

OVERSEAS WORKERS WELFARE ADMINISTRATION

Program Assessment Report

Fourth Quarter 2019

The Overseas Workers Welfare Administration is the lead government agency tasked to protect the interest and promote the welfare of the Overseas Filipino Workers (OFWs) and their families.

For the period in review, the agency was able to serve 323,938 OFW-members through its various programs and services.

Membership Enrollment and Registration

The OWWA Membership Program registered 299,935 members, representing 71% of 468,492 quarterly target.

Education and Training

OWWA has institutionalized scholarship programs for OFWs and their dependents. Some are subject to qualification requirements like, the OFW Development Scholarship Program (ODSP) and Education and Livelihood Assistance Program (ELAP); selection process, like the Education for Development Scholarship Program (EDSP); and accreditation of participating institutions, like TESDA for the Skills-for-Employment Scholarship Program (SESP) for vocational/technical skills training courses and Maritime Institutions for the Seafarers' Upgrading Program (SUP).

The program has provided training and grants to 21,238 OFWs/dependents broken down as follows: 9,359 for short-term courses 11,879 for baccalaureate degree courses.

Comprehensive Pre-Departure Education Program

The Program is a mandatory orientation/seminar for all departing workers designed to prepare them for their life overseas. It is a government strategy to provide a learning process for all overseas bound workers to enable them to successfully adjust to their new environment.

It consists of the following :

Country-specific Pre-Departure Orientation Seminar (PDOS) – a whole-day orientation for ready-to-leave OFWs consisting of a comprehensive module on employment, contract familiarization, profile of the country of destination, stages of the OFWs' life abroad, health and safety, airport procedures, government programs and services, and financial literacy.

Language Training and Culture Familiarization – a 3-6 day live-out capacity-building for Household Service Workers (HSWs) consisting of *language training, culture familiarization*, and stress management to prepare them for life overseas. Language courses offered are Arabic, Cantonese, Mandarin, Italian, English and Hebrew.

For the period, a total of 209,905 ready-to-leave workers have undergone the orientation seminar, of which 171,996 were provided PDOS by our RWOs and accredited PDOS providers, and 37,909 HSWs for CPED.

Workers Assistance

This program refers to assistance provided to OFWs, in-country and on-site. In-country assistance includes requests from families and next-of-kin (NOKs) for assistance from OWWA overseas posts for whereabouts of missing OFWs. On-site assistance refers to assistance provided by OWWA Welfare Officers assigned in 32 overseas posts. It includes psycho-social counselling, mediation/conciliation with employer, jail/hospital/work-campsite visits and paralegal assistance to OFWs who wish to pursue labor/welfare case against their employer in the host country. For in-country, the agency served 1,500 OFW families/NOKs, whereas, 6,974 OFWs for on-site assistance for a total of 8,474 OFWs or 26% of the target of 33,332.

Reintegration Program

The Reintegration Program is an approach to mainstream returning OFWs into the Philippine society. It consists of the following:

On-site Reintegration Preparedness Program (RPP) – the preparations for return to the country starts at the jobsites with free trainings/orientations on values formation, financial literacy, entrepreneurial development training (EDT), and techno-skills.

In-Country Reintegration – covers two (2) major components - economic and psycho-social components.

The psycho-social component consist of capacity building through community organizing and maintaining OFW family circles (OFCs) and services like social counseling, family counseling, stress debriefing; and training on values formation,

financial literacy, entrepreneurial development training (EDT), and organizational development training for OFC members.

The economic component on the other hand, includes social preparation for individual or group livelihood projects, business and skills training, credit facilitation, and networking with support institutions.

The Economic Reintegration consists of the following :

- a. *The Balik Pinas, Balik Hanapbuhay!* a package of livelihood support/assistance intended to provide immediate relief to returning member-OFWs, to wit:
 - i. **cash assistance** amounting to **Php20,000.00** as start-up or additional capital for the livelihood project;
 - ii. entrepreneurship development training; and
 - iii. other services that will enable the target beneficiaries to start/manage a livelihood undertaking through self-employment, such as provision of marketing linkages and job referral.
- b. *Education and Livelihood Assistance Program (ELAP)* a program designed for survivors of deceased OFWs who were active OWWA members at the time of death and families of OFWs who are incarcerated/convicted and meted out the death penalty in foreign countries. It is intended to provide, aside from financial assistance for the continuing education of a qualified dependent, a livelihood activity in the amount of **Php15,000.00** to surviving members of the family to augment family income.

The agency helped 31,960 OFWs/families in upgrading skills through capacity building, trainings/seminars; provided cash assistance to 4,267 OFWs/dependents under Balik Pinas! Balik Hanapbuhay and extended livelihood assistance/grants to 299 OFWs' beneficiaries under ELAP.

