



Republic of the Philippines
DEPARTMENT OF LABOR AND EMPLOYMENT
OVERSEAS WORKERS WELFARE ADMINISTRATION
OWWA Center, 7th Street corner F.B. Harrison Street, Pasay City

QUALITY MANAGEMENT SYSTEM (QMS) QUARTERLY REPORT

OFFICE: OVERSEAS WORKERS WELFARE ADMINISTRATION

REPORT FOR: 1st Quarter 2nd Quarter 3rd Quarter 4th Quarter

Improvements/Initiatives in CY 2021			
QMS Activity	Actions Taken	Timeline	Status (Implemented; Not Yet Implemented; Ongoing)/Reasons
Exclusive QMS -ISO 9001:2015 Webinar (9 Modules for 100 hrs. or 12.5 days)	Finalized the Conformance between OWWA and PTTC-DTI	June to July	Implemented – Training Design, Schedule and Conformance signed on July 26,2021
	Conduct of Webinar	July to October	On-going – attended by 30 personnel from Central and Regional Office
Management Briefing on ISO 9001:2015 QMS Responsibilities	Briefing for the ExeCom	July	Implemented- Attended by the Administrator, QMR, QMRT and the Service and Regional Directors
Quality Audit by an accredited and 3 rd Party Auditor	Hiring of a 3 rd Party Auditor	September to November	On-going – Request for Quotation/Proposal
	Audit of the QM and PM by 3 rd Party	December	Not Yet Implemented

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Approved by:

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Administrator