of CO, RWOs NCR, IV-A, V, VIII, XI and XIII to: a. Prepare and submit the required reports within the deadline prescribed in the GAM for NGAs and pertinent COA Circulars; and		CO (AD)		Fully Implemented		Central Office AD Prepared and submitted the required reports to the respective AT. RWO NCR
	pertinent COA Circulars, thus affecting the timely audit/verification of financial transactions and the correction of errors/deficiencies that may be found in the course of the audit, if any.	b. Submit immediately the overdue reports to the respective AT.		RWO NCR		Fully Implemented		The management already implemented the said recommendation.
	The required reports to be furnished to COA within the prescribed period and the supporting records/documents to be			RWO IV-A		Fully Implemented		RWO IV-A Submitted the required reports to the Audit Team.

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	prepared and submitted by Management are summarized below: Table No. 38: Deadline of submission of financial reports Reports Due Date of Submission Section 7.2.1.a of the Report of Collection and 10th day after end RRSA as prescribed RRSA as prescr			RWO V			Fully Implemented		RWO V The Management submitted to the Audit Team on February 21, 2023 the unsubmitted DVs for CY
	Deposit (RCD) and Official Receipt (ORs) 10 days from date receipt of the Accountant Within 10 days after the end of each month 10 days afte								2022 transactions. RWO VIII
	Submission of the required financial reports, including their supporting schedules, other required reports and documents were either delayed ranging from one to 266 days and/or not submitted in CO and six RWOs as follows:			RWO VIII			Fully Implemented		The management will submit the FS and other supporting documents within the prescribed period.
	a. Details of the delayed submission of required financial reports, including their supporting schedules, other required reports and documents: Table No. 39: Schedule of delays in Submission of the required financial reports Office/ Financial Reports/ No. of Days Documents/ Records Delayed • JEVs 73 to 266 • Check with DVs/ Payrolls 4 to 146 • CO CO CORS 22 to 67 • LRS 27 to 208 • FSs and SS 15 to 50			RWO XI	Jan 2023	Dec 2023	Fully Implemented		RWO XI In CY 2023, there was only two (2) days delay in the submission of the April reports because the Accountant was processing the documents for his appointment that should be submitted on or before May 15, 2023

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	IV-A	DVs 8 to 120 ORs/DSs/RCDs 2 to 1398 FSs and SS 50								RWO XIII
	V	DVs			RWO XIII			Fully Implemented		We have already complied and submitted the said reports.
	VIII	Monthly Disbursement 1 to 45 Journals Monthly/Quarterly TB, 1 to 45						implemented		submitted the said reports.
		FSs and SSs • Year-end TB, FSs and 2 SSs								
	XI	DVs and RCI								
	re so	etails of the unsubmitted financial eports, including their supporting chedules, other required reports and ocuments are shown below:								
		. 40: Details of unsubmitted financial reports of RWOs								
	Office/ RWOs	Financial Reports/ Period Covered/ Documents/ Records Remarks Monthly reports:								
		LRs and supporting documents TBs, JEVs and supporting schedules BRSs RCls Monthly Report of Disbursements – FAR No.								
	IV-A	RAAF Report of Advice to Debit Account Issued (RADAI) Payroll, DTR and Monthly Report of Tardiness, Undertimes and Absences								
		DVs January to December 2022 Quarterly Reports: January to Contracting 2022								
		9. Quarterly FSs, TBs and SSs 10. Statements of Appropriations, Allotments, Obligations, Disbursements and Balances (SAAODB) – FAR No. 1								

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Re	f Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Targe Implemen Date	ntation	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
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	11. Summary of Appropriations, Allotments, Obligations, Disbursements (SAAODB) – FAR No. 1 12. List of Allotments and Sub-Allotments – FAR No. 1-B 13. Statements of Obligations, Disbursements, Liquidations and Balances for Inter-Agency Fund Transfers – FAR No. 1-C 14. Quarterly Report of Revenue and Other Receipts – FAR No. 5 15. Statement of Approved Budget, Utilization, Disbursements and Balances for Trust Receipts – FAR No. 6 16. Quarterly Physical Report of Operation (QPRO) – BAR No. 1 17. Procurement Monitoring Report (PMR) Other required documents: 18. Government contracts, Purchase Orders and their supporting documents V • 893 DVs January to December 2022 XIII • DVs January to October 2022 The delay/non-submission of the required reports and its supporting documents affected the timely examination and verification of the transaction by the respective AT and the timely correction of errors, if any.								
4		It was recommended and the							RWO NCR
		Management of RWOs NCR, I, III and IV-A agreed to: a. Submit the lacking documentary requirements as required by PD No. 1445 and COA Circular		RWO NCR			Fully Implemented		The management already implemented the said recommendation.

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	June 14, 2012, thus rendered the propriety and validity of the transactions doubtful.	No. 2012-001, and other pertinent regulations; and							RWO I
	Fundamental Principles governing the financial transactions and operations of any government agency as provided under Section 4(6) of PD No. 1445 provides, among others that: "Claims against government funds shall be supported with complete documentation." Likewise, COA Circular No. 2012-001, prescribes the revised guidelines and documentary requirements for common government transactions. Post-audit of DVs in four RWOs revealed that a total of ₱6,215,706.89 were made without the complete supporting documents. Details are presented below: Table No. 41: Summary of incomplete submission of required documents of RWOs	b. Ensure that all disbursements shall be supported with duly certified and approved DVs and complete supporting documents.	The recommendation of the Audit Team is well appreciated and will be taken in consideration for the enhancement of the BPBH program implementation in Region 1. We will enhance our program evaluation and exercise earnest diligence in securing their proof of displacement. If inevitable, RWO 1 will only allow the submission of	RWOI	Januar y 2023	Dece mber 2023	Fully Implemented		The management reviewed the applications in question and ascertained that on top of the submitted Notarized Affidavit some applications also attached documents to support their displacement / distressful situations / inability to finish their contract such as: Certificate of Loss of Employment Valid Visa Termination Notice OWWA Membership record to support contract duration DOLE AKAP availment (As stated in MOI 005
	Office/ Particulars Lacking Amount (in PhP) Deficiencies Noted		Affidavit in case of extra-ordinary / meritorious						s.2017, "Eligible Beneficiaries who
	NCR Payments for Project Ease Payments for P		circumstances.						availed emergency cash relief due to mass evacuation / repatriation shall be eligible to the program")
	Grants of Lacked the required Proof of displacement Around assistance or distress as								Affidavit was accepted in line with the Bayanihan

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		Payments for accommodations	required under MOI No. 21, s. 201 No attached (1) SOA; (2) list of guests, number of occupants not determined; and (3) attached abstract of canvass Absence of PRs from	69,170.00							to Heal as One Act of 2020 (R.A. 11469 and the Bayanihan to Recover as One Act of 2020 R.A. 11494) in providing assistance
	III	Meals for quarantined OFWs	end-user offices or departments, and several procurement documents that would indicate that the procurement transaction passed through and was subjected to deliberation and actions of the BAC, such as BAC resolutions, Request for Quotations and Abstract of Quotations	3,932,230.89							during the period of COVID-19 pandemic Request for Assistance for Immediate Repatriation of OFW filed by NOK in RWO1 Travel Document was used upon return as proof of displacement
	IV-A	Travelling Expenses	Lacked the necessary supporting documents such as approved authority to travel or approved official business form and certificates of appearance	628,306.00 6,215,706.89							 Attached Medical Certificates / records to support that OFW in in distress Proof of SENA / Quitclaims filed in POLO
	not i No. date rules	n accordan 1445, and 0 d June 14, s and regu validity o	merated observance with Section COA Circular No 2012 and othe ulations therebyof the transactions	4(6) of PD 2012-001 r pertinent propriety			RWO III	March Aug 2023 2023	Partially Implemented	The management is currently consolidating the necessary documents as	Riyadh RWO III The management will secure the required documents for submission to COA.

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							per COAs recommendations.	
								RWO IV-A
				RWO IV-A		Partially Implemented		RWO 4A is currently identifying, securing and providing the necessary supporting documents of the travelling expenditures identified by the Audit Team.
43	Seven RWOs have complied with the	The seven RWOs who have complied with the Property Insurance Law were commended						Central Office
	provisions RA No. 656, also known as Property Insurance Law, while Motor Vehicles (MVs) in CO with a carrying amount of ₱2,214,834.26 were not protected against foreseen events such as loss thru fire, earthquake, typhoon, and/or flood as these are not insured with the General Insurance Fund (GIF) of the Government Insurance Fund System (GSIS), thus exposing OWWA to the risk of not being indemnified with the equivalent amount thereof, contrary to RA No. 656 as amended by PD No. 245 dated July 13, 1973 and other pertinent rules and regulations.	and recommended to continue their practice of securing insurance for their insurable assets with GIF of the GSIS. It was also recommended by the Management of CO agreed to insure with the GIF of the GSIS the MVs not covered with insurance and ensure that the insurance of all insurable properties listed in the PIF are verified and paid.		CO (EGSD)		Fully Implemented		The uninsured MV with a carrying amount of 2,214,834.26 2021 model Toyota Hi Ace Commuter Deluxe 208L Ambulance Plate No. S2Q 066; have already been insured. As per GSIS, insurance can be filed 3-4 months before expiration of the policy. As per response letter by the Engineering and General Services Division (EGSD) dated 27 March 2023, the EGSD applied for renewal and was approved on 22 August 2022 with coverage from 01 November 2022 to 01 November 2023.

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	Propert 1951, a July 1 governr governr required Fund a provide Moreov dated submiss basis 1 insuran assets, governr	of 656, otherwise known as the y Insurance Law dated June 16, as amended by PD No. 245 dated 13, 1973, states that every ment except a municipal ment below first class, is hereby do to insure its properties, with the against any insurable risk herein do and pay the premiums thereon. Ter, COA Circular NO. 2018-002 May 31, 2018 prescribes the sion of Property Inventory Form as for the assessment of general ce coverage over all insurable properties and interests of the ment with the GIF of the GSIS.							The PPMD will be coordinating with the EGSD to ensure that we can reconcile our records and update our Property Insurance Form (PIF) as required under Property Insurance Law and COA Circular No. 2018-002 dated 31 May 2018.
	Office/	Observations							
	RWOs NCR	The management have insured with the GIF of the GSIS its office properties thru the Insurance Policy No. 1000742537 amounting to ₱20,540.00, which was issued on October 28, 2022, effective July 16, 2022 until July 16, 2023							
	CAR	The Management has insured two units of motor vehicle and various properties for the current year and paid the premium amount of P70,777.73 The Management had insured their MV with GIF administered by the GSIS, and paid premium for the year amounting to P13,142.73 for MVs and							
	IV-A P5,998.20 for ICT Equipment.								
	VI	The Management disbursed ₱23,057.56 as payment for the annual insurance premiums of three MVs of							

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	the Management, in conformance with the Property Insurance Law. Vehicles owned are covered by comprehensive vehicle insurance by the GSIS until February 2023. Moreover, the leased office building is covered by comprehensive insurance until November 2023. The Management's PPE were insured with the GIF of the GSIS in compliance with the RA No. 656 or Property Insurance Law amounting to ₱25,309.85 or ₱8,448.00 and ₱16,861.85 for contents of the building and MVs, respectively. However, in CO there were uninsured MVs with carrying value totaling ₱2,214,834.26. The non-insurance of the above Motor Vehicles exposes OWWA to the risk of not being indemnified with the equivalent amount thereof.							
44	2012-01 and Section 34 of RA No. 11639 on gender mainstreaming to address identified gender issues with an allotted budget ₱5,049,996,158.86 or 39.37	regulations to address the gender issues of its employees and client OFWs as well as the full implementation of its GAD programs and activities for CY 2022. It was further recommended and the Management agreed to instruct	The management commits to consistently comply with the provisions of PCW-NEDA-DBM Joint Circular No. 2012-01 and Section		Januar Dece y 2023 mber 2023	Fully Implemented Fully Implemented		The management already submitted the GAD AR as of 2022. RWO I RWO1 continues to implement and conduct GAD Responsive programs and services together with other office initiatives such as the provision of GAD Multipurpose Room.

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	GAD activities.	NEDA-DBM Joint Circular No. 2012-01 and Section	34 of the General Provisions of the						
	However, deficiencies were noted in five RWOs such as (a) failure to administer	34 of the General Provisions of the General	General Appropriations Act FY						
	the Harmonized Gender and	Appropriations Act FY	2022.						
	Development Guidelines (HGDG) tool in	2022.							
	the preparation of GAD Plan and Budget (GPB) and GAD Accomplishment Report	RWO II and IV-A to -							RWO II
	(AR); and (b) non-preparation/delayed	TRIVE II dild IV / Co	CAD Front Dalat						NWO II
	submission of the same, contrary to the	b) Submit immediately the	GAD Focal Point Person to strictly	RWO II	March	May	Fully		The GAD focal point person was
	provisions of Section 6.4 of PCW-NEDA- DBM Joint Circular No. 2012-01, Section	GAD AR of the RWOs, supported with relevant	comply the timely and		14, 2023	30, 2023	Implemented		instructed to submit within the prescribed period the approved
	34 of the General Provisions of RA No. 11639, and COA Circular No. 2014-001	data such as list of checks/disbursements for each amount reported as	complete submission of reports.		2023	2023			GAD Plan and Budget and the corresponding GAD Accomplishment Report in the
	PCW-NEDA-DBM Joint Circular No. 2012-01 provides the guidelines for the preparation, of annual GAD plans and budget and accomplishment reports to	actual expenditure in the GAD AR, to facilitate further review by the AT; and							succeeding years following the prescribed format under Item V of COA Circular 2014-001 dated March 18,2014.
	implement the Magna Carta of Women.	a) Observe the timelines							
	Section 1.2.2.1.2 of PCW MC No. 2021- 04 further states that the determination of compliance to the minimum five percent	c) Observe the timelines on the submission of GPB and AR set forth in the foregoing rules and							RWO III
	GAD budget shall be by Management and not by constituent unit (e.g., regional, district or field offices). Thus, the GAD budget of a regional office or a constituent	regulations and the preparation of the reports in accordance with the prescribed templates.		RWO III			Fully implemented		The management commits to continuously implements GAD related activities to promote gender-responsive governance,
	unit may not necessarily five percent of its total annual budget allocation, but the central office shall ensure that the								women's economic empowerment, protection and fulfillment of women's human
	Management as a while will meet the minimum five percent GAD budget based	d) Integrate GAD programs and activities in GAA							rights.

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	on the Management's as a whole will meet the minimum five percent GAD budget based on the Management's total budget appropriations. Moreover, Section 34 of the General Provisions of RA. 11639 also known as GAA for 2022, provides the following that all agencies of the government shall formulate a Gender and Development (GAD) Plan designed to address gender issues within their concerned sectors and mandate and implement the applicable provisions under RA No. 9710 or the Magna Carta of Women, Convention on the Elimination of All Forms of Discrimination Against Women, the Beijing Platform for Action, the Philippine Plan (2017-2022). The GAD Plan shall be integrated in the regular activities of the agencies, which shall be at least five percent (5 percent) of their budgets. For this purpose, activities currently being undertaken by agencies which relate to GAD or those that contribute to poverty alleviation, economic empowerment especially of marginalized women,	to improve the responsiveness of the Management to the identified gender issues within the Management; and e) Coordinate with the AD in administering the HGDG test in the preparation of GAD AR to determine the actual expenditure attributed to GAD programs and activities RWO XI to — f) Inform the CO the audit observation to ascertain the completeness of the information provided in the approved GPB before the same is transmitted to the units responsible in the implementation of the GAP	The Management will strictly adhere to the following: a. rules and regulations regarding the Agency GAD Plans & Budgets b. integration of GAD programs & activities using GAA Funds c. administering HGDG test in the preparation of GAD Accomplishment Report.	RWO IV-A	Januar y 2023	Dece mber 2023	Fully Implemented Not Implemented in 2022 for Implementatio n in 2023	2022 GAD Plan and Budget were not submitted.	Resubmitted the Gender and Development Plan, Budget, and Accomplishment Report with documentary requirements for the review of the Audit Team. RWO IV-B We are waiting for the 2023 Approved GAD Plan from the Central Office.
	protection, promotion, and fulfilment of women's human rights, and practice of	PAPs; and							RWO V
	gender-responsive governance are considered sufficient compliance with the said requirement.	g) If the approved GPB received by the CO from the PCW has missing elements, then it is		RWO V			On-Going		The Management has no Audit Observation Memorandum (AOM) pertaining to this. Instead,

	Agency Action Plan								
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	Likewise, COA Circular No. 2014-001 dated March 18, 2014 provides that the Audited Agency shall submit a copy of the Annual GAD Plan and Budget (GPB) to the COA Audit Team assigned to the agency within five working days from the receipt of the approved plan from the PCW or their mother or central offices, as the case maybe. Likewise, a copy of the corresponding Accomplishment Report shall be furnished the said Audit Team within five (5) working days from the end of January of the preceding year. For CY 2022, the OWWA was able to prepare and submit their GPB and the same was endorsed by the PCW and approved by the former OWWA Administrator with an allotment of ₱5,049,996,158.86 or 39.37 percent of its total budget ₱12,827,759,000.00, details	suggested that the former request again from the latter to transmit the GPB that shows the whole document.		RWO VI		Dece mber	Partially Implemented		we have provided our Resident Auditors the data regarding programs and services on Gender and Development (GAD) for employees, OFWs and their families/beneficiaries. Still, we will follow the instructions of the top management on this matter. RWO VI To continue and consistently comply with the provisions of PCW-NEDA-DBM Joint Circular No. 2012-01 and Section 34 of the General Provisions of the General Appropriations Act FY 2022
	Activity No. Activity No. GAD Activity Agency Approved Expenditure			RWO VII			On-Going		RWO VII RWO 7 had not fully implemented GAD program activities in CY2022 due to some intervening factors such as the implementation of new programs and services to displaced/repatriated OFWs. Moreover, the several restrictions

				A	gency Action Plan					
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	end VAW (Film Strömig, Photo Exhibit, etc.) Establishment and maintenance of E-CARES database as GAD database Establishment and maintenance of the E- SERA database Conduct learning sessions on basic GAD Concepts, HGDG and Gender Mainstreaming Evaluation Framework (GMEF) for OWWA GFPS and new employees Conduct gender- sensitivity training for OWWA personnel who	7,500.00 7,500.00 2,500.00 3,242,500.00 5,000.00 3,225,000.00								brought about by the Covid-19 pandemic has limited the implementation of some of our planned GAD activities. Thus the low utilization of 0.92% of the total Approved Budget. In the current year, the Office is already incorporating GAD program and projects in most of the activities conducted in the field which specifically address the women OFW clientele.
	are about to be deployed to Overseas Welfare Offices	4,489.00 7,738,265,135.68 0,160.00 258,107,400.00 6,158.86 8,006,988,153.71			RWO VIII			Fully Implemented		RWO VIII The management will harmonized the GAD Plan with GAD tool and
	Validation from Regional RWOs utilized ₱183,520 following accomplishmen	,552.14 with the						implemented		accomplishment report.
	NCR 776,955.80 . Year-6 awarding c . Nati Celebratio . 2022 .	Marilag Awards			RWO IX			On-Going		RWO IX The GAD Focal person is currently finalizing the semiannual GAD Accomplishment Report as of June 30, 2023 and
	CAR 769,959.44 • Participa the contrib and in sor Film Sho	nts were made aware of utions of women at work iety thru the conduct of ving and Awarding of enefits for women OFWs								will be submitted before the end of July 2023.

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		during the women's month Three women were given recognition for their contributions in the community, in business and at work and served as inspiration for other women during the Marilag Award. Scholars were oriented on Adolescent Reproductive Health, the consequences of teenage pregnancies and HIV/AIDS Organization-focused activities walk-in clients were made aware of the Women's Month Celebration through the tarpaulin displayed. RWO CAR staff were sensitized on Gender issued and concerns through the orientation provided by the NEDA accredited trainer OWWA invited for the activity Increased awareness of GAD by attending a GAD training		RWO XI Management will	RWO X		Fully Implemented Not Implemented		RWO X RWO X commits to continue and consistently comply with the provisions of PCW-NEDA-DBM Joint Circular No. 2012-01 and Section 34 of the General Provisions of the General Appropriations Act FY 2022. RWO XI Request for follow up will be sent to the GAD secretariat in CO
	I 5,907,937.93	Client-focused activities Celebration of Women's Month: Virtual Photo Exhibit; GAD Film Showing; Distribution of Vanity Kits, PCW IEC materials, flowers Marilag Awards for OFWs and/or OFW Dependents Conduct of Values Formation Conduct of Values Formation Conduct of Organizational Development Training The conduct of OFW Children Circle's activities through blended sessions based on the needs of the children left behind Balik Pinay, Balik Hanap Buhay Livelihood skills training and startup capital		adhere to the recommendation of COA Please be informed that the regional office has no AOM pertaining to this. Instead, data regarding programs and services for GAD were provided to our respective auditor.	RWO XII		Fully implemented		RWO XII No AOM on this. But the office has various GAD activities for employees, OFWs and their beneficiares. Still, the regional office will wait for the top management's directive related to GAD
	III 1,413,046.13	Reported cases on HIV/AIDs, unwanted pregnancy, suicide and		Still, we will follow the					

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		depression among the children of migrant workers/OFWs Increased awareness among the clients of OWWA on the remarkable contributions of women at work in the society		instructions of the top management on this matter.						
		Women OFWs are recognized for their empowering stories in overcoming difficulties								RWO XIII
		Observance of 18-Day Campaign to End Violence Against Women (VAW) in accordance with Proclamation 1772, series of 2006			RWO XIII			Fully Implemented		We complied as required the reports for GAD and already submitted to the COA.
		ECARE database with updated gender related data to be used for policy formulation, program review and development								
		OWWA personnel with appreciation on integrating gender sensitivity in the work culture Client-focused activities								RWO CAR
		Scholar's Youth Camp Conduct of activities for Women's Month (Film Showing, GAD-Related Activity, etc.) Marilag Awards for OFW and/or OFW Dependents			RWO CAR			Fully Implemented		a) Conducted Gender Sensitivity training for all staff. Also, submitted GAD AR. The Region
		IV-B 438,140.00* Organization-focused activities • Conduct of activities for Women's Month (Film Showing, GAD-Related FORA, Awareness on the reproductive/gynaecological health issues and concerns, maternity leave, etc.) • Conduct of activities for the 18-day campaign to end VAW (Film Showing, Photo Exhibit, etc.)								will continue and consistently comply with the provisions of PCW-NEDA-DBM Joint Circular No. 2012-01 and Section 34 of the General Provisions of the General
		VIII 25,951,529.61 VIII 25,951,529.61 Client-focused activities Conducted Scholar's Youth Camp Conducted activities for Women's Month								Appropriations Act FY 2022.

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	Marilag Awards for OFWs and/or OFW Dependents							RWO BARMM
	Orientation for Magna Carta for Women							
	Conducted Information Technology Literacy Training			RWO BARMM		Fully Implemented		RWO BARMM regularly submits reports to the COA Auditor and
	Conducted Skills Employment Training					,		complies with the provision of the GAA on GAD Budget.
	Provided airport assistance to distressed women migrant workers							Or a com Or ab Badgett
	Entrepreneurial Development Training (EDT) and Business Counselling							
	Techno Enterprising Skills Training							
	Provided livelihood assistance to surviving female spouse of deceased or incarcerated migrant worker							
	Provided to female migrant workers affected by the crisis accommodation upon arrival, transportation to provinces, financial assistance, psychosocial counselling and health services							
	Provided educational assistance to dependents of migrant workers who lost their job during the crisis							
	Organization-focused activities							
	Conducted activities for Women's Month							
	Establishment and maintenance of E-CARES database as GAD database							
	Conducted learning sessions on basic GAD Concepts, HGDG and GMEF for OWWA GFPS and new employees							
	Conducted gender-sensitivity training for OWWA personnel who are about to be deployed to OWWA Welfare Offices							
	IX Not indicated GAD-related activities were undertaken thru client-focused and							

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			attributed in the RWO's plans and programs							
	х		Management was able to submit their GAD Plan and Accomplishments for CY 2022 showing the client and organizational focused targets and spent P86,886.25 for GAD activities							
	XI	115,327,232.91	Not indicated Client-focused activities							
			Conducted Marilag Awards to recognize outstanding women for their relentless efforts in providing necessary assistance at work and to the society							
			Provided scholarship grant to 435 dependents of OFWs							
		,	Provided Technical Vocational Course Scholarship Grant to 147 OFWs and dependents							
			Balik Pinas Balik Hanapbuhay- Engaged women to livelihood support grant and empower them once again, gain their lost confidence, be self-reliant and productive							
	XII	32,848,864.07	Balik Pinay Balik Hanapbuhay- Engaged women to livelihood support grant and empower them once again, gain their lost confidence, be self-reliant and productive							
			Organization-focused activities Organize a program for the women							
			behind RWO XII, commending their efforts in playing a vital role in the household, the community and the workplace. Along with the							
			workplace. Along With the celebration, the RWO XII conducted a Reach-Out Program to 25 girls of Home for Girls and Women in partnership with the Department of							
			Social Welfare and Development XI							
			Conducted Capability Building Training for OWWA XII Employees in support for the Women's Month Celebration to raise awareness about women's equality and develop							

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	gender parity • Conduct of Scholar's Conference with sessions tackling issues on HIV/AIDS, GAD and SOGIE Issues • Conduct of various activities for during Women's Month; Awarding of Marilag Awards for OFWs and/or OFW Dependents recognizing women OFW's empowering stories in overcoming difficulties • Conducted Learning Sessions on the salient features of RA No. 9262 and RA No. 11313 to employees • Conducted Marilag Regional Awarding for women employees; participation to the Women's Summit of three employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Marilag Regional Awarding for women employees • Conducted Learning Session on RA No. 7610 and Gender-based violence to employees • Conducted Learning Sessions on the salient features of RA No. 7610 and Gender-based violence to employees • Conducted Learning Sessions on the salient features of RA No. 7610 and Gender-based violence to employees • Conducted Learning Sessions on the salient features of RA No. 7610 and Gender-based violence to employees							
	Attributed Program, however, their computation of the GAD cost was not compliant with the Harmonized Gender and Development Guidelines tool b. The delayed submission to the AT in PMO II of the CAD AR for CV 2023							
	RWO II of the GAD AR for CY 2022 was contrary to Item V of COA							

	Agency Action Plan							
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	Circular No. 2014-001. Consequently, the AT was precluded from the timely evaluation of the reports and the communication of deficiencies, if any. c. RWOs IV-A's GAD AR for CY 2022 has yet to be submitted to the AT in violation of COA Circular No. 2014-001. Moreover, it was noted that the RWO only furnished the AT of their GPB almost nine months from the date the PCW-endorsed GPB was disseminated to the RWOs, i.e. from June 3, 2022 to March 2, 2023, contrary to the prescribed period of submission set forth in Section 1.2.5.3 of PCW MC No. 2021-004. d. RWO IV-B failed to administer and prepare the HGDG test in planning and implementing its projects and activities related to GAD, thus no costs from related activities were allocated and attributed to the Management's CY 2022 GAD AR. Further, the Management submitted their GAD AR in an Excel file which is not in accordance with the prescribed form.							
	e. RWO XI reported a missing column for "Responsible Unit/Office" of the approved agency-wide GPB for FY							

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	2022, thus affecting the proper determination of specific approved Programs, Activities and Projects (PAPs) to be implemented by the RWO XI during the calendar year 2022 to support its reported actual expenditures of ₱115,327,232.91. Nonetheless, the GAD Accomplishment Report presented in the preceding table demonstrates that the OWWA was able to carry out its planned GAD initiatives to address gender issues and concerns.							
45	Senior Citizen (SC) and Persons with Disability (PWD) Unlike other RWOs with expended funds for 10,787 senior citizens and 683 PWDs totaling ₱74,004,460.53, most RWOs failed to formulate and integrate or did not provide any information on the regular activities for CY 2022 plans/programs/projects to address the concerns of SCs and PWDs nor allocate funds for the same, contrary to the General Provisions of RA No. 11639 and DBM-Department of Social Welfare and Development (DSWD) Joint Circular No. 2003-01, thus depriving the latter of the benefits they are entitled to. Section 35 of the General Provisions of RA No. 11639 or the GAA of 2022 states	It was recommended and the Management agreed to henceforth: a) Formulate plans and programs to be integrated into the Management's regular activities to address the concerns of SCs and PWDs; and b) Allocate funds for its implementation pursuant to the annual General Provisions of the GAA and DBM-DSWD JC No. 2003-01.	RWO1 commits to continuously monitor and maintain records of information for served senior citizens and PWD beneficiaries.	RWO NCR	Januar y 2023 Dece mber 2023	On-Going Fully Implemented		RWO NCR The management will formulate plans and programs to be integrated into the Management's regular activities to address the concerns of SCs and PWDs. RWO I The management monitors and maintains records of information for served senior citizens and PWD beneficiaries

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	that the Programs and Projects Related to Senior Citizens and Persons with Disability. Pursuant to existing laws, all agencies of the government shall formulate plans, programs and projects intended to address the concerns of senior citizens and persons with disability, insofar as it relates to their mandated functions, and integrate the same in their regular activities.			RWO II			No AOM Issued from our Resident COA Auditors	RWO II
	Moreover, all government infrastructures and facilities shall provide architectural and structural features, designs or facilities that will reasonably enhance the mobility, safety and welfare of persons with disability pursuant to BP Blg. 344 and RA No. 7277, as amended.			RWO III		Fully Implemented		RWO III The management will continuously address the concerns of the senior citizens and persons with disability by integrating activities on our
	Further, Section 4.2 of the DBM and DSWD Joint Circular 2003-001 dated April 28, 2003 provides that All government agencies, departments, bureaus, offices, commissions and state universities and colleges shall allocate at least one percent (1 percent) of their respective budget for the implementation of plans, programs, projects, activities and services for older persons and persons with disabilities. Verification of compliance with the above			RWO IV-A		Fully Implemented		regular programs and institutionalize events that will cater their needs. RWO IV-A Submitted the reports to the Audit Team and maintain a record on every transaction that involves programs and activities provided to Senior Citizens and Persons
	provisions related to senior citizen and PWDs revealed that the Management of							with Disability.

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	RWOs IV-B and IX failed to formulate and integrate their regular activities for CY 2022 plans/programs/projects that address the concerns of senior citizens and PWDs, not allocate funds for the same contrary to the General Provisions of RA No. 11639 and DBM-DSWD JC No. 2003-01, thus depriving the latter of the benefits they are entitled to. On the other hand, RWOs identified the		The Management will formulate plans & programs for the regular activities that will address the concerns of senior citizens and PWD.	RWO IV-B	Januar y 2023	Dece mber 2023	Not Implemented in 2022 for Implementatio n in 2023		RWO IV-B The Management will create activities for the CY 2023.
	programs and projects and expended funds that were allocated to directly address the concern of these sectors,								RWO V
	details are presented below: Office/ RWOs Programs No. of Assisted Assisted SCs PWDs Assistance (in PhP)			RWO V			Fully Implemented		The Management includes Senior Citizens (SCs) and Persons with Disabilities (PWDs) in the conduct of Organizational Development
	Provided waiting area, assisted the preparation of documents to CO and GSIS for the availment of pre-retirement seminar Welfare Case, Rebate, SESP, SUP, BPBHB, SAME ASSISTED								Trainings (ODT), Enhanced Entrepreneurial Development Trainings (EEDT) and various trainings in Parokya ng OWWA sa
	NCR SICS SICS SPENDS 804 526 26,074,580.05 ELAP, LDAP, WAP, Death 804 526 26,074,580.05 I								Barangay at Pamilyang OFWs which are attended by almost 75% participants. Senior Citizens (SCs) and Persons with Disabilities (PWDs) are integrated in our trainings. The Management support and welcome their participations in various activities.

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Management still need to identify from among its programs and projects those directly and fully addressed the concerns of senior citizens and PWDs and allocate at least one percent budget for their implementation. While RWOs V, VI, VIII, X, XI and XIII did not provide any information regarding the programs and projects of the Management that directly and fully addressed the concerns of SCs and PWDs.		To provide feedback to Central Office to update the forms used by RWOs in reporting to include identification of SC and PWD.	RWO VI		ece Not ber Implemented	Forms prescribed by Central Office in monitoring does not include identification of SC and PWD.	RWO VI To provide feedback to Central Office to update the forms used by RWOs in reporting to include identification of SC and PWD
			RWO VII		On-Going		RWO VII Currently, RWO VII is still on the process formulating plans to ensure ease and convenience for Senior Citizens and Persons with Disabilities when availing of the programs and services of the office. Apart from the continuous implementation of the special lanes for SCs and PWDs, RWO VII also intends to provide refreshments (coffees, biscuits) to these clients which shall be replicated to each of the provincial satellite offices in Region VII.

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				RWO VIII			On-going		RWO VIII The management will allocate budget for the SC & PWD.
				RWO IX	Januar y 2023	Dece mber 2023	On-Going		RWO IX The GAD Focal person has included the plans and programs for the SCs and PWDs in the semi-annual GAD Accomplishment Report that will be submitted before the end of July 2023.
				RWO X			Fully Implemented		RWO X will continue to involve the Senior Citizen (SC) and Persons with Disability (PWD), and allocate funds for the implementation of the formulated plans and programs to address the needs of client SCs and PWDs. In addition, RWO X will gather and maintain data for client SCs and PWDs already served by the agency's programs and projects.

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									RWO XI
				RWO XI			Not Implemented		This is noted. Davao Region was not issued an AOM on this matter.
									RWO XII
				RWO XII			Fully implemented		Please be informed that the regional office has no AOM pertaining to this. Instead, data regarding programs and services given to Senior Citizens and PWDs were provided to our respective auditor. Still, we will follow the instructions of the top management for these sectors.
				RWO XIII			On-Going		RWO XIII The management agreed to comply with the audit recommendations.
									RWO CAR
				RWO CAR	Januar y 2023	Dece mber 2023	Partially Implemented		The Region will comply to the Auditor's recommendation.

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								RWO BARMM
				RWO BARMM	y 2023 m	oce On-Going 23		RWO BARMM has served 241 Senior Citizens and 8 Persons with Disability with an aggregate amount of P1,230,000.00 in 2022 through its various programs and service such as Welfare Case, Balik Pinas! Balik Hanapbuhay Program, Welfare Assistance program, Death and Burial Benefits and Capability Building Trainings.
								Further, the management will also develop plans and programs to be integrated into the regular activities of the Regional Office.
46	Out of the total withheld taxes by the OWWA for CY 2022 and prior years amounting to ₱811,715,703.25, the amount of ₱794,773,880.73 was remitted to the Bureau of Internal Revenue (BIR), leaving a balance of ₱16,941,822.52. Of the unremitted amount, ₱10,313,406.28 was remitted in CY 2023 in compliance with tax laws while ₱6,628,416.24 is subject to further reconciliation in four RWOs.	It was recommended that the Management direct the Accountants of CO, RWOs NCR, IV-B, VIII and X to analyse and reconcile the composition of the unremitted taxes for appropriate adjustment and/or immediate remittance to BIR and to strictly enforce remittance of taxes within period the prescribed, thereby, avoiding the imposition of penalties.		CO (AD)	1	Partially ec Implemented 23		Central Office The management has directed the Human Resource Management and Development Division (HRMDD) and Accounting Division (AD) to continuously reconcile the due to the BIR Taxes Account and remit all deductions and contributions

			Age	ency Action Plan				
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	BIR Revenue Regulations No. 1-2013 dated January 23, 2013 provides that all tax returns must be electronically filed (efiled) following the due dates prescribed in the table under this Section. Payment of the tax due must also be made on the same day the return is e-filed by accompanying online the Tax Remittance Advice (TRA). The same BIR Revenue Regulations and DOF-DBM-COA Joint Circular No. 1-2000, as amended by Joint Circular No. 1-2000A dated July 31, 2001, provides that the filing of return and payment of tax due			RWO NCR		Fully		to avoid penalties and surcharges. Nonetheless, the HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of the remittances in the BIR Taxes Account. RWO NCR The management already
	should be on or before the 10 th day following the month in which withholding was made, except for taxes withheld in December of each year, which shall be filed on or before January 15, of the succeeding year. Section 111 of PD No. 1445 provides that					Implemented		reconciled the balance and close the same as of June 2023. RWO IV-B
	the accounts of an agency shall be kept in such details as is necessary to meet the needs of the agency and at the same time be adequate to furnish the information needed by fiscal or control agencies of the government. In addition, the same sections states that "The highest standards of honesty, objectivity and consistency shall be observed in the		The Accountant is instructed to analyse and reconcile the unremitted taxes and to prepare necessary adjusting entries or immediately remitted the corresponding amount if necessary.		Januar y 2023 Dece mber 2023	Fully Implemented		The Accountant prepare the necessary adjusting entry to adjust the amount of P 12,018.55 per JEV no. 2023-05-075 OWWA dated 30 May 2023.

			A	gency Action Plan																							
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date		Implementation Date		Implementation Date		Implementation Date		Implementation Date		Implementation Date		Implementation		Implementation Date		Implementation Date		Implementation Date		Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable																			
	keeping of accounts to safeguard against inaccurate or misleading information.								RWO VIII																		
	Furthermore, Section 112. Recording of financial transaction. Each government agency shall record its financial transactions and operations conformity with generally accepted accounting principles and in accordance with			RWO VIII			Fully Implemented		The management remitted the tax payable of P 46,851.04 in January 2023.																		
	pertinent laws and regulations.								RWO X																		
	OWWA has adopted the centralized payroll system, thus withholding and remittances of taxes from the salaries and emoluments of employees are done by the CO. Furthermore, the taxes withheld from supplier by CO and RWOs for purchases of goods and services should be remitted to the BIR on or before the 10 th day of the succeeding month through Tax Remittance Advice (TRA) pursuant to Revenue Regulation No. 2-98 dated April 17, 1998. However, the balances as at year end of some RWOs showed that these withheld taxes were not remitted on due date to various reasons.			RWO X			Fully Implemented		RWO X already remitted the taxes withheld for December 2022 last January 10, 2023. In addition, RWO X will comply to the recommendation and instruct the Accountant to strictly enforce remittance of taxes within the prescribed period to avoid imposition of penalties.																		
	The total taxes withheld and remitted by the OWWA for CY 2022 are summarized as follows:																										
	Table No. 42: Summary of RemittedWithheld Taxes Office/ RWOs Beginning Withheld Remittance Ending Balance (in PhP)																										

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Ref		,	Audit Ob	servatio	ns		Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	СО	138,945,848.59	555,624,931.67	678,848,820.07	H P 4 uii w P pp pi	was emitted, owever, 6,341,358.1 remains nremitted in hich, 4,3971.88 ertains to ind							
	NCR	832,869.10	4,524,085.24	4,769,099.68	6 CC	ere remitted in January 2, 2023, ereby aving an utstanding alance of 228,188.51. he utstanding alance mained ubject for							
	CAR**	-	510,689.68	407,856.20	102,833.48 R Ja 20	emitted on anuary 06, 023							
	*	-	31,011,367.13	30,902,841.02	108,526.11 R Ja 20	emitted on anuary 10, 023							
	VI VII*	162,163.46	376,453.27 1,088,021.62 66,682,163.07	387,598.17 1,197,783.50 66,566,654.73	ta th th 122 222 221 TT TT TT TT TT TT TT T	39.870.10 xes thinkeld for e month of occupant of the common of the comm							
					w or ar	as remitted n January 6 nd 7, 2023							

VIII*	975,097.97 948,397.07 8,705,949.46 8,656,331.13 683,099.09 615,095.57 671,702,112.83 794,773,880.73 1 Dows only the amount withheld and rehows only the ending balance as of	46,851.04 The balance was not yet remitted 36,376.62 Pertains to taxes withheld for December 2022 but not yet remitted on January 6, 2023 68,003.52 Remitted on January 3, 2023 16,941,822.52 d remitted for CY 2022 of December 31, 2022	was not yet remitted (1,376.62 Pertains to taxes withheld for December 2022 but not yet remitted on January 6, 2023 Remitted on January 3, 2023 (1,003.52 Pertainted on January 3, 2023 Pertainted on January 4, 2023 Pertainted on January 5, 2023 Pertainted on January 5, 2023 Pertainted on January 6, 2023 Pertainted Pertain
X** 9,675.72 9	975,097.97 948,397.07 8,705,949.46 8,656,331.13 683,099.09 615,095.57 671,702,112.83 794,773,880.73 1 Dows only the amount withheld and rehows only the ending balance as of	was not yet remitted remitted a 36,376.62 Pertains to taxes withheld for December 2022 but not yet remitted 49,618.33 Remitted on January 6, 2023 68,003.52 Remitted on January 3, 2023 d remitted for CY 2022 of December 31, 2022	was not yet remitted (1,376.62 Pertains to taxes withheld for December 2022 but not yet remitted on January 6, 2023 Remitted on January 3, 2023 (1,003.52 Pertainted on January 3, 2023 Pertainted on January 4, 2023 Pertainted on January 5, 2023 Pertainted on January 5, 2023 Pertainted on January 6, 2023 Pertainted Pertain
X** 9,675.72 9	975,097.97 948,397.07 8,705,949.46 8,656,331.13 683,099.09 615,095.57 671,702,112.83 794,773,880.73 1 Dows only the amount withheld and rehows only the ending balance as of	was not yet remitted remitted a 36,376.62 Pertains to taxes withheld for December 2022 but not yet remitted 49,618.33 Remitted on January 6, 2023 68,003.52 Remitted on January 3, 2023 d remitted for CY 2022 of December 31, 2022	was not yet remitted (1,376.62 Pertains to taxes withheld for December 2022 but not yet remitted on January 6, 2023 Remitted on January 3, 2023 (1,003.52 Pertainted on January 3, 2023 Pertainted on January 4, 2023 Pertainted on January 5, 2023 Pertainted on January 5, 2023 Pertainted on January 6, 2023 Pertainted Pertain
XII*	8,705,949.46 8,656,331.13 683,099.09 615,095.57 671,702,112.83 794,773,880.73 1 ows only the amount withheld and re- hows only the ending balance as of	taxes withheld for December 2022 but not yet remitted 2022 but not yet remitted 49,618.33 Remitted on January 6, 2023 Remitted on January 3, 2023 d remitted for CY 2022 of December 31, 2022	taxes withheld for December 2022 but not yet remitted yet remitted on January 6, 2023 ,003.52 Remitted on January 3, 2023 41,822.52
Total 140,013,590.42 67: *Schedule per ML shows of Schedule per ML shows of the	683,099.09 615,095.57 671,702,112.83 794,773,880.73 1 ows only the amount withheld and re hows only the ending balance as of	49,618.33 Remitted on January 6, 2023 68,003.52 Remitted on January 3, 2023 16,941,822.52 d remitted for CY 2022 of December 31, 2022	,618.33 Remitted on January 6, 2023 (,003.52 Remitted on January 3, 2023 (41,822.52
Total 140,013,590.42 671 *Schedule per ML shows ** Schedule per ML shows Of the	671,702,112.83 794,773,880.73 1 ows only the amount withheld and rehows only the ending balance as of	2023 68,003.52 Remitted on January 3, 2023 16,941,822.52 d remitted for CY 2022 of December 31, 2022	2023 1,003.52 Remitted on January 3, 2023 41,822.52
*Schedule per ML shows of ** Schedule per ML shows Of the	Dows only the amount withheld and re hows only the ending balance as of	2023 16,941,822.52 d remitted for CY 2022 of December 31, 2022	2023 41,822.52
Of the			itted for CY 2022 cember 31, 2022
Of the			,
reconciliation	₱6,628,416.24 is on. Details are as	s follows:	ollows:
Office/ RWOs Balance Decemb 202	Remittance in CY 2023	Unremitted Balance	Unremitted Balance
	(in PhP)	1	
CO 15,721	,721,960.19 9,380,602.05		
NCR	587,854.66 359,666.15		228,188.51
0.4.0	102 833 48 102 832 49	8 _ II	-
CAR 102	102,833.48 102,833.48 108,526.11 108,526.11		- II
CAR 102		1 -	12,018.55
CAR 102 III* 108 IV-B 51 VI 52	108,526.11 108,526.11	1 - 12,018.55	12,018.55
CAR 102 III* 108 IV-B 51 VI 52 VII* 115	108,526.11 108,526.11 51,888.65 39,870.10 52,401.58 52,401.58 115,508.34 115,508.34	1 - 0 12,018.55 8 - 4 -	-
CAR 102 III* 108 IV-B 51 VI 52 VII* 115 VIII* 46	108,526.11 108,526.11 51,888.65 39,870.10 52,401.58 52,401.58 115,508.34 115,508.34 46,851.04 -	1	-
CAR 102 III* 108 IV-B 51 VI 52 VII* 115 VIII* 46 X** 36	108,526.11 108,526.11 51,888.65 39,870.10 52,401.58 52,401.58 115,508.34 115,508.34 46,851.04 - 36,376.62	1	-
CAR 102 III* 108 IV-B 51 VI 52 VII* 115 VIII* 46 X** 36 XI* 49	108,526.11 108,526.11 51,888.65 39,870.10 52,401.58 52,401.58 115,508.34 115,508.34 46,851.04 -	1	-

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47	demonstrated its support to the program of the Bureau of Internal Revenue in accelerating national revenue collections. Income Tax and Creditable value added taxes were withheld from the claims of the suppliers and contractors having business transactions with the Management in compliance with Revenue Regulations Nos. 16-2005 and 2-98, as amended. During the year, a total of ₱321,976.48 was remitted promptly to the BIR. Compliance with RA No. 7875, as amended, otherwise known as National Health Insurance Act Deduction from employees' salaries and Government Share for Due to Philhealth amounting to ₱329,605.40 remained unremitted, contrary to RA No. 7875 or the National Health Insurance Act of 1995. Section 18 of RA No. 7875 of The Revised IRR of the National Health Insurance Act of 2013 states that: a. The member's monthly contribution shall be deducted from and withheld automatically by the employer from the former's salary, wage or earnings. The premium contributed shall be divided equally between the employer and the employed. The employer's	It was recommended that the Management of CO and RWO IX to require the officials concerned to strictly remit all deductions and contributions due to PhilHealth to avoid penalties and surcharges	The HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of the remittances in the Philhealth Accounts.	CO (HRMDD)	May July	On-Going	Unremitted balance came from first salary, step increment and salary differential that are not included in the regular payroll cycle.	Central Office (HRMDD) On June 20, 2023, vouchers have been prepared and payment amounting to P75,938.45 have been submitted to Philhealth PRO NCR South branch. Said amount refers for the Y2019–2020 unremitted balance to PHIC which covers Php 19,184.96 Personal Share for PHIC premiums for January to December 2019 and Php 18,784.11 Personal Share for PHIC premiums for January to December 2020. As of June 22, 2023, the Year 2021-2022 unremitted balance are on the processed of reconciliation with the Accounting Division.

				Aç	gency Action Plan					
F	ef	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tare Impleme Da	entation te	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
						From	То		if applicable	
		counterpart shall not, in any manner, be charged to the employee.								With regards to the Y2023 PHIC premiums, the HRMDD has
		 The monthly premium contribution of employed members shall be remitted by the employer on or before the date prescribed by the Corporation. 								adjusted the Salary Rates of employees on the EPRS (PHIC System) based on the 2023 Salary Tranche and also included those who are newly hired and
		c. The remittance of premium contribution by the employer shall be supported by a Remittance List to be submitted regularly to the Corporation.								not included on the regular payroll cycle. Central Office (Accounting
		d. The failure of the employer to remit								Division)
		the required contribution and to submit the required remittance list shall make the employer liable for reimbursement of payment of a properly filed claim in case the concerned employee or dependent/s avails of Program benefits, without prejudiced to the imposition of other penalties as provided for in this Rules. e. For government agencies, it shall be			CO(AD)	01 July	31 Dec 2023	Partially Implemented		The management has directed the Human Resource Management and Development Division (HRMDD) and Accounting Division (AD) to continuously reconcile the due to the Philhealth Account and remit all deductions and contributions to avoid penalties and surcharges.
		mandatory and compulsory for the employers to include the payment of contributions in their annual appropriations. The use of said funds withheld by government agencies other than for the purpose of remitting Program contributions will hold the								In addition, the AD has already prepared necessary Journal Entries to effect accrual of Philhealth Contributions pertaining to Government Share.

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	erring government employers liable under the pertinent provisions of the Revised Penal Code. Audit noted that the OWWA implemented centralized payroll system, thus, withholding and remittance of the premium contributions of all OWWA employees are being done by CO. For CY 2022, the balance of Due to PhilHealth showed an unremitted balance of \$\frac{2022}{2022}\$, the balance of Due to PhilHealth showed an unremitted balance of \$\frac{2029}{2022}\$, Details are discussed below: Table No. 44: Breakdown of PhilHealth Unremitted Balance			RWO IX	Januar Dece	On-Going		Further, with regard to your recommendation in providing explanation on the delayed remittance of the PHIC differential, please be informed that the former payroll officer of HRMDD who is no longer connected with the agency as of 10 March 2023 had difficulties in getting an updated copy of the Statement of Account (SOA) for the period of January to June 2022, in spite of her series of follow-up. The requested SO was only issued on December 2022. As such, the Agency was constrained to pay the said dues in the absence of the SOA. Nonetheless, the HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of the remittances in the Philhealth Account.
					y 2023 mber 2023	211 2011.9		The reconciliation process for the Due to Philhealth is still ongoing.

			Age	ency Action Plan						
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Targ Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken	
									The Accountant is currently tracing the unremitted balance.	
48	Compliance with RA No. 9679 on Further Strengthening the Home Development Mutual Fund (HDMF) and for Other Purposes Pag-IBIG fund contributions and loan payments withheld from employee's salaries during the year were substantially remitted to the HDMF; however, a total of ₱731,516.02 balance in CY 2022 was not subsequently remitted, contrary to RA No. 9679 of the HDMF Law of 2009 and its IRR under HDMF Circular No. 275. RA No. 9679, or the HDMF Law of 2009 and its IRR under HDMF Circular No. 275, provides that it shall be mandatory and compulsory for all government instrumentalities, agencies, including government-owned and controlled corporations, to provide the payment of contributions in their annual appropriations. Penal sanctions shall be imposed upon these employers who fail to include the payment of contributions on time or delay the remittance of the required contributions to the Fund. The heads of offices and agencies shall be	The prior year's recommendation was reiterated and the Management agreed to: a. Require the AD and HRMDD to reconcile their records regularly; and b. Ensure that contributions and loans withheld for individual claims are remitted within the timelines set to avoid penalties or surcharges for the late remittance.	of unremitted premiums of various employees.	CO (HRMDD)	July	Augus t	On-Going	Unremitted balance came from first salary that is not included in the regular payroll cycle.	Central Office (HRMDD) In response to the abovementioned AOM of Pag-IBIG remittance, the HRMDD and AD is on process of reconciling the PagIBIG employees contribution and loan payments. May we also inform that the said balance on double posting of the Pag-IBIG MPII and Housing Loan remittances for the month of April 2022 amounting to Php 99,500 and 112,971.58 respectively, and were inadvertently processed on May 2, 2022 have been cancelled on 20 May 2022. (see attached letter from cash division). With regards to the January to December 2022 deductions for premium and loan amortizations, reconciliation of the unpaid premium and loan payments for Year 2022 is now underway and is anticipated to be completed this August 2023.	