Repatriation Program

The program consists of services such as bringing distressed/sick OFWs including the transport of human remains and personal effects back to the country. Emergency repatriation is also carried out in the event of any political unrest or natural calamities in destination countries. Repatriated OFWs are accorded post repatriation assistance such as airport assistance, temporary shelter at the Halfway Home, stress debriefing/psycho-social counselling and provision of transportation services or fares for their on-ward travel to their provinces. For the period, OWWA provided airport

assistance to 3,336 OFWs. The agency facilitated the repatriation through the provision of tickets to 569 distressed OFWs, as well as provision of post-repatriation related services to 2,149 OFWs.

Social Protection Benefits

a. Disability and Death Benefits

An OWWA member is entitled to disability and dismemberment benefits for injuries sustained at worksite, and death and burial benefits for the duration of his/her employment contract.

For the period, the Agency paid claims amounting to PhP65303,900.00 to 688 OFWs' dependents/beneficiaries broken down as follows: 19 claims for disability/dismemberment amounting to PhP435100.00 and 412 claims for death and burial amounting to PhP53,148,000.00.

b. Supplemental Medical Assistance Program For OFWs (MEDplus)

MED plus is designed to provide supplemental medical relief for active OWWA and PhilHealth member-OFWs who are afflicted with dreaded diseases and were hospitalized, either at the jobsites or while in the Philippines. It is a financial assistance that aims to provide eligible avalees with relief in the payment of their hospital/medical bills that is equivalent to the PhilHealth benefits under its case rate system, but not to exceed Fifty Thousand Pesos (PhP 50,000.00) per member.

There were 81 beneficiaries of the program amounting to PhP2,664,500.00 for the period.

c. Workers Assistance Program (WAP)

WAP is an assistance extended to OWWA members, active or non active, and/or their families, who are not eligible under any of the existing OWWA social benefit programs and services. It seeks to provide cash relief assistance to OWWA members in any one of the following circumstances which are not covered under the regular programs implemented by the Secretariat, namely: calamity, bereavement, disability, medical and relief assistance.

OWWA released PhP51,814,052.00 for 4,050 beneficiaries of the program for this quarter.

QUARTERLY PHYSICAL REPORT OF OPERATION
As of 31 December 2019

Department: Department of Labor and Employment (DOLE)

Appropriations: Current Year Appropriations

Agency: Overseas Workers Welfare Administration

Operating Unit: Central Office

Organization Code (UACS): 160100100000

Report Status: PENDING

Particulars	UACS CODE	Physical Targets					Physical Accomplishments					Variance as of September 30 2019	Remarks
		1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total 7=(3+4+5+6)	1st Qtr	2nd Qtr	3rd Qtr	4th Qtr	Total 12=(8+9+10+11)		
1	2	3	4	5	6	7	8	9	10	11	12	13	14
Part A													
I. Operations													
OO : Social Protection for OFWs Enhanced													
SOCIAL PROTECTION AND WELFARE FOR CFWs PROGRAM													
Outcome Indicators													
1. Percentage of scholars employed within six (6) months after graduation		17%	18%	17%	18%	70%	18%	18%	18%	17%	71%		
2. Percentage of trainees deployed two (2) weeks after the training		17%	18%	17%	18%	70%	26%	20%	19%	18%	83%		
3. Number of business enterprise established		6,360	6,360	6,359	6,359	25,438	7,671	6,668	6,358	7,764	28,461		
4. Percentage of workers who rated the repatriation service as satisfactory or better		17%	18%	17%	18%	70%	17%	18%	18%	17%	70%		
5. Percentage of beneficiaries who rated insurance benefit program as satisfactory or better		17%	18%	17%	18%	70%	23%	23%	20%	18%	84%		
Output Indicators													
1. Number of graduates		7,706	7,707	7,707	7,707	30,827	4,519	8,050	9,809	7,317	29,695		
2. Percentage of trainees who rated the pre-departure seminar as satisfactory or better		17%	18%	17%	18%	70%	6%	6%	6%	18%	36%		
3. Number of livelihood grantees		6,360	6,360	6,359	6,359	25,438	7,671	6,668	6,358	7,764	28,461		
4. Percentage of workers repatriated within the prescribed time frame		25%	25%	25%	25%	100%	40%	38%	25%	25%	103%		
5. Percentage of claims released within the prescribed time frame		25%	25%	25%	25%	100%	23%	23%	16%	25%	87%		

Prepared By:

JOYCE J. DALISAY

Planning Service Head/Planning Officer

Date:

In Coordination with:

JUDITH G. SANTOS

Financial Services Head/Budget Officer

Date:

Approved By:

HANS LEO J. CACDAC

Agency Head/Department Secretary

Date: