



### 1<sup>st</sup> Quarter 2021 ISO-QMS Performance

#### January and February –

- Provided documentary evidences to SPIB-DBM on the status of OWWA's QMS specifically on the non-renewal of ISO 9001:2015 Certification

#### February –

- Reorganized the membership of the Quality Management Review Team (QMRT)
- Reviewed and assessed the status of the enrolled processes in terms of available personnel complement and procedures adapted for the New Normal work-arrangement
- Inventory of process owners/managers given the movement of personnel

#### March –

- 1<sup>st</sup> Quarterly meeting of the QMRT and orientation of new members
- Preparation for Stage 1 and 2 for the renewal of the ISO Certification by seeking technical assistance and mentoring from DOLE and the Philippine Trade and Training Center (PTTC) for the design/development of a QMS training plan for implementation in the 2<sup>nd</sup> to 4<sup>th</sup> Quarter 2021

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