		Agency Action Plan					
Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Date		Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
administratively liable for non-remittance of the required contributions to the Fund. Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of employees of all OWWA employees are done by the Management of CO. Pag-IBIG contributions withheld from employee's salaries during the year were substantially remitted by the Management of CO, out of the total Pag-IBIG personal and government shares contributions of ₱6,474,060.61, total amount of ₱5,742,544.59 was remitted. Furthermore, breakdown of ₱731,516.02 unremitted balance is shown below: Account MDS Secretariat Total Pag-IBIG Premium 84,216.38 (12,877.49) 71,338.89 Multi-Purpose 660,177.13 660,177.13 660,177.13 Total 744,393.51 (12,877.49) 731,516.02			CO (AD)	01 July 31	Partially Implemented	if applicable	Central Office (Accounting Division) The management has directed the Human Resource Management and Development Division (HRMDD) and Accounting Division (AD) to continuously reconcile the due to the Pag-IBIG Account and remit all deductions and contributions to avoid penalties and surcharges. In addition, the AD has already prepared necessary Journal Entries to correct the balance of the Due to Pag-IBIG Accounts on the double posting of the MP I remittance mistakenly posted under MPL account of the employees' housing loan amortization Nonetheless, the HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of
							the remittances in the Pag-IBIG Account.
	administratively liable for non-remittance of the required contributions to the Fund. Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of employees of all OWWA employees are done by the Management of CO. Pag-IBIG contributions withheld from employee's salaries during the year were substantially remitted by the Management of CO, out of the total Pag-IBIG personal and government shares contributions of ₱6,474,060.61, total amount of ₱5,742,544.59 was remitted. Furthermore, breakdown of ₱731,516.02 unremitted balance is shown below:	administratively liable for non-remittance of the required contributions to the Fund. Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of employees of all OWWA employees are done by the Management of CO. 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Furthermore, breakdown of P731,516.02 unremitted balance is shown below: Account M0S Secretariat Total Pag-IBIG Pag-IBIG 44,216.38 (12,877.49) 71,338.89 Pag-IBIG 4	Audit Observations Audit Recommendation Action Plan Person / Dept. Responsible From To administratively liable for non-remittance of the required contributions to the Fund. Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of employees of all OWWA employees are done by the Management of CO. Pag-IBIG contributions withheld from employee's salaries during the year were substantially remitted by the Management of CO, out of the total Pag-IBIG personal and government shares contributions of P5,742,544.59 was remitted. Furthermore, breakdown of P731,516.02 unremitted balance is shown below: Account MDS	Audit Observations Audit Recommendation Action Plan Person / Dept. Responsible Implementation Date From To Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of employees are done by the Management of CO. Pag-IBIG contributions withheld from employee's salaries during the year were substantially remitted by the Management of CO, out of the total Pag-IBIG personal and government shares contributions of P5,742,544.59 was remitted. Furthermore, breakdown of P731,516.02 urnemitted balance is shown below: Audit Recommendation Person / Dept. Implementation Partially Implemented Pag-IBIG personal and government shares contributions of P5,742,544.59 was remitted. Furthermore, breakdown of P731,516.02 urnemitted balance is shown below: Audit noted that the OWWA implemented centralized payroll system, thus, withhold and remittance of the premium contributions of P5,742,544.59 was remitted. 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			Agency Action Plan						
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49	RA No. 8291 on Proper Deductions and Remittances of GSIS Premiums Deductions for the premiums and loan amortizations, government's share of premiums and remittances in the CO and RWO XIII amounting to ₱1,856,344.09 were not yet remitted to GSIS, contrary to GSIS Policy and Procedural Guidelines No. 279-15 and Sections 6 and 7 of RA No. 8291 dated 30 May 1997. Management remittance premium contributions and other amounts due to GSIS, embedded in GSIS Policy and Procedural Guidelines No. 279-15 provides that remittances pertaining to Premium Contributions are mandatory required to be collected and remitted by the agencies to the GSIS consisting of Personal Share, Government Share and Employees Compensation. RA No. 8291 or the GSIS Act of 1997, specifically Section 5(c) contributions; Section 6 collection and remittance of contributions; and Section 7 interests on delayed remittance, requires the government agencies to comply. Audit revealed that due to centralized payment of salaries implemented by the OWWA, the withholding and remittance of	The prior year's recommendation was reiterated and the Management agreed to: a. Require the AD and HRMDD to reconcile the Due to GSIS Accounts; and b. Remit all premium contributions to the GSIS within the timelines set to avoid undue payment of penalties/interests.	The HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of the remittances and loan in GSIS.	CO (HRMDD)	April	June	Fully Implemented	Unremitted balance came from first salary, step increment and salary differential that are not included in the regular payroll cycle.	Central Office (HRMDD) The HRMDD and AD completed with the COA's recommendation and have reconciled all the records. The unremitted balance of premium and loan to GSIS have already been paid on the below listed dates: Premium PS and GS Share: January to June 2021 paid on May 5, 2023 - Php 355,39620 July to December 2021 paid on May 5, 2023 - Php 294,026.78 January to June 2022 paid on June 22, 2023 - Php 266,419.23 July to December 2022 voucher on process for payment - Php1,111,219.54 Loans: January to December 2021 - Php 114,463.63 January to December 2022 - Php 100,786.39

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	the premium contributions of employees of all RWOs, in compliance with RA No. 8291 on Proper Deductions and Remittances of GSIS Premiums, are done by the CO. GSIS contributions withheld from employee's salaries during the year were substantially remitted by the Management of CO, out of the total GSIS personal and government shares contributions of ₱54,071,600.18, total amount of ₱52,161,256.09 was remitted, leaving a balance of ₱1,854,782.51. Breakdown is shown below: Office/RWOs Unremitted (in PhP) (in 561.58) (in 5			CO (AD)	01 July	31 Dec 2023	Partially Implemented		Meanwhile, voucher for the 2023 Unremitted Balance of premium due to the 2023 Salary Tranche was already processed (For Payment) amounting to Php 1,151,780.71. Central Office (Accounting Division) The management has directed the Human Resource Management and Development Division (HRMDD) and Accounting Division (AD) to continuously reconcile the due to the GSIS Account and remit all deductions and contributions to avoid penalties and surcharges. Nonetheless, the HRMDD together with the Accounting Division will work closely together to resolve the discrepancies of the remittances in the GSIS Account.
50	Hiring of Job Orders (JOs) and Contracts of Service (COS) Fourteen out of the 17 RWOs hired more job orders than regular employees to	It was recommended that the RWO Directors to make representation to the CO with regard to the existing deficiency in the personnel		RWO NCR			Fully Implemented		RWO NCR The management already explain that lack of man power complement is the reason why it

			Age	ncy Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Targ Impleme Da	entation te	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
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	perform regular Management functions in contrary to Section 7.2 of CSC-COA-DBM Circular No. 1, s. 2017								hire more Job Orders than regular employees
	Section 7.2. of the CSC-COA-DBM Joint								RWO I
	Circular No.1, s. 2017 dated June 15, 2017, provides that contract of service and job order workers should not, in any case, be made to perform functions which are part of the job description of the agency's existing regular employees. The AT's noted that most RWOs hired more job orders than regular employees to perform regular Management functions contrary to Section 7.2 of CSC-COA-DBM Joint Circular No. 1, s. 2017. Details of the personnel complement for each RWOs are shown below:		The office commits to involve regular employees in the performance of the regular management functions of the agency.	RWO I	Januar y 2023	Dece mber 2023	Fully Implemented		The Management commits to carry out the operations of the office involving the regular employees at the frontline especially those who handle significant accountability. Currently, Job Order Personnel of RWO I function as support staff of the regular employees and perform special programs such as the implementation of Repatriation efforts of the agency.
	CAR 31 45 68.88 NCR 117 150 78.00 I 33 45 73.33 II 35 45 77.78 III 110 123 89.43 IV-B 23 32 71.87 VI 41 52 78.85 VII 53 74 71.62 VIII 32 44 72.73 IX 32			RWO II				NO AOM Issued from our Resident COA Auditors	RWO III
	In RWO CAR the Management spent the			RWO III			Fully		The management will reiterate
	amount of ₱163,363.56 for the services of one medical doctor to facilitate the						Implemented		our recommendation to the Central Office to review the

			Agency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	processing of WAP-Medical claims of OFWs and ₱5,960,865.31 for 31 job-order personnel while in RWO XI the Management spent the amount of ₱6,998,583.63 for the 46 job-order personnel. While RWOs IV-A, V and BARMM did not provide any information regarding the personnel complement of the Management. Whereas COA-DBM Joint Circular No. 2, s. 2020 stated that agencies are allowed to renew existing individual contract until December 31, 2022 so as not to impair the delivery of public services, it is prudent to adhere to the provisions of the Joint Circular			RWO IV-A		Fully Implemented		manpower requirements of the region vis-à-vis programs being implemented in the region. RWO IV-A Provided the Audit Team with the list of manpower compliment. For 2023, RWO 4A requested for additional job orders to compliment with the workloads of the region. RWO IV-B
	on the updated Rules and Regulations governing COS and JO Workers in the government.		The Management will make representation to the CO for the Additional Regular Employee of RWO IVB.		Januar y 2023 Dece mber 2023	On-Going	Currently, there are 2 Regular Plantilla Positions approved by the DBM OWWO II & Accountant III. Also, there are 2 employees detailed in other Region, OWWO II and	The Management will make representation to the CO for the Additional Regular Employee in support to the Provincial & Regional Operations in lieu of

			Agency Action Plan				
Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
						Administrative Aide which will be requested for recall.	
			RWO V		Fully Implemented		There is a total of 42 Job Order (JO)/Contract of Service (COS) personnel in the Region. There are 17 Job Orders assigned at the Administrative and Finance Division (AFD) to perform various administrative, accounting, and clerical services including utility and transportation. There are 25 Job Orders assigned at the Programs and Services Division (PSD) to perform and deliver various OWWA programs and services to OFWs and their dependents in all six (6) Provinces of Bicol Region which includes 7 Cities, 107 Municipalities and 3,471 Barangays.
	Audit Observations	Audit Observations Audit Recommendation	Audit Observations Audit Recommendation Action Plan		From To	RWO V Fully	To Implementation, if applicable Administrative Aide which will be requested for recall.

		Agency Action Plan							
Re	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Implementation Date		Status of Implementation	Non- Implementation,	Action Taken / Action to be taken
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									RWO VI
			RWO VI Director to make representation to the CO with regard to the existing deficiency in the personnel complement of RWO VI.	RWO VI			Not Implemented	No plantilla position available.	RWO VI Director to make representation to the CO with regard to the existing deficiency in the personnel complement of RWO VI.
									RWO VII
				RWO VII			Fully Implemented		Currently, RWO VII has 53 joborder personnel that are assigned in different programs and units to augment with the regular personnel which only comprises 16% or (12 regular personnel) percent of the total number personnel in the region.
									These job-order personnel are assigned at the provincial satellite offices (Bohol, Negros Oriental and Siquijor), repatriation team that caters to two (2) international airports (Cebu & Bohol), one (1) domestic airport and one (1) international seaport and lastly at the regional office to support several clerical and administrative

			Agency Action Plan						
R	f Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Impleme Da	ate	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
					From	То		if applicable	
									tasks since the regular personnel retains the sole authority for the approval and responsibility in overseeing the implementation of the programs and services.
									Given the very lean number of regular personnel in RWO VII, the hiring of additional job order will complement the manpower required for a region that is one with the highest number of OFWs to ensure efficient and speedy delivery of programs and service to the clients.
				RWO VIII			On-going		RWO VIII The RWO 8 made a representation with the Head Office regarding on the additional plantilla position.
				RWO IX	Januar y	Dece mber	On-Going		RWO IX The management is currently experiencing shortage of labor workforce. Hence, Job Order Personnel performs regular

			Agency Action Plan					
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								Management functions when needed.
				RWO X		Fully Implemented		RWO X will comply with the recommendation to make representation to the CO regarding the deficiency in the personnel complement in the region.
				RWO XI		Not Implemented		RWO XI This is noted. Davao Region was not issued an AOM on this matter.
			This issue is always discussed during our Mid Year Performance Assessment (MYPA), Year End Performance Assessment (YEPA)	RWO XII	Januar Dece y 1 mber 31	On-Going		RWO XII No AOM on this. This concern is always addressed during MYPA, YEPA and home office consultations.

			Agency Action Plan						
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			and home office consultations with the top management and with heads of Regional Offices. However, as per info from the Central Office, OWWA is still awaiting for the approval of the proposed Plantilla Positions submitted at the Department of Budget and Management	RWO XIII			On-Going		RWO XIII The management agreed to comply with the audit recommendations.
				RWO CAR			Fully Implemented		RWO CAR In the exigency of service, the RWO-CAR made representation
							(awaiting response from		to the CO with regard Order personnel as

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						CO with continued follow-up)		salaries and number of needed Job Order employees for the Regional and Provincial Offices.
				RWO BARMM	July Dece 13, mber 2023 31, 2023	Partially Implemented		Nevertheless, we will also take the recommendation of the AT to make a representation to the CO
51	Enforcement of COA Audit Suspension, Disallowance and Charges and Settlement of Accounts A total of ₱186,222.94, ₱27,153,501.41 and ₱4,709.71 in audit suspensions, disallowances and charges, respectively, remained unsettled as of December 31, 2022, contrary to COA Circular No. 2009-006 dated September 15, 2009.	It was recommended that Management strictly enforce the settlement of the audit suspensions and disallowances in compliance with the provisions of the Rules and Regulations on Settlement of Accounts as prescribed under COA Circular No. 2009-0906 dated September 15, 2009.		CO (AD)	01 July 31 Dec 2023	Partially Implemented		Central Office The AD has sent demand letters to the persons involve and some already refunded OWWA and some authorized FMS to deduct the COA Suspensions, Disallowances and Charges from the claims of employees who are still in service and were separated from OWWA.

			Age	ency Action Plan					
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					From	То		if applicable	
	A. Notice of Suspensions Office/RWO			RWO CAR			Fully Implemented		RWO CAR The Notice of Suspension was already settled on June 2, 2023 and OR thereof was submitted to the AT. Furthermore, SASDC was issued by the AT, received on July 7, 2023 showing settlement of the above.
	B. Notice of Disallowances Settlements		OWWA RWO2 plans to collect the expenses incurred during the visit of OWWA Central Office Officials to the concerned personnel of Central Office.	RWO II	March 14, 2023	Dece mber 31,202 3	Not Implemented		RWO II OWWA RWO2 drafted a letter address to OWWA Central Office. Re: Request for payment of irregular expenses incurred by OWWA Central Office officials.
	December 31, 2022. In RWO XI, Notice of Disallowance amounting to ₱431,200.00 has become final and executory with the issuance of			RWO III	March 2023	Aug 2023	Partially Implemented	The management during exit conference	RWO III Upon receipt of COA's records, we will reconcile the balances, and prepare the necessary adjusting entries if warranted.

			Ag	gency Action Plan					
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Tare Impleme Da	entation	Status of Implementation	Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
	Notice of Finality of Decision (NFD) dated September 10, 2018 C. Notice of Charges Seginning Adjustments Issuances Settlements Ending Balance (in PhP)			RWO IV-A			Not Implemented	requested the COA to provide the details of P46,911.51 in order to reconcile the balance between management and COA's records.	RWO IV-A RWO 4A is awaiting to the final decision on the identified disallowance. RWO V a. Notice of Suspension
				RWO V			Fully Implemented		In the SASDC as of June 30, 2023 transmitted by COA to RWO-5 office dated July 4, 2023, WRO-5 has no unsettled Notice

			Ag	ency Action Plan			Reason for Partial / Delay / Non- Implementation, if applicable	
Ref	Audit Observations	Audit Recommendation	Action Plan	Person / Dept. Responsible	Target Implementation Date From To	Status of Implementation		Action Taken / Action to be taken
								of Suspension amounting to 150,000.00.
						On-Going		b. Notice of Disallowance
								The 16,800.00 is subject to an appeal and we are waiting for the favourable judgment of the COA for that matter.
								The 76,400.00 was already paid by Mr. Samuel S. Madrid and Henry I. Miraflor upon their retirement amounting to 37,200.00 and 39,200.00, respectively.
								Pertaining to the balance, since the employees are still connected in RWO-5, the management requested and waiting for a favourable response from COA if they are allowed to pay the same by installment.
								RWO VI
				RWO VI	Januar Dece y mber	Delayed	The accountant is newly hired and is still	Accountant will coordinate with Central Office.

			Agency Action Plan						
Re	f Audit Observations	Audit Recommendation	Action Plan	Neoponolisio Buto		ntation	Status of Implementation	Reason for Partial / Delay / Non- Implementation,	Action Taken / Action to be taken
			Accountant will coordinate with Central Office.					familiarizing with all the transaction of RWO VI.	
				RWO VII			Partially Implemented		RWO VII RWO 7 personnel are just waiting for the disallowances of the Rice Subsidy be deducted from the monthly payroll until fully paid. Also, there are already settlements of the disallowances for those who are no longer in the service. They have been deducted for the said disallowances from their terminal pay. One employee also has started making partial settlements for her share of the disallowance.
				RWO IX	Januar y 2023	Dece mber 2023	On-Going		RWO IX The accountant has already submitted the necessary subsidiary ledger to the Accounting Division. The management will write a letter of request to prioritize/apply first to the disallowances issued to the

		rations Audit Recommendation	Age	ency Action Plan				Reason for Partial / Delay / Non- Implementation, if applicable	Action Taken / Action to be taken
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									regional office and will be emailed, together with the supporting documents, to the Central office.
									RWO XI
				RWO XI			Partially Implemented	ALA Rosemarie Luntao is willing to settle but still waiting for the result of her reconciliation with Central Office Accounting for the deductions made on her Terminal pay which she claims she made an overpayment.	Constant communication with ALA Luntao on the status of her request for reconciliation with Central Office Accounting
									RWO XII
			The office is still yet to request for the	RWO XII			On going		The office will ask for approval for the installment payment of our

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			payment thru installment scheme. Nonetheless, we will comply as instructed.						disallowances and settle it afterwards
		9	~	×					RWO XIII
				RWO XIII			Fully Implemented		We have already informed the HRMDD AND CASH DIVISION at OWWA Head Office to withhold the salaries or other compensation due to persons liable and we have communicated this subject to the particular personnel who are involved in this matter.

Agency sign-off:

ARNALDO A. IGNACIO

Administrator

Name and Position of Agency Officer

7. 25. 2023

Date

Note: Status of Implementation may either be (a) Fully Implemented, (b) On-going, (c) Not Implemented, (d) Partially Implemented, or (e) Delayed